



**2020-2021**

# **PLACE MAKING** *Hikurangi*



The Placemaking Programme  
***Hikurangi Placemaking Plan***  
*Te mahere mahi wāhi mō Hikurangi*

# PLACE MAKING Hikurangi

## PLAN IN BRIEF Te mahere poto

The Hikurangi Placemaking Plan will create a 20-30-year spatial plan for how a Hikurangi will change and grow, and identify the key challenges and opportunities that come with it.

Find out more at:

[www.wdc.govt.nz/Placemaking](http://www.wdc.govt.nz/Placemaking)

Hikurangi has been identified as a moderate growth node within the Whangārei District Growth Strategy.

## INTRODUCTION

The Hikurangi Placemaking Plan is a response to the growth and changes that are happening in Hikurangi. The Hikurangi Placemaking Plan is a 20-30-year vision for how Hikurangi will change, grow and develop.



By 2051, Hikurangi's population is estimated to grow from **3,313** to **5,017**



By 2051, Hikurangi's dwellings are estimated to grow from **1,216** to **1,937**

The Hikurangi Placemaking Plan contains **3** key outcomes, **4** Areas of focus, **52** Actions and a community toolkit

## 3 KEY OUTCOMES



### Destination

Hikurangi will be considered a unique and vibrant destination for future residents and visitors.



### Connectivity

Hikurangi will be a walkable, safe, legible and accessible place, with strong connections to Whangārei City Centre, the Tūtūkākā Coast and Glenbervie Forest.



### Heritage and Character

Hikurangi will be celebrated for its distinctive Heritage, Character, Culture and Environment.

## 4 AREAS OF FOCUS

### Hikurangi Village Centre

Improve and uplift the profile, appearance and connectivity of the main streets of Hikurangi Village to celebrate its unique character, promote activity and walkability.

### Hikurangi Sports Hub

Improve the connectivity and usability of the Hikurangi Sports park and the multiple sporting facilities in the direct area.

### Lake Waro

Uplift the Lake Waro area as a key feature and amenity within Hikurangi. Continue to develop the area as a key amenity, building on the facilities and improving access and connectivity

### SH1 Connections

Improve connectivity and safety between Hikurangi village and SH1. Support the community to enhance Hikurangi's profile as a destination through marketing and wayfinding.

## 52 ACTIONS

**12** Ongoing/Funded Actions

**10** Planned Actions

**13** Strategic Actions

**16** Development Guidance

Actions are structured around who leads/drives them:



Whangarei District Council (or other Agencies)



Community or Community Groups



Developers or Private Sector

## ONGOING / FUNDED ACTIONS

- Footpath improvements within the Hikurangi Village.
- Work with community and Northland Inc. to develop a Hikurangi Heritage trail.
- Hikurangi Sports Hub user forum and master plan.
- Improvement of Lake Waro facilities.
- Hikurangi Skate Park upgrade.
- Investigation of railway line crossing safety improvements.
- Work with community and Northland Inc. to promote and market Hikurangi as a destination.
- Work with hapū to improve environmental outcomes of the Hikurangi Wairepo/Swamp.
- Riparian and community planting.
- Continued engagement with the community, hapū and hapori Māori (Māori Community).



# PLACE MAKING Hikurangi

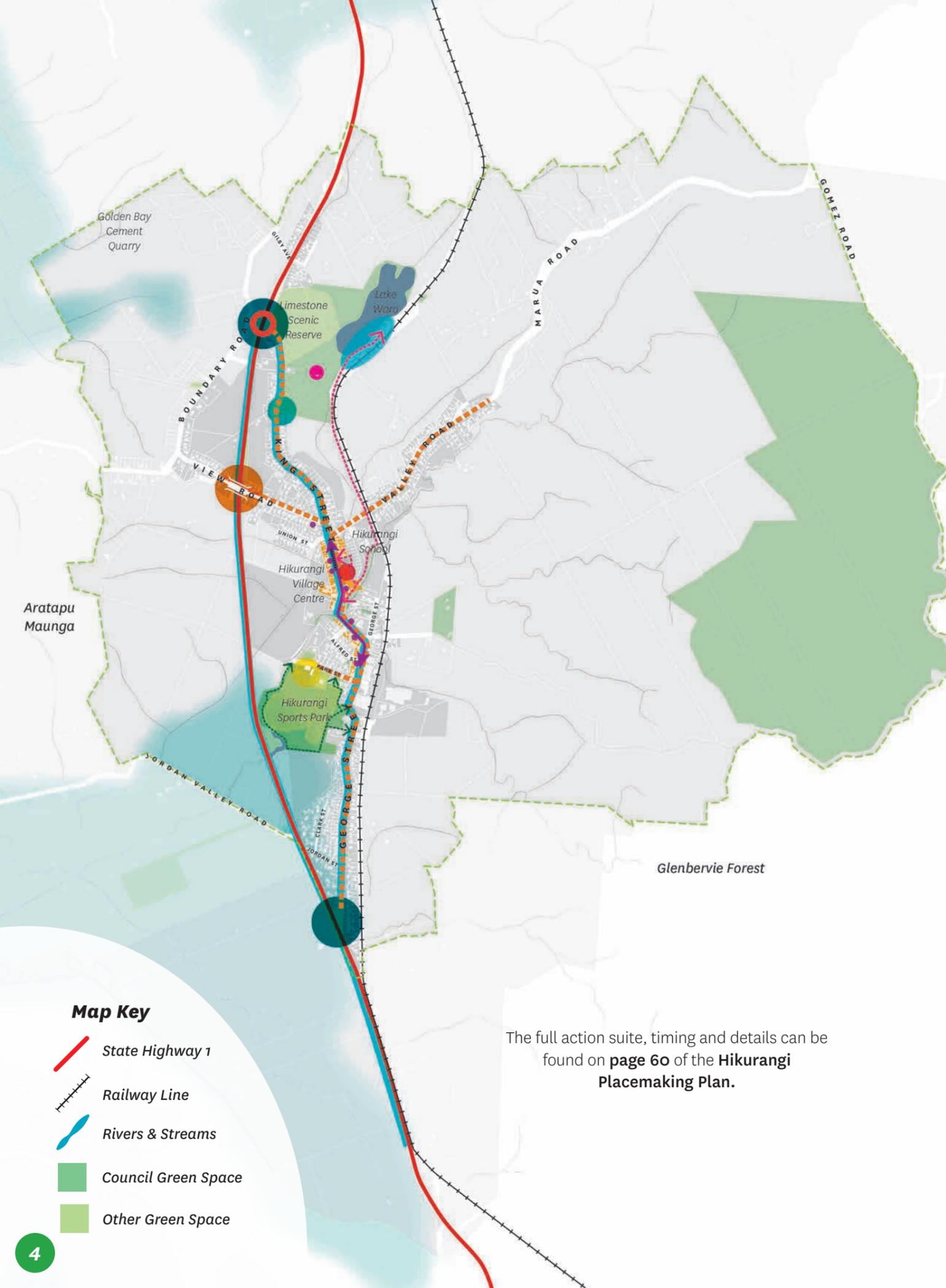
## PLAN IN BRIEF Te mahere potu

### 19 PRIORITY ACTIONS

The Hikurangi Placemaking Plan includes priority actions. These actions were identified to have a higher level of importance to the community. Although they may not be implemented in the short term, they will be prioritised as actions are considered for implementation and funding.

### HIKURANGI SCOPE

The Hikurangi Placemaking Plan scope is focused around the areas of King Street and George Street. It includes the commercial area / village centre, Lake Waro and the Hikurangi Sports Park. Although the scope of the plan was centred around the Hikurangi Village, the surrounding rural and coastal areas were considered in the development of the plan.



- Priority Actions**
- Footpath Improvements on activity and local streets (priority streets)
  - Identification of heritage buildings & character
  - Hikurangi Heritage Trail
  - Lake Waro to Village Centre walking and cycling connection
  - King Street Opportunity Site
  - Restoration of shop fronts & verandahs
  - Hikurangi Sports Park walking and cycling loop
  - Hikurangi Sports Hub
  - Improvements to existing Lake Waro facilities
  - Hikurangi skatepark renewal / upgrade
  - Lake Waro entranceway / gateway
  - Hikurangi bus service improvements
  - State Highway / King Street intersection safety improvements
  - Investigate improvements to View Road Bridge over SH1
  - Walking and cycling connection along State Highway
  - Hikurangi gateway opportunities. Entranceways and arrivals to the village
  - Hikurangi Wairepo (Wetland)

- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space

The full action suite, timing and details can be found on **page 60** of the **Hikurangi Placemaking Plan**.

# Hikurangi Placemaking Plan

## Foreword

Tēnā koutou katoa,

I am proud to present the Hikurangi Placemaking Plan, which represents a shared vision between Council, community, hapū and key stakeholders.

This Hikurangi Placemaking Plan gives us a cohesive, integrated, and clear road map of what we want to achieve over the next 20-30 years, and how we want to achieve it. The document also provides strategic direction for our Council, with short term actions and long-term aspirations of how the Hikurangi area will change and develop over the next few decades.

Most importantly, these neighbourhood Placemaking Plans respond to the growth that is happening in the Whangārei District, focusing on what this growth means for individual communities and neighbourhoods.

A 'one size fits all' approach is not the best way forward for our diverse District, because each community has its own set of qualities, unique characteristics and people who make them special. This Plan will inform future projects, public space improvements and infrastructure, and guide all future development impacting the Hikurangi area. It will identify actions which feed into the District Plan review process, including the capital works, infrastructure, and transport programmes, aligning their actions with our District's Long Term Plan and Annual Plan.

The Plan will be reviewed and refreshed every three years providing the opportunity for ongoing input into planning and development decisions by the community.

The Hikurangi Placemaking Plan is the result of many voices coming together to create a joint vision, developing a vibrant living environment for our growing community to thrive now and for generations to come.



Sheryl Mai  
Mayor of Whangārei

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# Background

Whangārei is growing and developing but there is a gap when it comes to understanding how this affects specific locations in our District.

A key response within the Whangārei District Growth Strategy is to undertake a Placemaking Programme. The Placemaking Programme will create a series of spatial plans for our Districts communities and look at how they will change, grow and develop over the next 20-30 years.

The Placemaking Programme was adopted by Whangarei District Council in February 2020 and began in the communities of Hikurangi and Tikipunga.

## Engagement

Tell us what you think, contact us at [placemaking@wdc.govt.nz](mailto:placemaking@wdc.govt.nz).

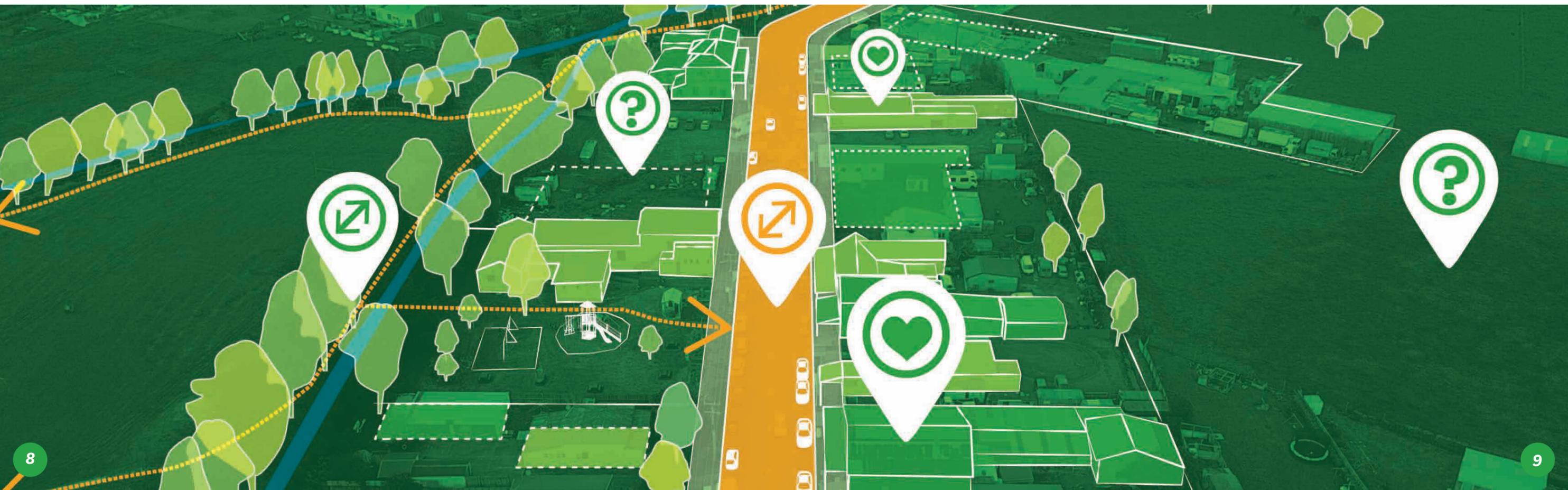
When we began the process of developing the Hikurangi Placemaking Plan we set out to develop a shared vision between Whangarei District Council, the community, hapū and key stakeholders.

Engagement was very important to us from the outset, but was interrupted in 2020 and 2021 by COVID-19 and the continuous risk of potential lockdowns and government mandated level changes. This led to a more adaptable and flexible approach to our engagement, using online tools as well as face-to-face engagement.

We held three rounds of community engagement throughout the Placemaking Process. We received 207 responses to the online surveys, as well as additional feedback collected through community workshops and drop in sessions held in Hikurangi. We have also held targeted engagement with hapū and hapori Māori in Hikurangi.

Community feedback received indicated to us what place-specific outcomes and issues the community wanted the Hikurangi Placemaking Plan to focus on:

- Destination
- Connectivity
- Heritage & Character





# Placemaking Plans

Ngā mahere mahi wāhi

## What is the Placemaking Programme?

The Placemaking Programme is a response to the growth and changes that are happening in the Whangārei District. While we have often planned for growth at a District level, what has been missing is the understanding of what this growth means for individual communities and neighbourhoods. A 'one size fits all' approach is not the best way forward for our diverse District because each place is different. Communities have their own set of qualities, unique characteristics and people who make them special.

The Placemaking Programme will create a series of 20-30-year place-based, spatial plans for how a specific community will change and grow and identify the key challenges and opportunities that come with it.

## Why are we creating Placemaking Plans?

Whangārei is growing and developing but there is a gap when it comes to understanding how this affects specific locations in our District.



### This gap has led to:

- Poor quality outcomes and lost opportunities to maximise the community benefits of development.
- A lack of vision for how a specific community will develop over the medium/long-term.
- Fragmented communities due to insufficient infrastructure such as roads, parks and pedestrian networks.
- Low levels of amenity through poor urban design, and subdivision design.
- Communities who feel disconnected from key planning and development decisions.

## Growth and Wellbeing

Central Government direction is ensuring that the way our communities grow and develop is not just about the number of homes that can be built. It recognises the importance of amenity, connectivity and access to services. The Placemaking Plans seek to achieve the same outcomes.

As these places grow, we need to plan ahead and ensure existing and future communities are well

connected, have a high standard of amenity and can easily access services such as education, health and public open spaces.

Policy 1 from the National Policy Statement on Urban Development provides a framework which has driven the outcomes and actions of the Placemaking Plans.

Planning decisions contribute to well-functioning urban environments, which are urban environments that, as a minimum:



### A. have or enable a variety of homes that:

- meet the needs, in terms of type, price, and location, of different households; and
- enable Māori to express their cultural traditions and norms; and



### B. have or enable a variety of sites that are suitable for different business sectors in terms of location and site size; and



### C. have good accessibility for all people between housing, jobs, community services, natural spaces, and open spaces, including by way of public or active transport; and



### D. support, and limit as much as possible adverse impacts on, the competitive operation of land and development markets; and



### E. support reductions in greenhouse gas emissions; and



### F. are resilient to the likely current and future effects of climate change.



# Placemaking Plans

Ngā mahere mahi wāhi

## Placemaking Strategic Drivers

The Hikurangi Placemaking Plan has been driven by:



### The placemaking plans will:

- Support future District Plan reviews/changes.
- Identify actions to be considered for Long Term Plan and Annual Plan funding.
- Balance infrastructure, amenity and environmental outcomes.
- Provide guidance to the community, including those seeking to develop.
- Identify and prioritise projects based on community values.
- Provide a vehicle for community input into planning & development decisions.

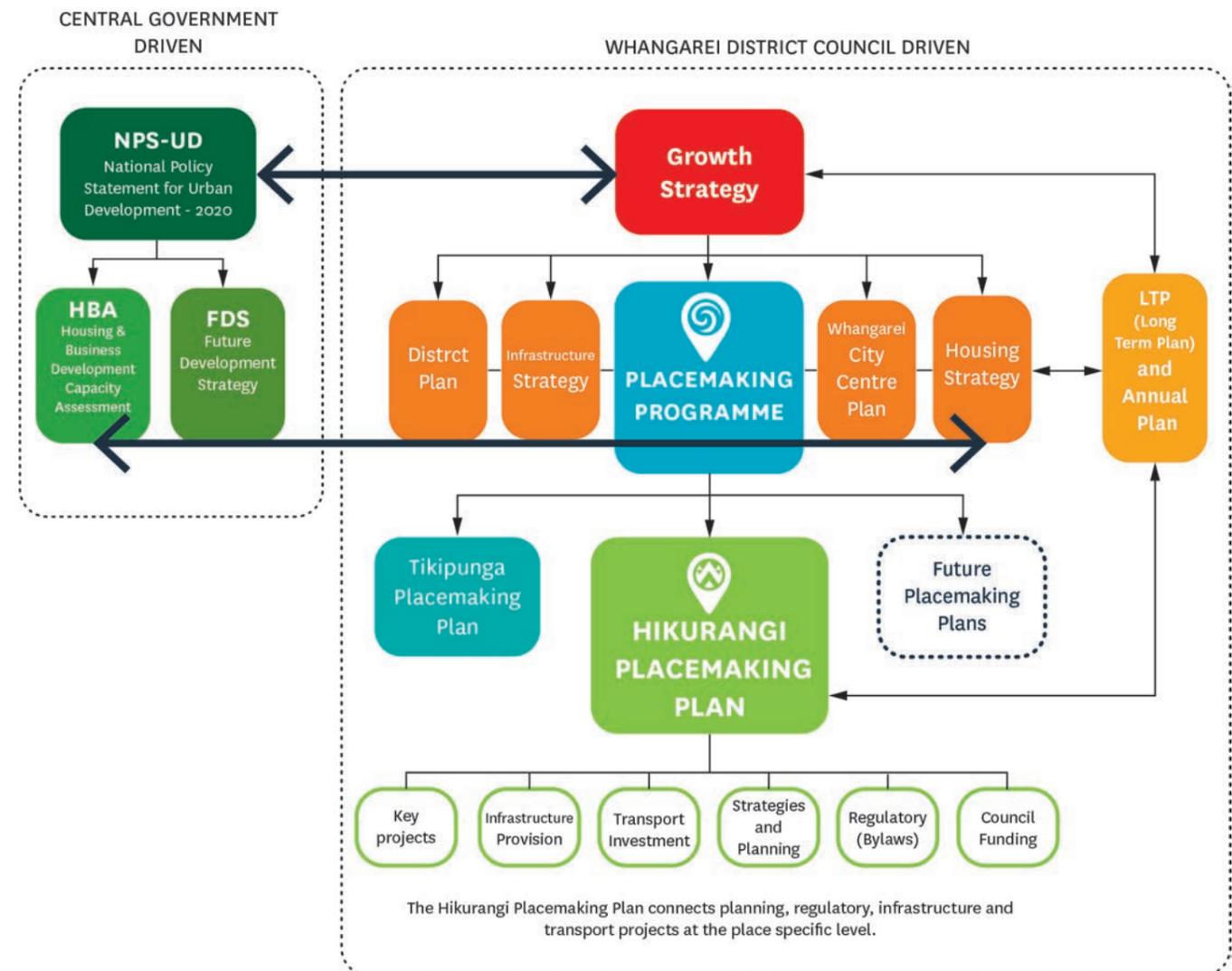
### The placemaking plans will not:

- Be a statutory plan which can be enforced.
- Address detailed operational matters or the management of specific assets.
- Look at detailed design of projects, but rather trigger projects and provide a brief.
- Be fully implemented or achieved in the short term.
- Have an established implementation budget (this will be confirmed through Long Term Plan and Annual Plan budgets).

Each Placemaking Plan will identify actions which will feed into the District Plan review process, the capital works, infrastructure, and transport programmes, and align their actions with the Long-Term Plan and Annual Plan funding. They will also act as a tool by providing a vehicle for community input into planning and development decisions.

## Where does this plan fit in?

The Placemaking Programme is a key strategic response from the Whangārei District Growth Strategy. It will create a series of non-statutory plans which look at growth, and the management of growth, at a place-specific level. The Hikurangi Placemaking Plan is an integrated plan, tying together the various Council tools in planning, infrastructure, transport and regulatory, to ensure Council departments are working towards the same outcomes for our communities. They are also part of Whangareai District Council's collective response to Central Government direction to meet future demand for housing and business development.





# Placemaking Plans

*Ngā mahere mahi wāhi*

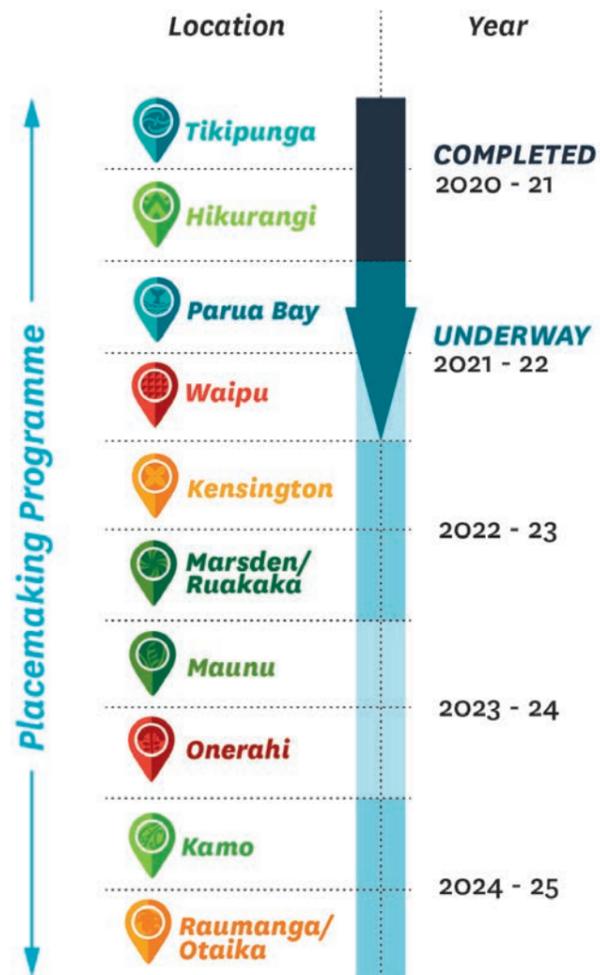
## Future Placemaking Plans

The Placemaking Programme is a series of spatial plans for key growth locations across the Whangārei District. On 20 February 2020 at the Strategy, Planning and Development Committee meeting, Elected Members made the decision to begin the Placemaking Programme in Hikurangi and Tikipunga. This decision was based on several strategic drivers:

- Population growth (current and projected)
- Identified growth (historical and future development potential)
- Infrastructure (existing and future infrastructure issues and opportunities)
- Previous planning (amount of planning work done within the last 10 years)
- Community readiness (active community groups and requests for spatial planning).

Councillors also set the prioritisation of other Placemaking Plan locations. It is envisioned that each plan will take 12 months and more than one plan can be worked on at any one time.

This list may be added to in the future or locations may be re-prioritised subject to Elected Members approval. In particular, the Marsden/Ruakākā Placemaking Plan may be worked through separately as part of the Northland to Auckland Corridor Plan.





# Hikurangi

## Plan Development Process

Te hātepe mō te mahere whakawhanake

### Developing the Plan

The Hikurangi Placemaking Plan has been developed using a three-stage process:

- Stage 1: Set Direction
- Stage 2: Testing and Developing
- Stage 3: Final Plan

The Hikurangi Placemaking Plan was developed alongside the Tikipunga Placemaking Plan. It was a collaborative process which included internal workshops, discussions with external and Central Government stakeholders as well as three rounds of community engagement, and targeted engagement with hapū and hapori Māori (Māori community). The plan development process and key Council and community milestones are outlined in the diagram on the following page.





# Hikurangi

Engagement Process  
Te hātepe pāhekoheko

## Community Engagement

The Hikurangi Placemaking Plan was put together by Council alongside the community, tangata whenua, hapū and key stakeholders to build a shared future vision for Hikurangi which is inclusive and meaningful.

Throughout the development of this plan, ongoing collaboration with internal staff and the community has guided the plan development process. This was a new approach to our plan development and will be used to inform engagement as we develop future Placemaking Plans.

Engagement within the early stages of the plan development was interrupted by COVID-19 restrictions. Within our engagement we aimed to be flexible, adaptable, and creative, to ensure we gained the best possible outcomes for the communities we were working with, while continuing to progress with the Hikurangi Placemaking Plan. This led us to focus a lot of

engagement online, something we continued to do throughout the process, while still utilising written and face-to-face tools.

The development of the pilot Placemaking Plans also helped us to understand the importance of building relationships with key community groups and individuals within the community early in the plan making process. From the outset, we have worked alongside the Hikurangi Business Association, Hikurangi Friendship House and other key community groups. This led to the formation of the Hikurangi Placemaking Plan Steering Group, a community led group which we engaged with regularly throughout the development of the plans. The energy from this group and the wider community was a key strength to the development of this plan. They also helped us to raise awareness of the programme, and the buy-in we had built prior to COVID-19 restrictions was a key aspect in getting people to engage with us.



Engagement Round 1 -  
Set Direction

June / July 2020

The purpose of the first round of community engagement was to:

- Educate the public about the Placemaking Programme
- Gain an understanding of Hikurangi and what matters most to the community, the issues they have, and the changes they believe will affect them in the future.



Online Survey  
**140\***  
responses



Social Media  
**730\*\***  
comments,  
shares and  
reactions

\*Due to COVID-19 restrictions, our engagement was limited to online platforms and tools during Engagement Round 1

\*\*Social Media engagement was not differentiated between the Hikurangi and Tikipunga Placemaking Plans.



Engagement Round 2 -  
Testing & Developing

October / November 2020

The purpose of the second round of community engagement was to:

- Identify opportunities as well as test our own learnings and analysis from internal discussions and the first round of engagement.



Online Survey  
**51**  
responses



Community Workshop  
**30**  
attendees



Drop-in Sessions  
**4**  
sessions



Social Media  
**136\*\***  
comments,  
shares and  
reactions



Engagement Round 3 -  
Final Plan Development

July / September 2021

The purpose of the third round of community engagement was to:

- Seek feedback on the final draft plan to ensure we are heading in the right direction.
- Understand the priorities of the Hikurangi Placemaking Plan.



Online Survey  
**16**  
responses



Community Workshop  
**1** workshop  
**50+** attendees

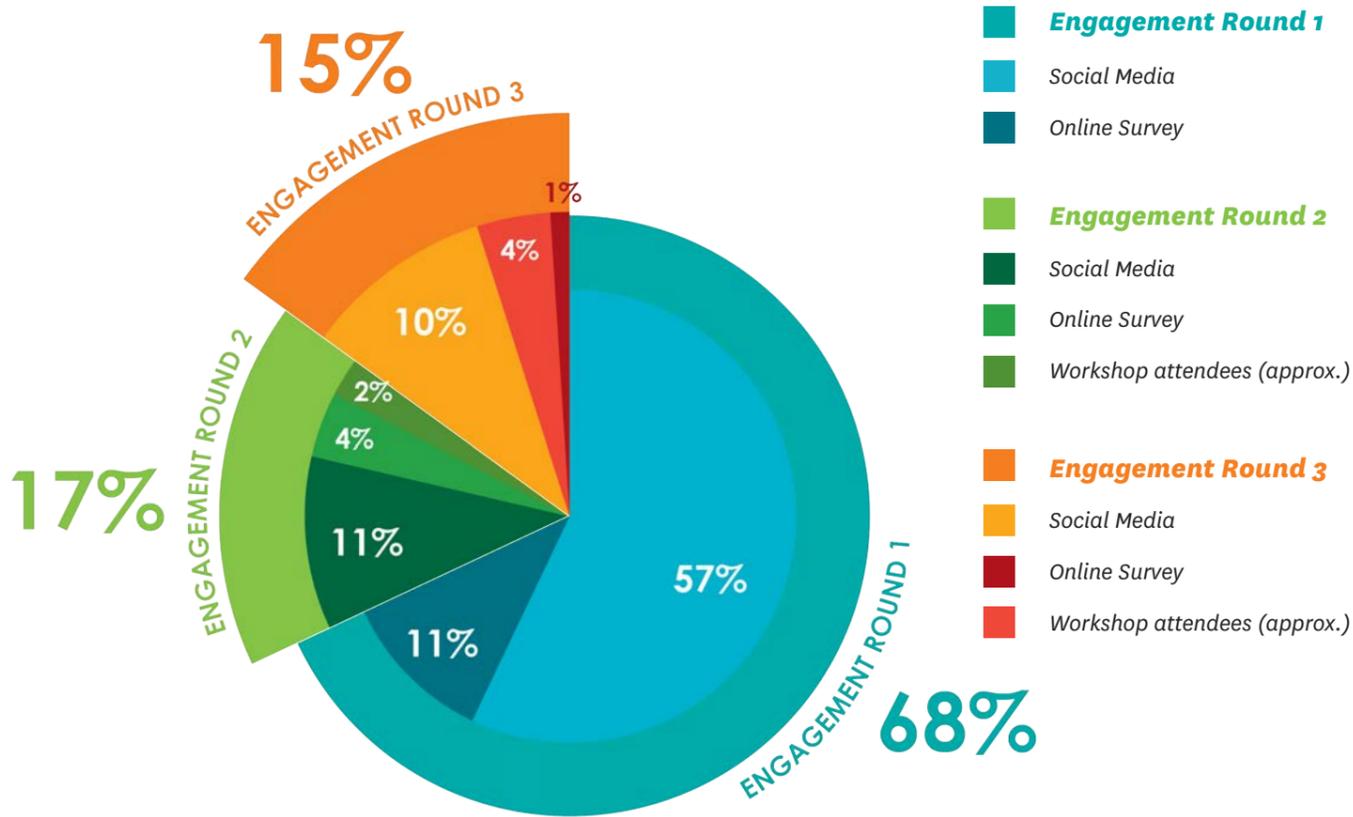


Social Media  
**129\*\***  
comments,  
shares and  
reactions



# Hikurangi

Engagement Process  
Te hātepe pāhekoheko



The above graph shows the level of engagement per round of engagement and how many people engaged with the various tools we used, including social media posts, online surveys and workshops / face to face meetings. The graph also shows how important the first round of engagement was due to the high level of engagement we received at the beginning of the process.

Each round of engagement was summarised in a 'Summary of Engagement Report'. Each report can be found on the Placemaking Programme page on the Whangarei District Council website.

## Engagement with Tangata Whenua

As we moved into the development of the final Hikurangi Placemaking Plan we wanted to establish a more robust and inclusive approach to engagement with hapū to ensure their aspirations and priorities were captured within these plans. Following the first and second round of engagement Council felt we had not been successful in capturing the Māori voice and wanted the opportunity to work in partnership with hapū to encourage participation within the development of these plans and future Placemaking Plans.

Council staff worked with Te Huinga to ensure we engaged appropriately with hapū. We also engaged an Landform Consulting Ltd to assist us in this facilitating engagement. Two hui were held to engage hapū and hapori Māori. These included an introductory hui and a whakaaro sharing hui. Each hui was subject to an open panui to encourage as many as possible to attend and contribute.

A Roopu Kaumātua was formed to guide hui and to advise Council and the consultants in the development of both the Hikurangi and Tikipunga Placemaking Plan Whakaaro Ahurea Reports.

Those on the Roopu Kaumātua were:

- Pari Walker – Te Parawhau
- Te Raa Nehua – Whakapara Marae/ Ngati Hau
- Benjamin Pitman – Te Parawhau/ Ngati Hau
- Mike Kake – Pehiāweri Marae/ Ngati Hau
- Richard Shepherd – Ngararatunua Marae /Ngati Kahu o Torangare

Whakaaro/ideas, aspirations and recommendations shared in the hui have been integrated into a 'Hikurangi Placemaking Plan Whakaaro Ahurea Report' which was approved by the roopu kaumātua. Where appropriate, these have been integrated into the actions of the Hikurangi Placemaking Plan. The 'Hikurangi Placemaking Whakaaro Ahurea Report' can be found on the Placemaking Programme page on the Whangarei District Council website.

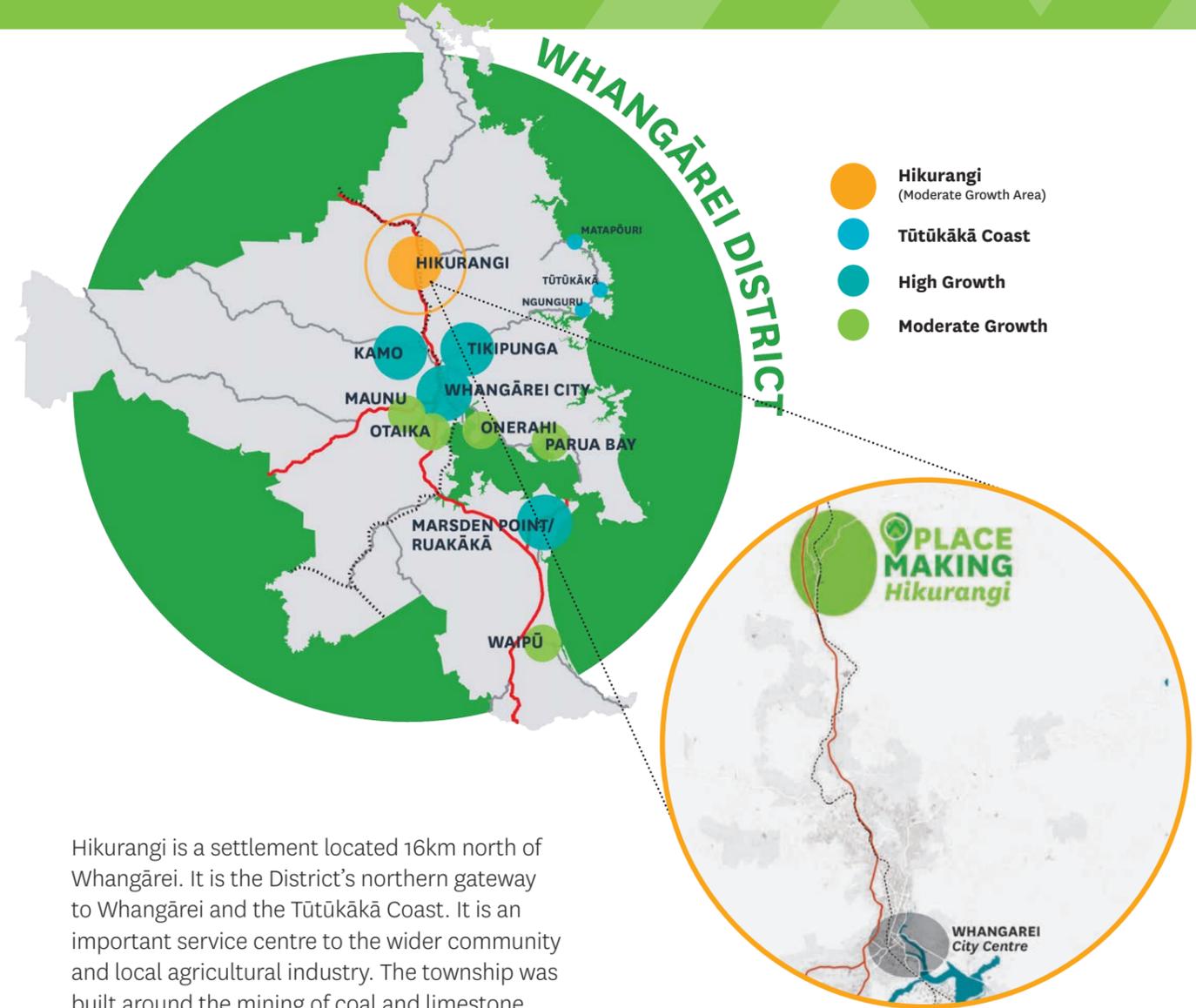
Through the development of these plans we have created a clear process and methodology which will guide the development of future Placemaking Plans and strategic documents. Engagement with hapū and hapori Māori will begin at the outset of future Placemaking Plans to ensure it is meaningful for hapū, hapori Māori and Council. How this engagement is done will be driven by local hapū and guided by kaumātua as to the method, timing and how the information and whakaaro is captured.



# Hikurangi

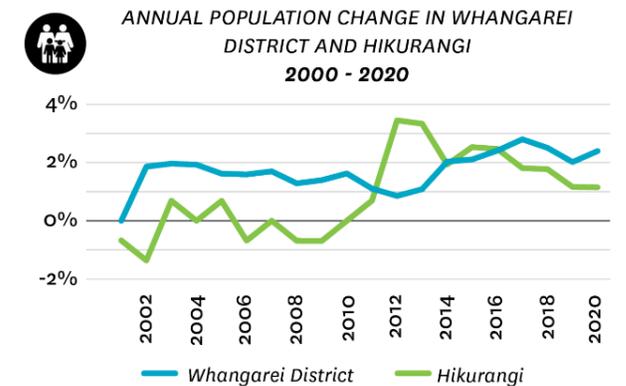
Location and Context

Te tauwāhi me te horopaki

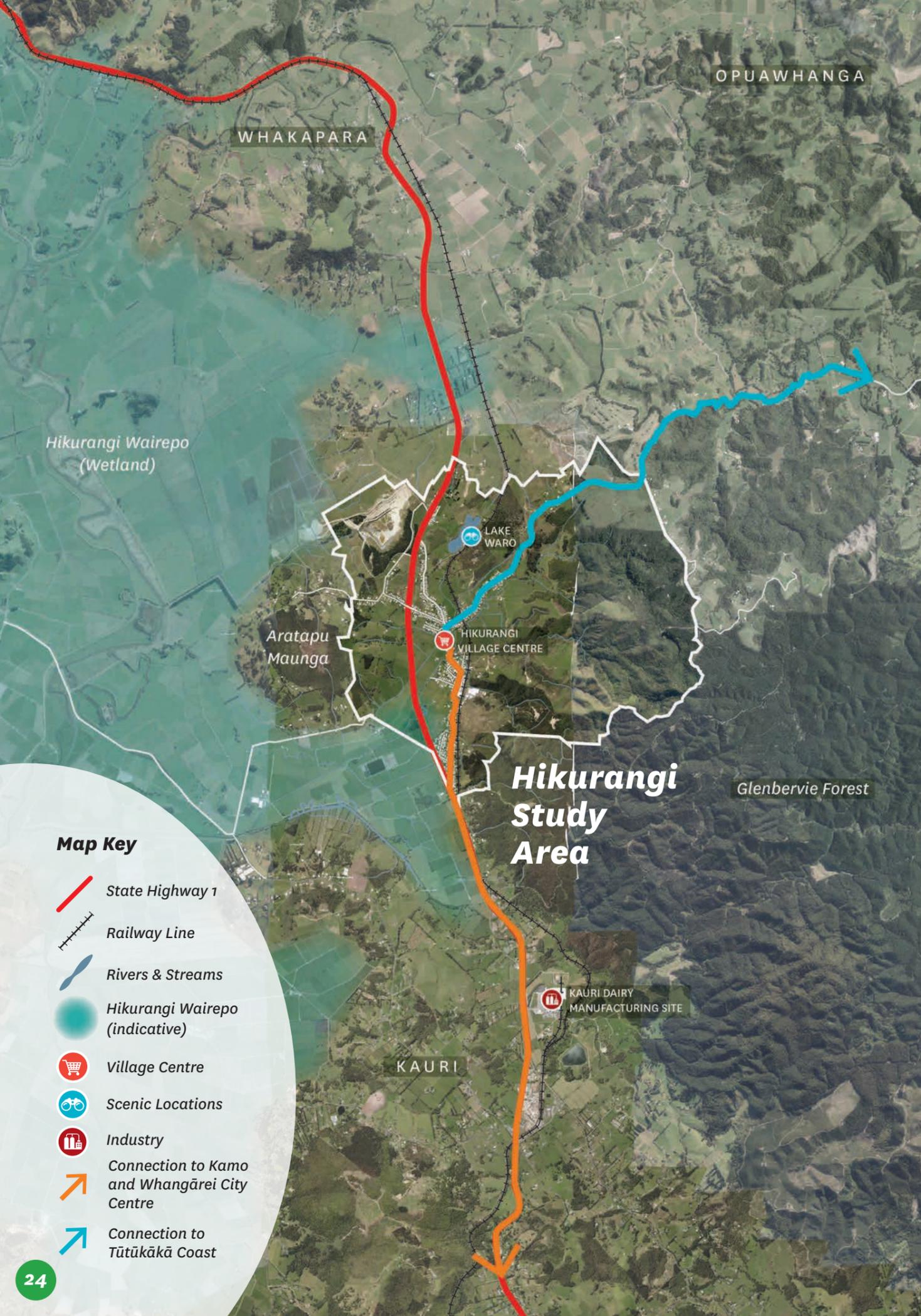


Hikurangi is a settlement located 16km north of Whangārei. It is the District's northern gateway to Whangārei and the Tūtūkākā Coast. It is an important service centre to the wider community and local agricultural industry. The township was built around the mining of coal and limestone resources beginning in the late nineteenth century. Its mining history has strongly influenced Hikurangi's settlement pattern and character. This character is reinforced by the strong sense of community and the friendly and diverse people living and working in Hikurangi.

Hikurangi's population over the past 20 years has remained constant at around 1600-1700 people. Although the population has remained stable, Hikurangi has the potential to be a key growth area for the north of the District.



\*Estimated residential population of Statistical Area Units - Hikurangi



# Hikurangi

## Location and Context Te tauwāhi me te horopaki

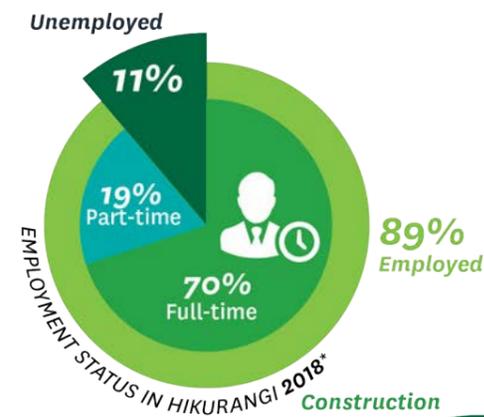
The Hikurangi village is primarily a residential area and is the northern most settlement in Whangārei. The main streets, George Street and King Street, were formerly the direct connection north to Whakapara before State Highway 1 was built dividing the village centre from the residents on Boundary Road and Jordan Valley Road. Due to Hikurangi's extensive history as an industrial hub, the North Auckland railway line runs directly through the centre of the village and connects to Whangārei City Centre to the south through Kamo.

Aratapu Maunga (known also as Mount Hikurangi) lies to west of the village and is a key landmark within the area. Glenbervie Forest also frames the village to the south-east.

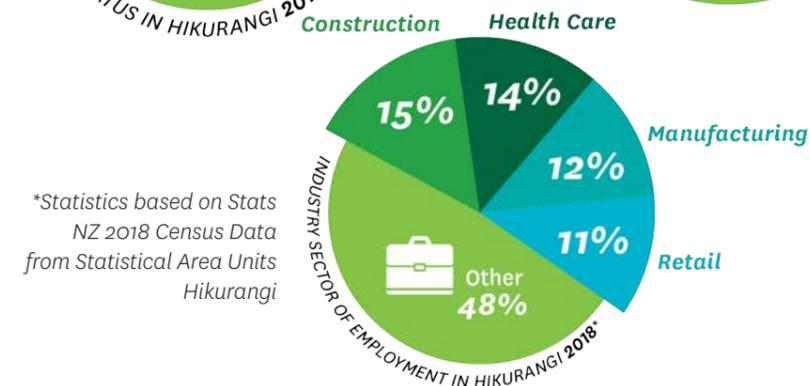
Hikurangi Wairepo (wetland) has a long history as a source of food and mātauranga for Māori. It borders the Hikurangi Village at the base of Aratapu Maunga. Shown indicatively in the map, Hikurangi Wairepo was one of the largest wetlands in the southern hemisphere. It has since been subject to a wide-scale drainage scheme, which has severely altered its natural function and ecology. Mangawhero stream runs through the centre of Hikurangi and connects to Wairua River to the west.

The Hikurangi village centre is the primary service centre of Hikurangi and the wider rural area. State Highway 1 provides the only transport connection from Hikurangi and the wider rural area to Whangārei. Another key connection is the Tūtūkākā coast connection (Twin Coast Discovery Highway) through Valley Road and Marua Road.

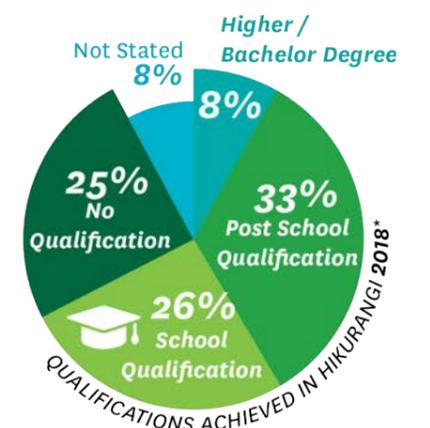
### Hikurangi Community Profile



*\*\*Ethnicity is the ethnic group or groups a person identifies with. Each ethnic group includes all those who identify with it. People may be counted in more than one group.*



*\*Statistics based on Stats NZ 2018 Census Data from Statistical Area Units Hikurangi*



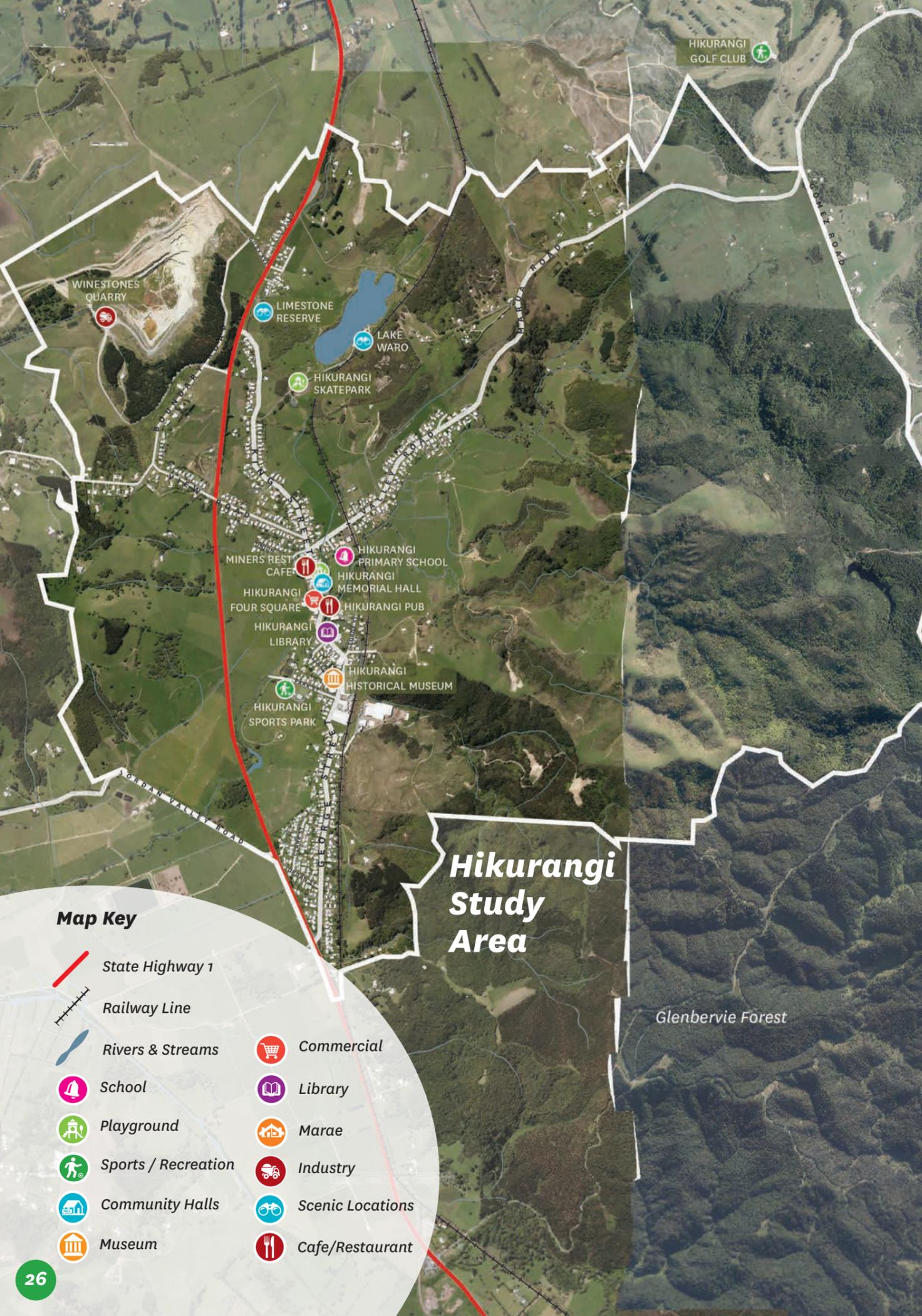
#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Hikurangi Wairepo (indicative)
- Village Centre
- Scenic Locations
- Industry
- Connection to Kamo and Whangārei City Centre
- Connection to Tūtūkākā Coast



# Hikurangi

Location and Context  
Te tauwāhi me te horopaki



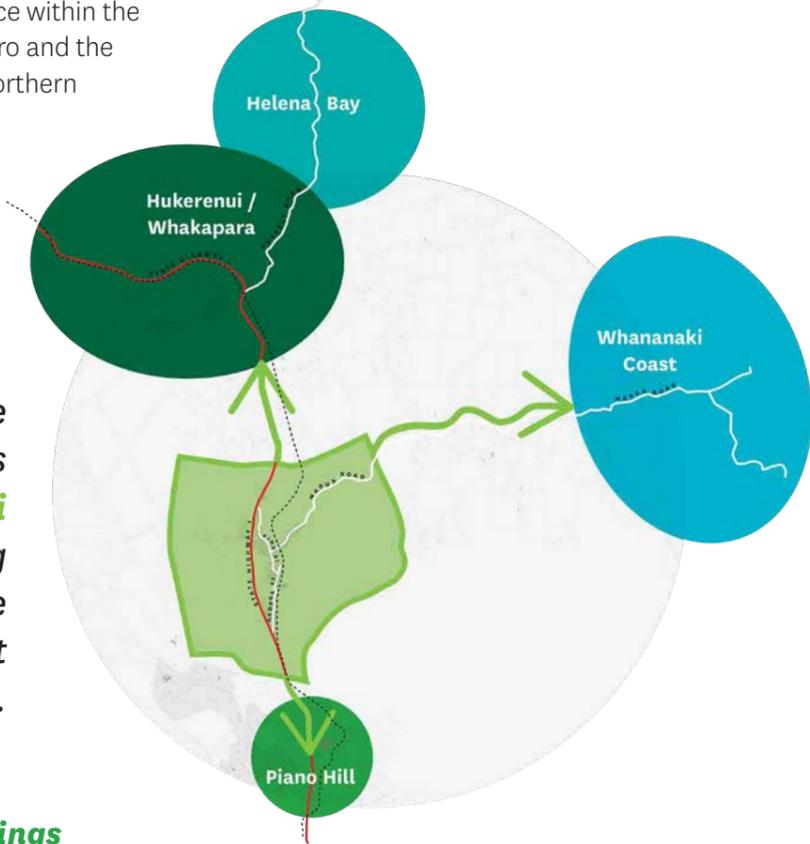
## Hikurangi Study Area

### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- School
- Playground
- Sports / Recreation
- Community Halls
- Museum
- Commercial
- Library
- Marae
- Industry
- Scenic Locations
- Cafe/Restaurant

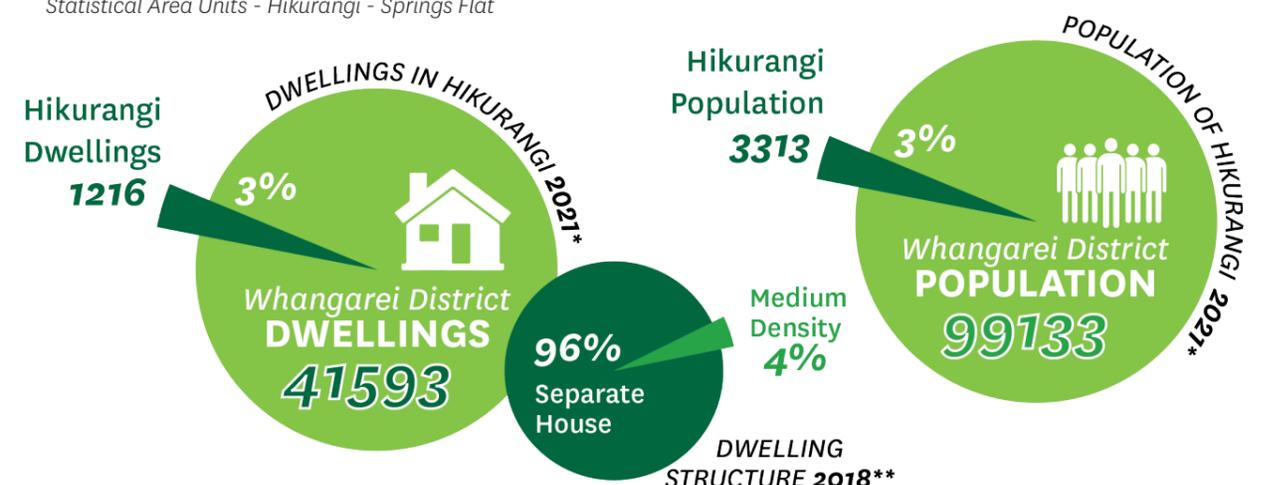
Hikurangi's commercial area is centred around the four square, the Hikurangi pub, and many other long-standing businesses. There are also a number of community operated facilities such as Hikurangi Memorial Hall, Hikurangi Historic Museum and the Hikurangi Library. The Hikurangi Sports Park is also well used and a prominent event and social space within the community. Another key feature is Lake Waro and the Limestone Scenic Reserve located at the Northern end of Hikurangi Village. Although the focus has been on the Hikurangi Village Centre it is important to acknowledge the connections Hikurangi has to the wider areas, including Matarau, Whakapara, Hukerenui, Whananaki, Kamo and Ngararatunua.

*It was important that while the scope of the plan was centred around the **Hikurangi Village**, the surrounding **rural** and **coastal areas** were considered in the development of the plan.*



### Hikurangi Population and Dwellings

\*2021 statistics based on 2020 Growth Model projections.  
Statistical Area Units - Hikurangi - Springs Flat



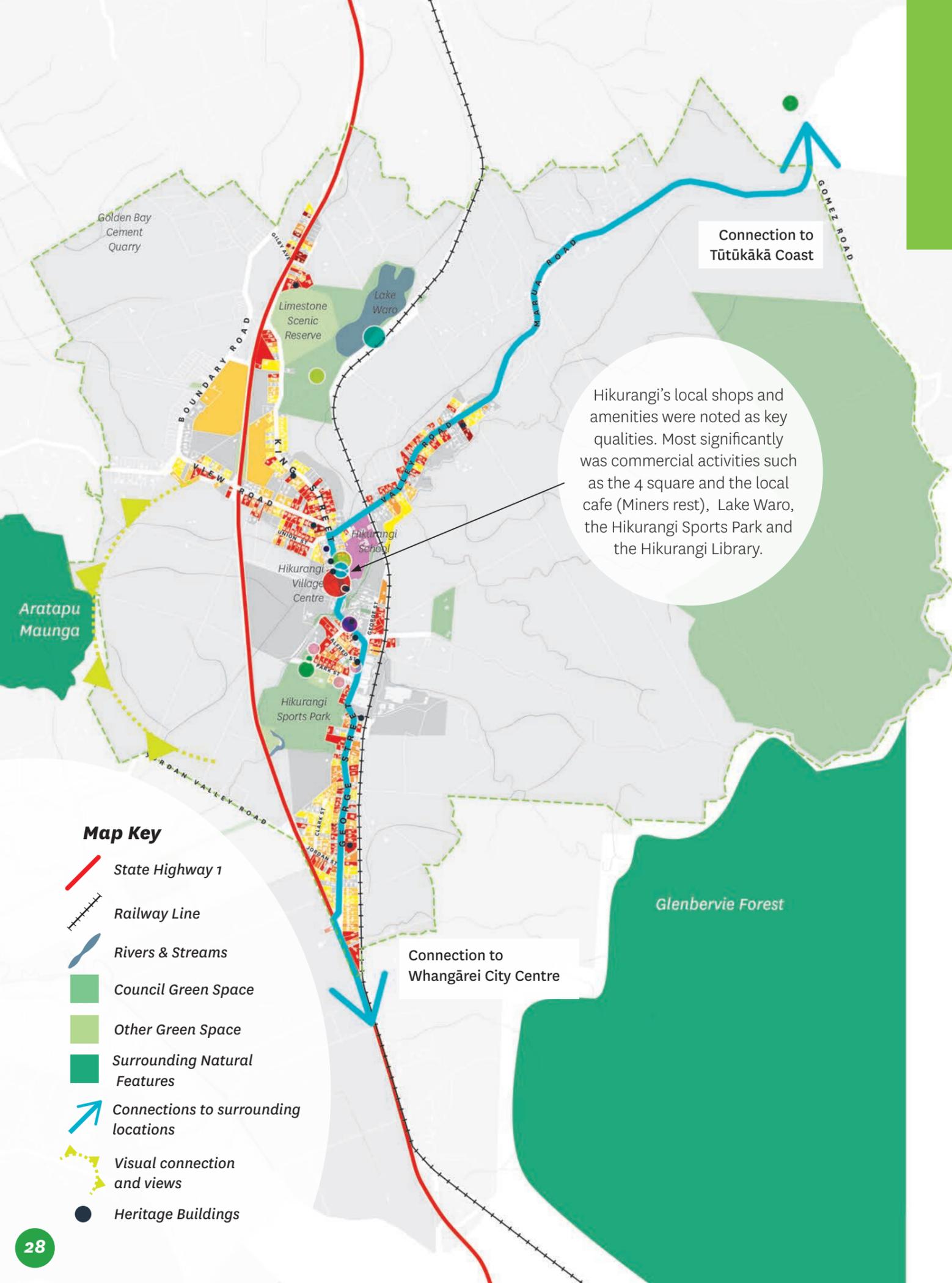
\*\*Stats NZ 2018 Census Data from Statistical Area Units - Hikurangi



# Hikurangi

## Qualities and Characteristics

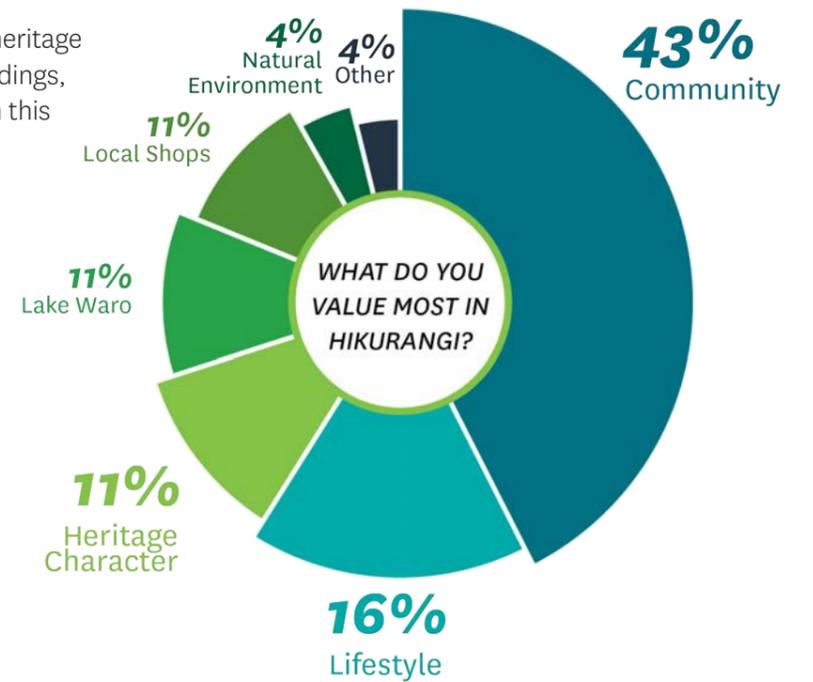
### Ngā kounga me ngā āhuatanga



As we began the Placemaking process it was important to understand what the community valued and cherished most about Hikurangi. The most common response received was the community and the diverse and friendly people who live in Hikurangi. Other aspects included the village lifestyle. Many comments referred to the remote village feel, while still maintaining strong connections to the adjacent rural areas, Hikurangi Wairepo (wetland), Glenbervie Forest, the Tūtūkākā Coast, and the Whangārei City Centre. People also referred to Hikurangi's heritage which is reflected in it's older character buildings, the village's story and the people who live in this community.

Other qualities included key amenities and features such as Lake Waro, Hikurangi Sports Park, and the Village centre as well as strong views to Aratapu Maunga.

The graph below gives a high level summary of the feedback received from Engagement Round 1 of the Hikurangi Placemaking Plan (online survey June/ July 2021).



#### Map Key

##### Amenities

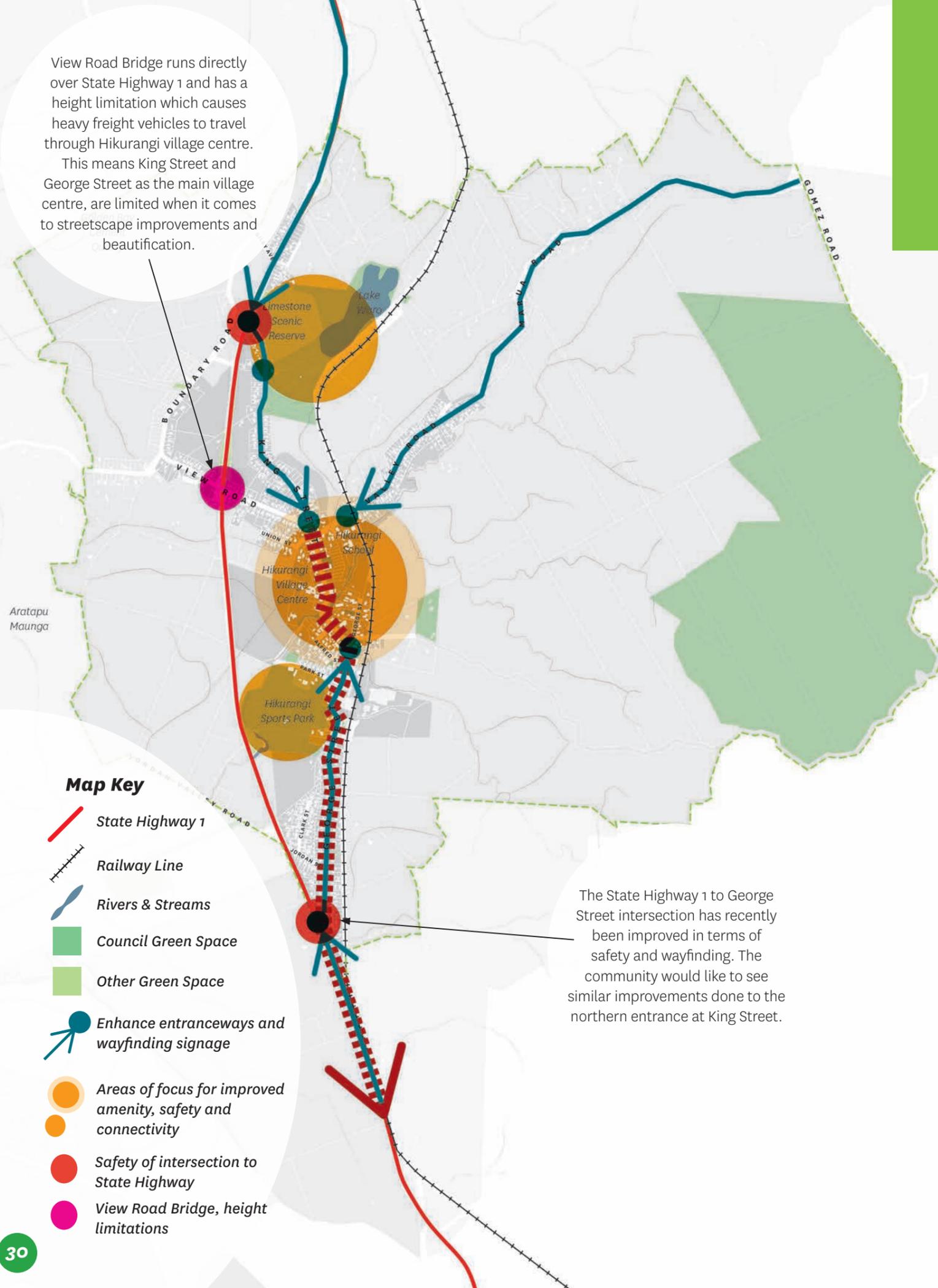
- Scenic Locations
- Schools
- Early Childhood Education
- Playgrounds

- Sports & Recreation
- Community Building & Churches
- Commercial Activities
- Library
- Museum

##### Building Age

- 1910's
- 1920's
- 1930's
- 1940's
- 1950's
- 1960's
- 1970's

View Road Bridge runs directly over State Highway 1 and has a height limitation which causes heavy freight vehicles to travel through Hikurangi village centre. This means King Street and George Street as the main village centre, are limited when it comes to streetscape improvements and beautification.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Enhance entranceways and wayfinding signage
  - Areas of focus for improved amenity, safety and connectivity
  - Safety of intersection to State Highway
  - View Road Bridge, height limitations

The State Highway 1 to George Street intersection has recently been improved in terms of safety and wayfinding. The community would like to see similar improvements done to the northern entrance at King Street.



# Hikurangi

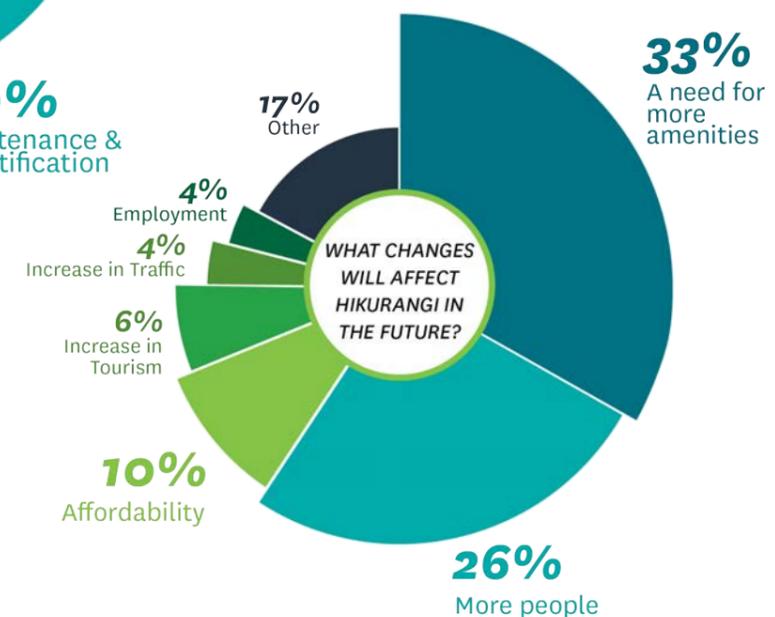
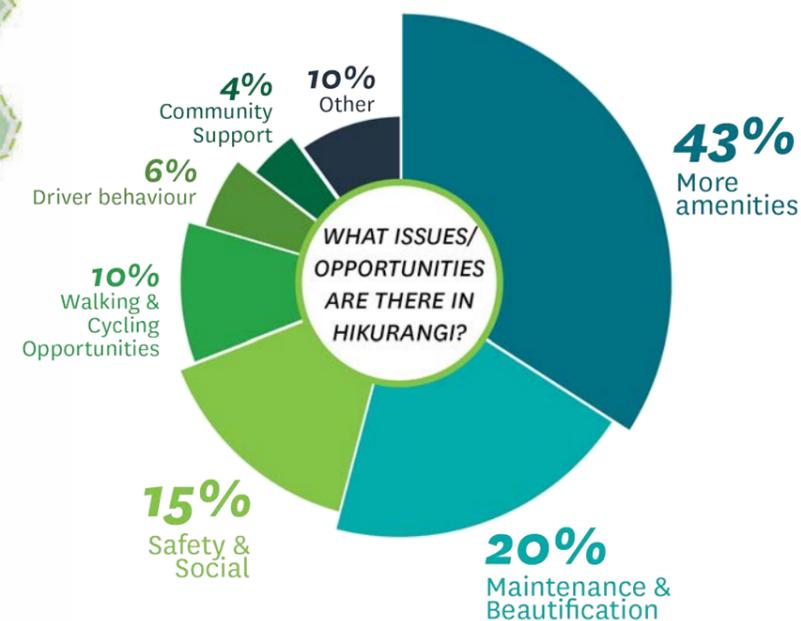
## Issues and Opportunities

### Ngā kaupapa me ngā angitū

As part of community engagement, we wanted to understand what the community identified as key issues and opportunities within Hikurangi. We also asked what changes would affect Hikurangi and the community in the future. A lot of the feedback focused on creating more amenity and connectivity within the village centre, concentrating on three key areas, the village centre, Lake Waro and the Hikurangi Sports Park. This, in turn, will improve safety and the feeling of safety in Hikurangi, as well as make it more appealing to residents and tourists.

Other comments included a focus on improving entrances to Hikurangi and the Hikurangi village, enhancing it as a destination as well as improving its profile and wayfinding. Concerns were also raised in regard to the safety of the State Highway 1 intersections as well as the height limitation of the View Road Bridge, which causes heavy vehicles to travel through the village centre.

The graphs below gives a high level summary of the feedback received from Engagement Round 1 of the Hikurangi Placemaking Plan (online survey June/ July 2021).





# Key Outcomes

*Ngā putanga mātua*

The Hikurangi Placemaking Plan is structured around three key outcomes. These were developed with the community, capture what is valued and aim to address the issues and opportunities both now and into the future.

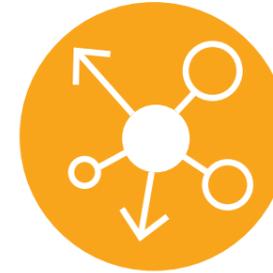


## OUTCOME ONE Destination

Hikurangi will be considered a unique and vibrant destination, a place to enjoy that meets the needs of residents and visitors, both now and into the future.

To achieve this, the Placemaking Plan sets out to:

- Advocate for the promotion of Hikurangi as a destination.
- Support the community in the promotion of Hikurangi, its amenities and its services.
- Invest in and uplift public spaces in Hikurangi's village centre and Lake Waro.
- Support the community with community events and initiatives.
- Create clear multi-modal connections, signage and access to Hikurangi from the South, North and East.
- Work with the community to promote Hikurangi's heritage, character and community facilities.
- Develop more diverse and well-designed activities, facilities, and amenities to cater to the needs of the community as well as attract visitors.
- Develop quality recreational and youth activities in Hikurangi.
- Celebrate Hikurangi's unique character and history through design.
- Future planning and development to enable growth and change as well as reflect the wellbeing and character outcomes sought by the community.
- Create greater housing choice to enable older residents to continue to live in Hikurangi.
- Work with the community to promote Hikurangi as a key destination along the Twin Coast Discovery Highway and a gateway to the Tūtūkākā Coast.



## OUTCOME TWO Connectivity

Hikurangi will be a walkable, safe, accessible and, legible with strong connections between key destinations within the Hikurangi village as well as to the Whangārei City Centre, the Tūtūkākā Coast and State Highway 1.

To achieve this, the Placemaking Plan sets out to:

- Create stronger links between Hikurangi village centre, Lake Waro and other key amenities.
- Better connect Hikurangi to Whangārei through better transport choices, reducing reliance on vehicles.
- Improve the Hikurangi public transport service to better connect residents to employment, education and other services in Whangārei.
- Improve connectivity for walking and cycling within Hikurangi as well as commuter connections to key destinations.
- Improve wayfinding and access to key areas and amenities in Hikurangi.
- Improve connectivity, walkability and activity through design to enhance safety and perceptions of safety.
- Improve connections and footpaths to ensure they are accessible and walkable.
- Enhance and uplift the streetscape in Hikurangi Village centre to promote movement, safety and exchange.
- Reduce the need, distance, and time to travel by car, reducing green-house gas emissions.
- Improve safety and connectivity to State Highway 1, which runs parallel to Hikurangi village centre below View Road and links at King Street and George Street.



## OUTCOME THREE Heritage and Character

Hikurangi will be celebrated for its distinctive heritage, character, culture, natural environment and strong sense of community.

To achieve this, the Placemaking Plan sets out to:

- Work with the community to support the upkeep of heritage and heritage character buildings.
- Improve, maintain and promote Whangārei District Council's own heritage and character buildings in Hikurangi
- Protect and enhance Hikurangi's built heritage and natural character through future planning rules and provisions.
- Support information sharing and education of Hikurangi built and industrial heritage through promotion and tools such as art and heritage trails.
- Better connect Hikurangi, both physically and visually, to the surrounding natural features and waterways.
- Improve water quality, biodiversity and flood mitigation of Hikurangi swamp and waterways.



## Managing future growth and infrastructure

A key driver of the Placemaking Programme is the management of future growth and the importance of amenity, connectivity and access to services to ensure community wellbeing.

This is also driven by Central Government, in particular, Policy 1 from the National Policy Statement on Urban Development.

As Hikurangi continues to grow we need to consider key issues:

- Avoiding sprawl and focus development in and around urban areas
- Consider access and means of travel to employment and education opportunities both within Hikurangi and in and around Whangārei City Centre.
- Investing in core infrastructure to keep up with demand as well as identifying now the big projects we will need in the future.
- Aligning our growth areas with public transport and walking/cycling opportunities
- Considering our strategic partnerships and the role of Central Government in supporting development.

To plan for growth over the next 10, 20 and 30 years this plan looks at existing growth, infrastructure, walkability, connectivity and access to employment, education and services. It also looks at natural hazards, industry and protected natural features.



# Hikurangi

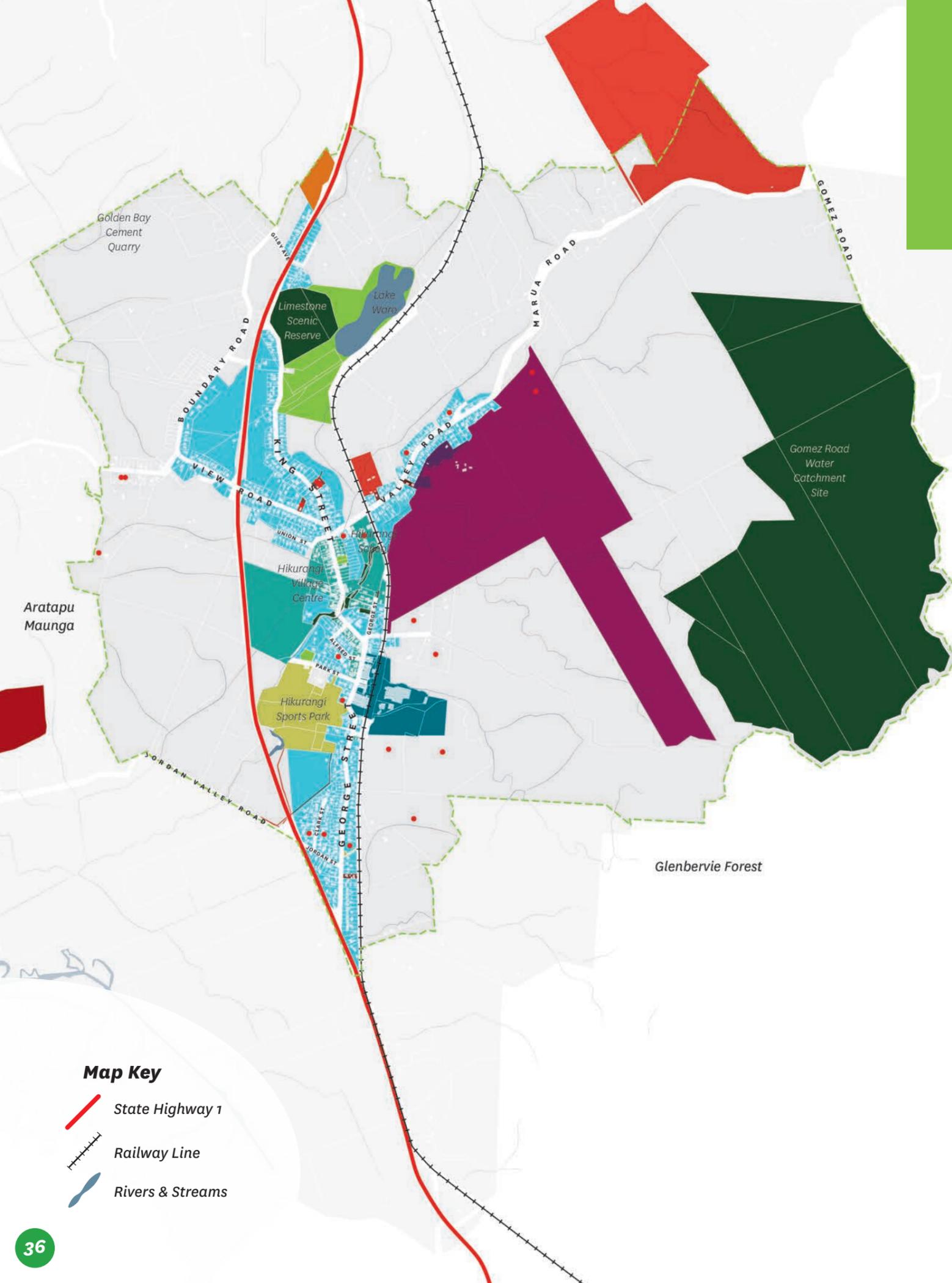
## District Plan and Current Growth Te mahere ā-rohe me te whakatipu o nāiane

The growth that we are facing within the Whangārei District is largely driven by people moving to Whangārei, rather than a natural increase in our existing population. As a moderate growth area, Hikurangi has only seen a small portion of this growth. However, it has a lot more potential for growth and development.

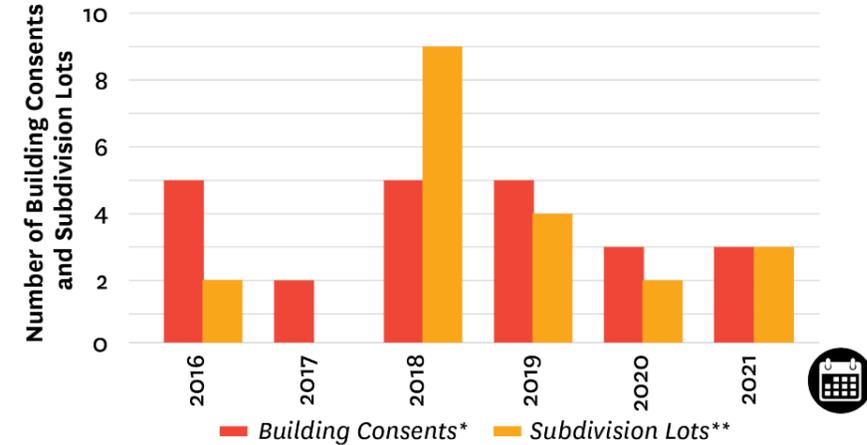
The District Plan is what enables development to happen in our District. To protect the amenity and character values of certain areas and encourage diverse and appropriate development the District

Plan sets out objectives, policies and rules for different 'zones'. When development occurs, it is assessed against the zoning requirements through the resource consent process.

The Hikurangi Placemaking Plan considers future growth projections, community values and wellbeing to inform future District Plan changes and meet the requirements under the National Policy Statement for Urban Development (NPS-UD).



 NUMBER OF BUILDING CONSENTS AND SUBDIVISION LOTS IN HIKURANGI BY YEAR LODGED 2016 - 2021



\*Tech One Extract (Oct 2021) / \*\*LINZ Survey Plans Analysis (Nov 2021)

### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams

### Map Key

#### Development

- Subdivision 2 lots
- Subdivision 3 - 5 lots
- Subdivision 6 - 10 lots
- Subdivision 11 - 20 lots
- Building Consents

#### Open Space Zoning

- Open Space Zone
- Natural Open Space Zone
- Sports and Active Recreation Zone

#### Residential Zoning

- Rural Zoning

- Rural Village Residential Zone
- Rural Village Centre Zone
- Rural Village Industry Zone
- Kauri Milk Processing Zone
- Rural Living Zone



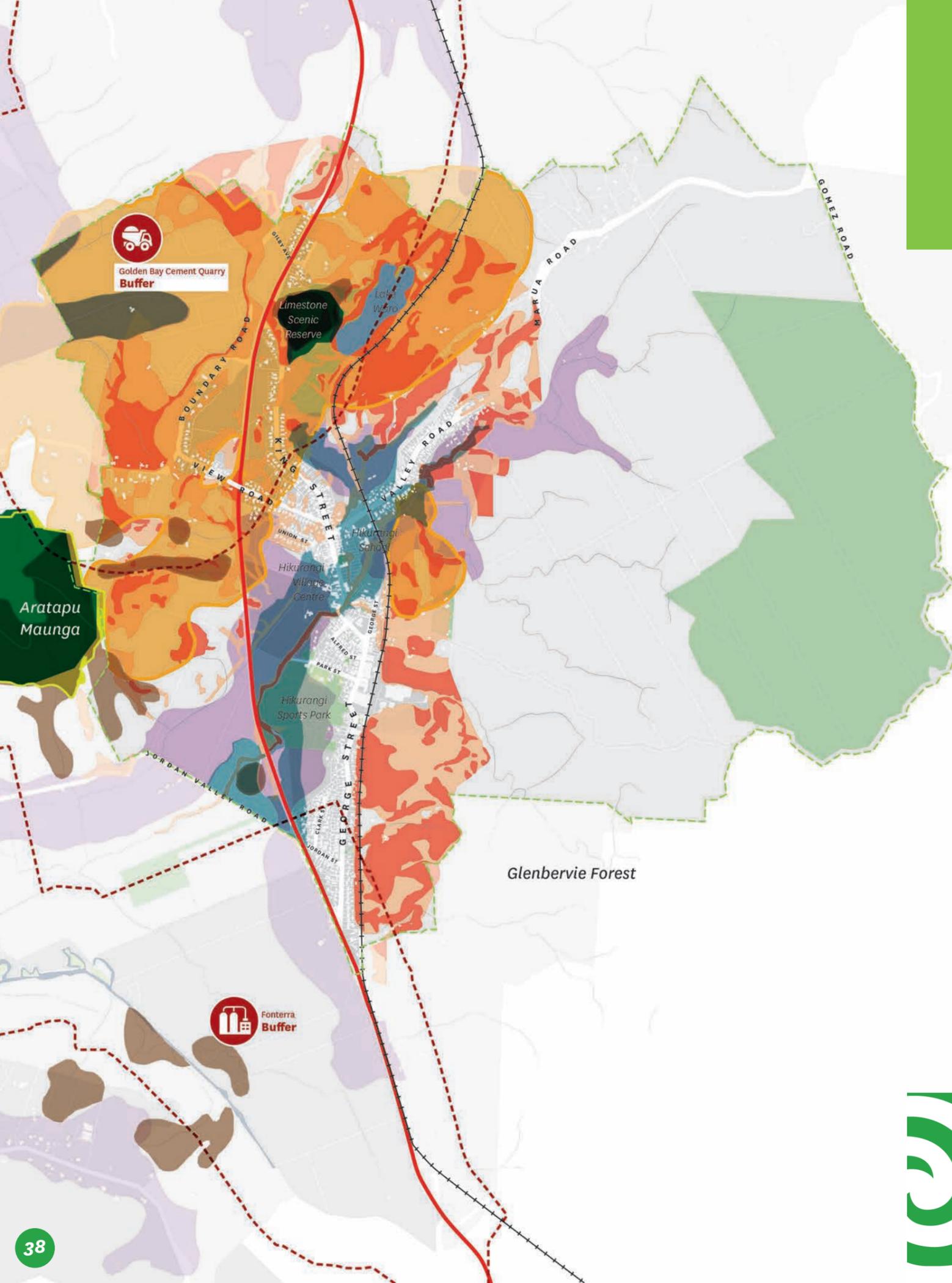
# Hikurangi

## Growth Considerations and Hazards Ngā whaiwhakaaro whakatipu me ngā matepā

Our District has varied ground and climatic conditions. In Hikurangi, there are areas susceptible to hazards. Hazards create risks to human health and safety, and threaten property. These risks can be exacerbated by land use activities such as earthworks, building, excavation, and vegetation clearance. Development within hazard areas is discouraged and rules and controls for land use activities in these areas are within the Whangārei District Plan.

In addition, it is important to consider features which require protection from development such as outstanding natural landscapes and features, areas of importance, and productive soils. In the wider Hikurangi area, buffers are identified to protect existing industry, namely Fonterra and the Golden Bay Cement quarry, to ensure they can operate effectively, and reverse sensitivity issues are managed.

When accommodating growth in Hikurangi we need to consider the risks from natural hazards and avoid where practicable the risks or adverse effects to the environment, people and property.



### Map Key

State Highway 1

Railway Line

Rivers & Streams

Council Green Space

Other Green Space

### Natural and Land Hazards

Flood Prone Land

Land Instability - Medium Risk

Land Instability - High Risk

Mining Hazard

### Industry

Industry Buffer

### Features and Landscapes

Protected Natural Area Programme (PNAP)

Outstanding Natural Landscape

Outstanding Natural Feature

Productive soils



# Hikurangi

## Existing Infrastructure

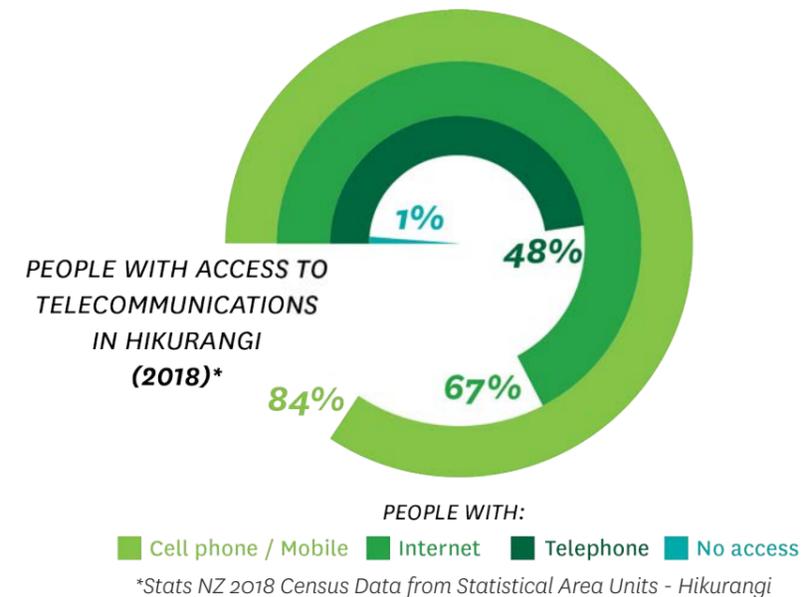
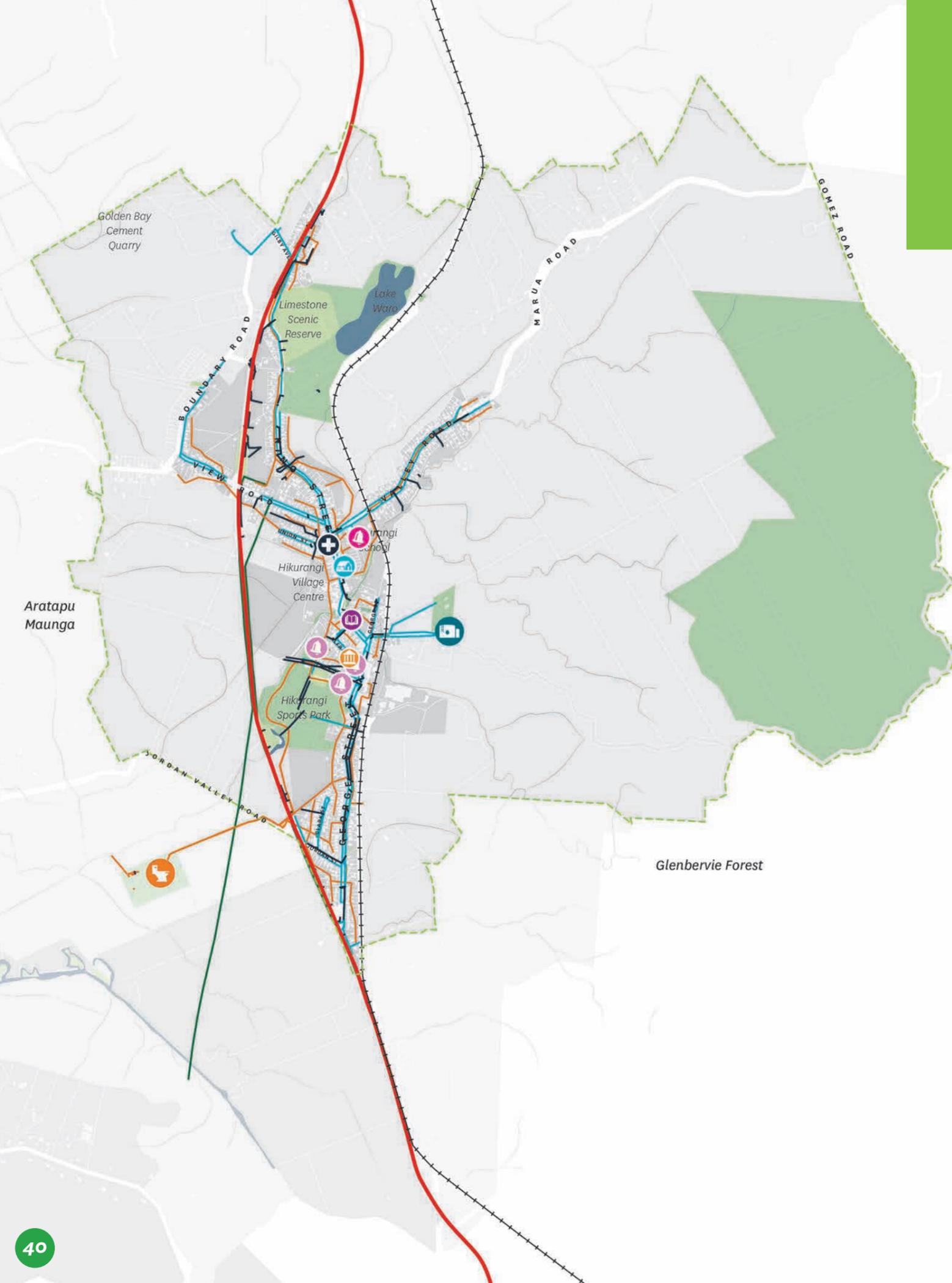
### Ngā tumu kua takoto

Infrastructure is important and supports what we do in our daily lives: the water we drink, the parks that we play in and the way we get around. The quality of the environment and the wellbeing of communities are affected by choices about the management of, and investment in, infrastructure.

As Hikurangi grows, we need to ensure that infrastructure is provided in a co-ordinated manner to service not just the village, but the wider rural

area. Currently, Hikurangi has one medical centre, one school, three early childhood education centres, one medical centre and three community buildings (including the Hikurangi Community Library and Hikurangi Historical Museum).

Residents within the village and rural areas are currently serviced by the three waters core infrastructure.



#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space

#### Physical Infrastructure

- Reservoir
- Wastewater Treatment Plant
- Stormwater Pipes
- Wastewater Pipes
- Water Pipes
- Telecommunications

#### Social Infrastructure

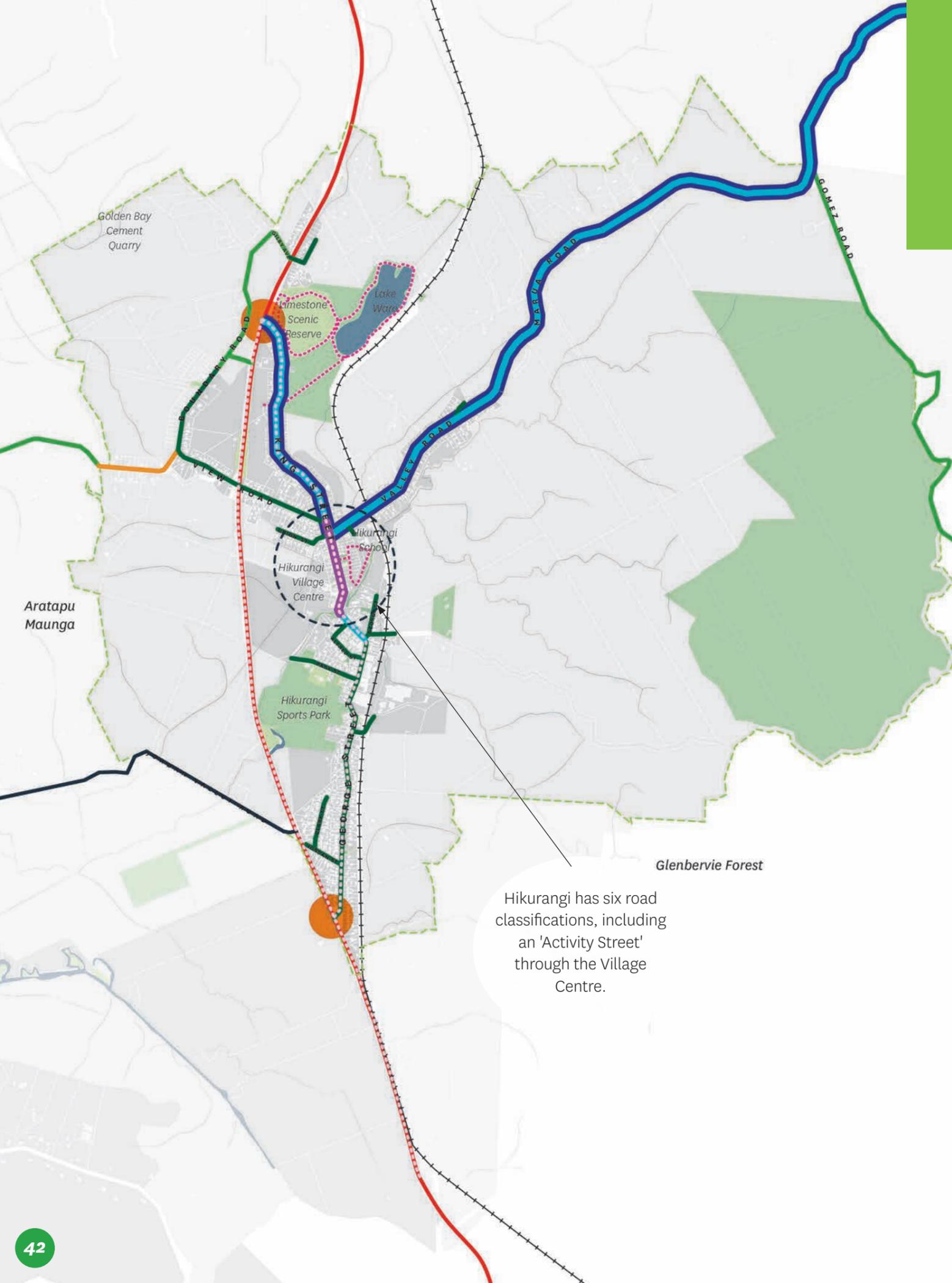
- Schools
- Early Childhood Education
- Medical Services
- Community Halls
- Library
- Museum



# Hikurangi

## Transport Infrastructure

Ngā waka hari



Hikurangi has six road classifications, including an 'Activity Street' through the Village Centre.

Hikurangi was a key route from Whangārei to the North. Following the development of the bypass the village now runs parallel to State Highway 1 and has two key intersections to the highway. One to the north of the village at the end of King Street and one to the south at George Street. State Highway 1 is the primary route between Hikurangi and the Whangārei urban area.

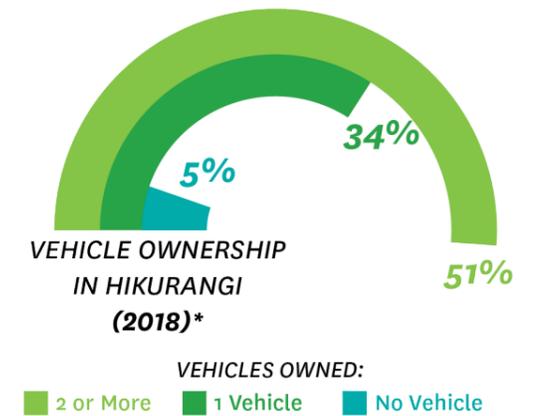
View Road has a bridge which crosses over State Highway 1. The height limitations of the View Road bridge causes heavy vehicles to pass through Hikurangi. This creates limitations around streetscape improvements and traffic calming within the village centre (King Street and George Street).

Hikurangi also connects to the wider Whangārei area through Valley Road and Marua Road, as a north western gateway to the Tūtūkākā Coast. This link is a part of the Twin Coast Discovery Highway and the 'Into the Wide Blue Yonder' Northland Journey.

Hikurangi does not currently have a permanent bus service. However, following community feedback and drive, Northland Regional Council (NRC) began

a trial bus service (from Nov 2020) connecting Hikurangi residents to Whangārei. The service is currently limited, with a return trip running once a week, connecting Hikurangi to the Whangārei City Centre via Kamo.

The One Network Framework (ONF) is the national road classification system used to determine the function of our roads and streets. It acknowledges that roads do not just have a movement function but are destinations for people and have a 'place' function.



VEHICLE OWNERSHIP IN HIKURANGI (2018)\*

VEHICLES OWNED:  
■ 2 or More ■ 1 Vehicle ■ No Vehicle

\*Stats NZ 2018 Census Data from Statistical Area Units - Hikurangi





# Hikurangi

## Vehicle and Commuter Movement Te nekeneke o ngā waka me ngā kaieke

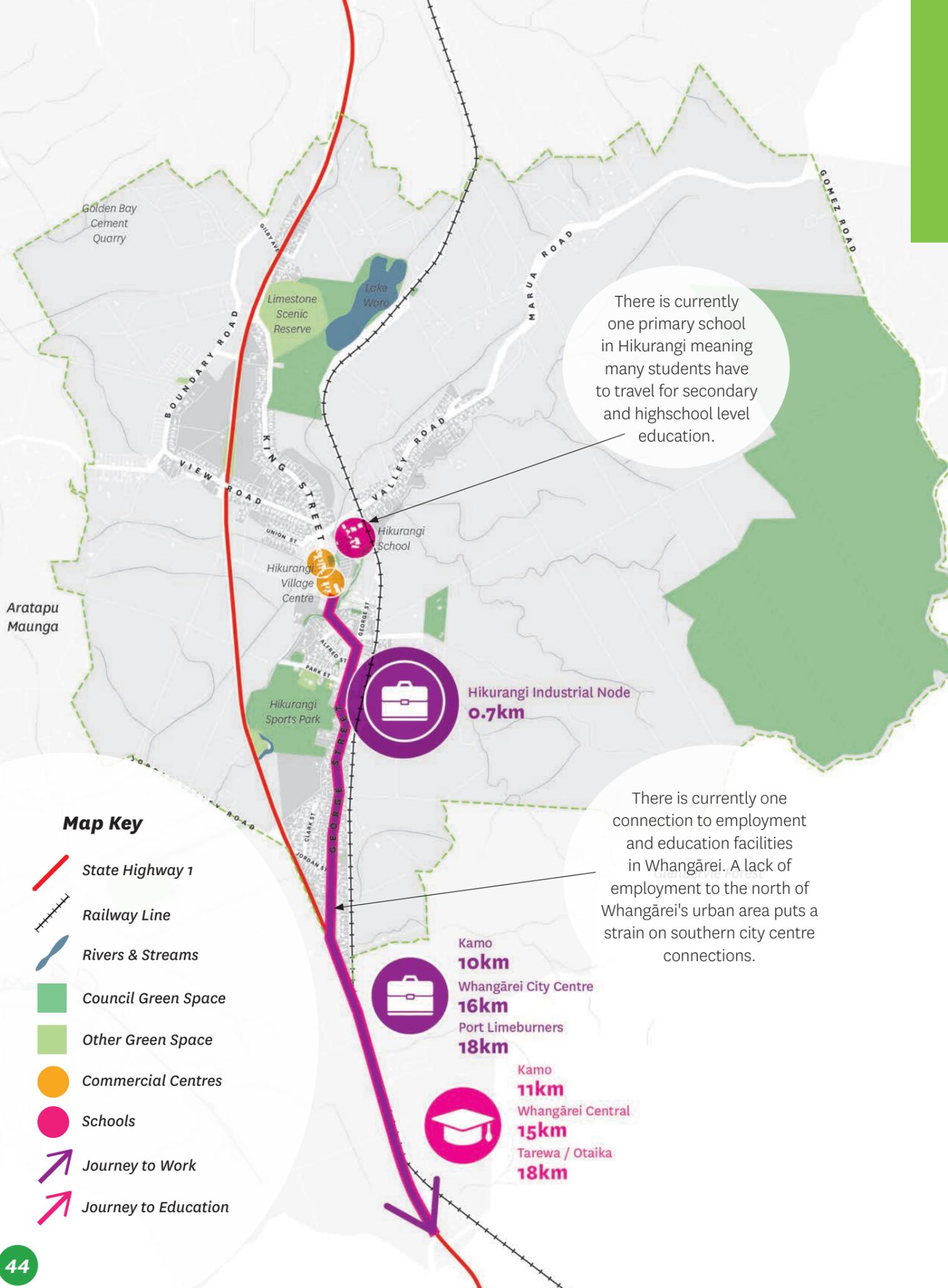
To better understand how residents are moving to, from, and within Hikurangi, we looked at commuter data and modes of travel. The commuter data indicates how many people are arriving to, and departing from Hikurangi to travel to work and education, as well as how many people are

remaining. The graphs below indicate that many more people are leaving Hikurangi, rather than arriving or staying. We also looked at the means of travel in Hikurangi which indicated many more people travel by vehicle to work than they do by walking, cycling or bus.

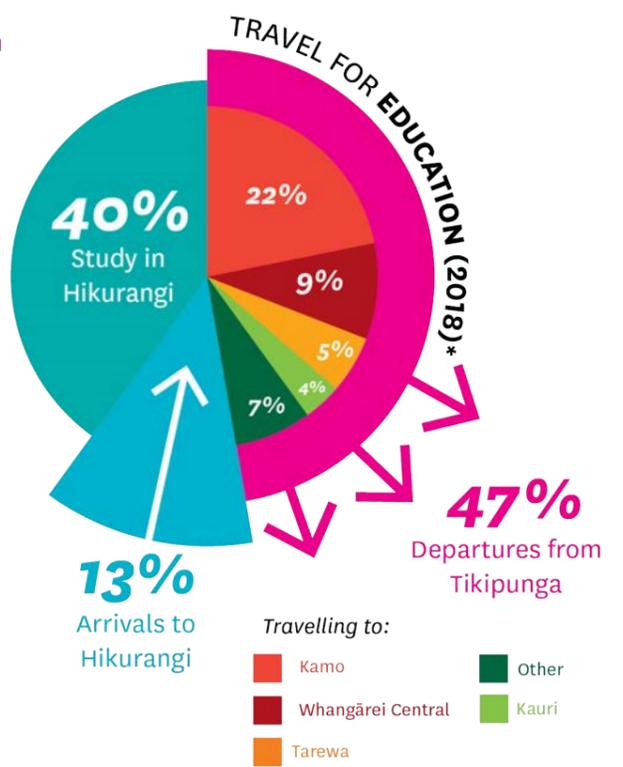
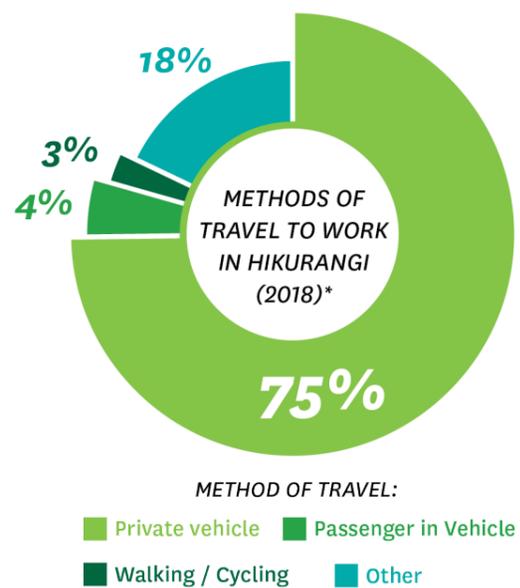
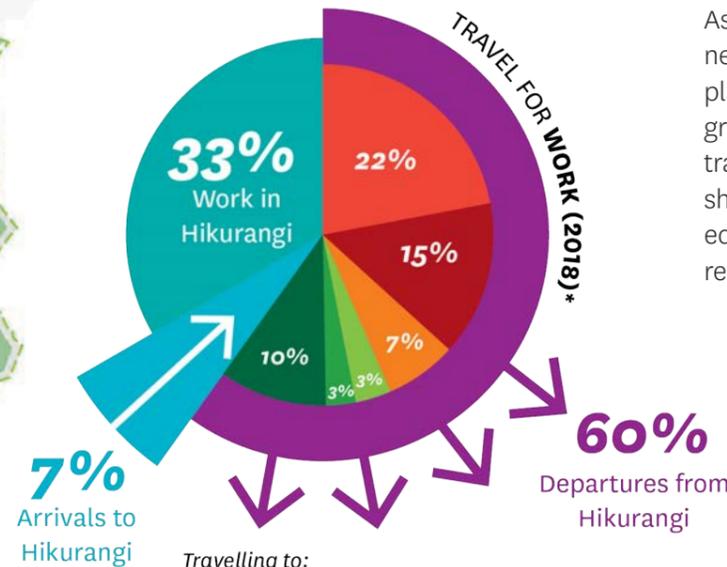
As Hikurangi continues to grow, consideration needs to be given to transport infrastructure and planning to accommodate this movement. A greater emphasis on walking, cycling, and public transport will be important to creating modal shift, as well as focusing any new employment or education opportunities where it is accessible for residents.

There is currently one primary school in Hikurangi meaning many students have to travel for secondary and highschool level education.

There is currently one connection to employment and education facilities in Whangārei. A lack of employment to the north of Whangārei's urban area puts a strain on southern city centre connections.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Commercial Centres
  - Schools
  - Journey to Work
  - Journey to Education



\*Stats NZ 2018 Census Data (commuter view data set) from Statistical Area Units - Hikurangi



# Hikurangi

## Connectivity and Walkability

*Te hononga me te whakangāwari ki te haere mā raro*

When considering growth, we need to avoid sprawl and focus development in and around the Hikurangi Village where residents have greater access to amenities, infrastructure and means of travel. Intensifying existing residential areas has the advantage of accommodating future growth in a way that is more sustainable and less costly to the community. However, location is very important and development needs to be within walking distance of:

- an existing town/neighbourhood centre
- public transport corridors or walking and cycling networks
- amenities such as schools, public open space or medical and community services.

To better understand where and how we can accommodate more people and houses in and around the Hikurangi village, we mapped key facilities within a 10 minute walkable catchment. Where there was a greater density of facilities, there is greater walkability.

This analysis has been used to identify where intensification such as redevelopment and infill development is most appropriate.

The connectivity and walkability map identifies existing walking and cycling connections. Other walking and cycling connections have been identified or a planned within the Blue/Green Network Strategy and the Walking and Cycling Strategy. These have been included within the actions of the Hikurangi Placemaking Plan.

### Map Key

#### Number of facilities within a walkable catchment

- |              |              |
|--------------|--------------|
| 1 Facility   | 7 Facilities |
| 2 Facilities | 8 Facilities |
| 3 Facilities |              |
| 4 Facilities |              |
| 5 Facilities |              |
| 6 Facilities |              |

#### Facilities / Amenities

- |                            |                  |
|----------------------------|------------------|
| School                     | Library          |
| Playground                 | Cafe/Restaurant  |
| Sports / Recreation        | Scenic Locations |
| Community Halls / Churches | Medical Services |
| Commercial                 |                  |

### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space
- Existing Walking Track
- Pedestrian Crossing



# Hikurangi

## Accommodating Future Growth

Whakaaroarotia i te whakatipu ā tōna wā

A key driver of the Hikurangi Placemaking Plan is population growth and how we can meet the demand for housing and business development within Hikurangi, as well as the wider District. It is also important that as communities grow and develop, we don't just enable more homes to be built on the outskirts of the village but create more concentrated neighbourhoods that continue to meet residents needs with greater amenity, wellbeing, connectivity, infrastructure and access to services.

Key Central Government programmes have provided a framework for this approach, these include the National Policy Statement on Urban Development (NPS-UD) and the climate change response, which includes a reduction on the

reliance on vehicles and better support for people to walk, cycle and use public transport.

The Placemaking Programme aims to inform future infrastructure and development decision making to:

- prioritise redevelopment and infill development (where appropriate infrastructure, public transport and active transport modes achievable) over greenfield development, or;
- demonstrate modal shift to service greenfield areas.

We acknowledge that it is often difficult to predict the future. The following assessment is based on a scenario of high growth, using the best information at hand.

It is important that we manage future growth in Hikurangi and align this with future infrastructure improvements. It is also important to note the community values and aspirations to maintain Hikurangi's unique village feel and enable development of a density which meets the needs of the residents and is aligned with the character. The Hikurangi Placemaking Plan looks to take a balanced approach to development. We have identified growth areas which fall into the following categories:



### Redevelopment

This assesses the number of houses that could be built on a site if the existing house was demolished. This assessment includes site(s) in close proximity (a 10-minute walkable catchment) of local amenities and facilities.

\*Sites identified in walkability analysis (page 46). 3 or more amenities within a 10-minute walkable catchment.



### Infill Development

This assesses the number of houses that could be built on a section with an existing house. This assessment includes sites within the current rural settlement.



### Greenfield Development (10 years)

This assesses the number of houses that could be built on greenfield land on the edges of the village centre. Current zoning enables development within these areas, therefore it is perceived that they could be developed within the next 10 years.



### Future Development (20-30 years)

This assesses the number of houses that could be built on greenfield land on the edges of the village centre. As urban zoning is not already in place, a future District Plan plan change would be needed to enable housing development to occur. Future infrastructure capacity and investment will also need to be considered.



### Future Development (20-30 years) - Lifestyle Development

This assesses the number of houses that could be built on greenfield land on the outskirts of the village centre. As zoning is not already in place, a future District Plan plan change would be needed to enable lifestyle block development to occur. Due to the type of development infrastructure provision may not be needed.

### How much land do we need to provide?

Hikurangi is one of Whangārei District's moderate growth nodes. The below figures give an indication of the forecasted population and dwellings, outlining how Hikurangi is expected to grow in the next 10 and 30 years.



**2021**  
POPULATION  
**3,313**

**2031**  
**3,848**

**2051**  
**5,017**

**51%**



**2021**  
DWELLINGS  
**1,216**

**2031**  
**1,466**

**2051**  
**1,937**

**59%**

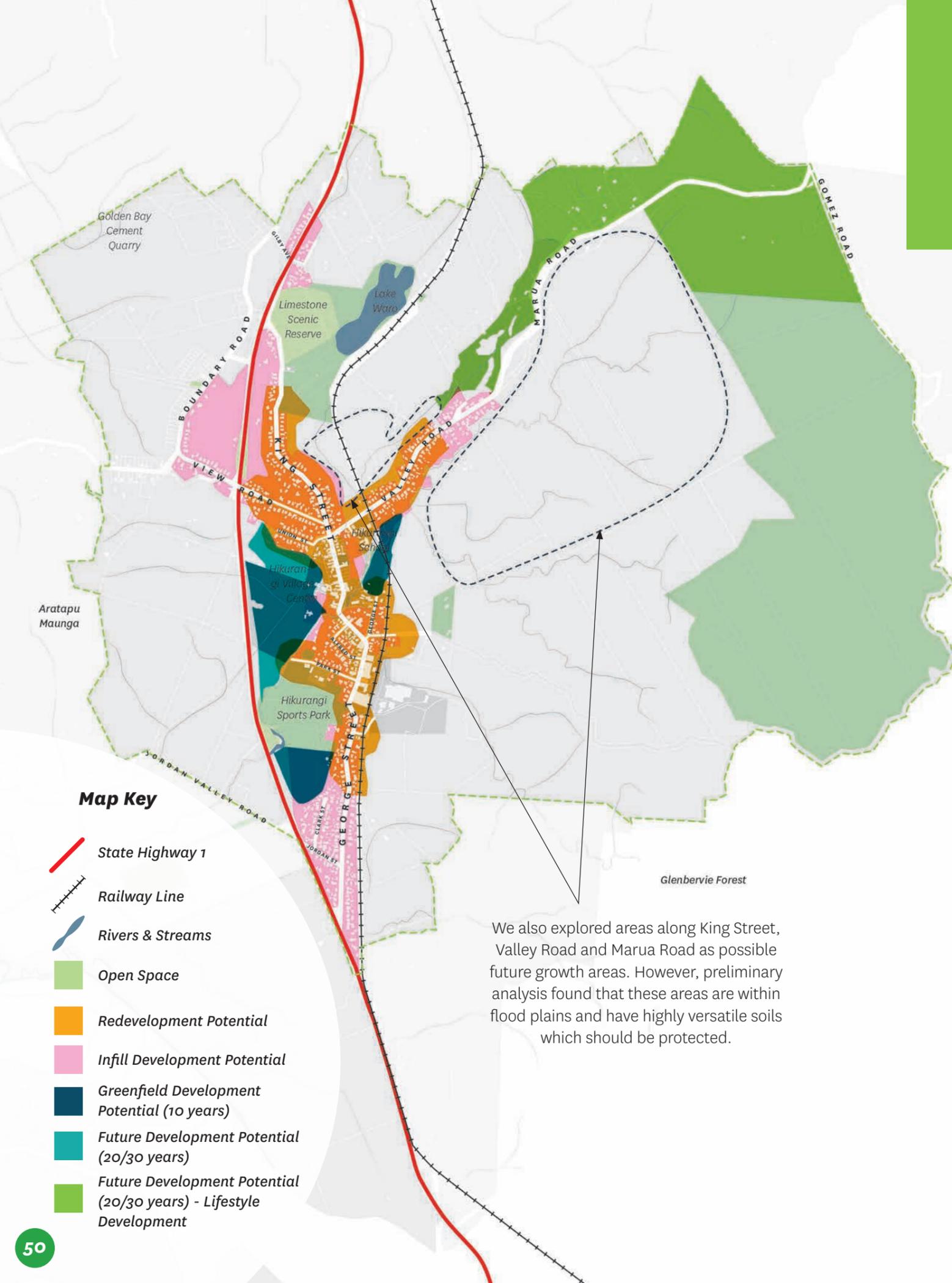
\*Data from WDC Growth Model 2020 - Population and Dwelling Forecast (Hikurangi - Springs Flat)



# Hikurangi

## Future Growth Areas

### Ngā wāhi whakatipu ā tōna wā



We also explored areas along King Street, Valley Road and Marua Road as possible future growth areas. However, preliminary analysis found that these areas are within flood plains and have highly versatile soils which should be protected.

The map to the left shows the Hikurangi Placemaking Plan growth areas. These were identified using the current District Plan zoning, infrastructure access and provision, hazard mapping and ecological value as well as the Hikurangi walkability analysis.

### Growth over the next 10 years.

Hikurangi's unique village feel and character are of important value to the community. There is also a desire to enable growth which is aligned with Hikurangi's character, improving connectivity between key amenities and creating greater housing choice to allow residents to age in the community they know and love.

To meet the demand over the next 10 years the areas identified are within the built up residential area and on the direct fringes of the village centre (Union Street, Park Street, Clark Street and George Street). These are also locations where development is currently enabled through the District Plan zoning.

### Growth over the next 20-30 years.

To meet the demand over the next 20-30 years the areas identified continue to be within the direct fringes of the village centre to continue to create a more compact and well connected village environment.

Areas identified as 'future development potential (20-30 years)' will not be released to enable development until:

1. Housing demand increases beyond capacity of the current rural settlement zoned land, and;
2. The housing needs of the Hikurangi community changes, and;
3. There is appropriate infrastructure provision.

Further areas were identified along Marua Road and Gomez Road. However, due to infrastructure provision and a desire to allow more lifestyle type development in Hikurangi, it is predicted that these will be lower density development.

Other areas on the outskirts of the Hikurangi village were explored, however close proximity to industry activities, and their location within flood plains and areas of highly versatile meant they were not identified for future growth.

It is difficult to predict the future and the needs of the Hikurangi community in the next 20-30 years. Therefore, the growth areas and the density scenarios will be further explored when the Hikurangi Placemaking Plan is reviewed and the needs of the community and/or the housing demand changes.

The 'new residential unit analysis' outlined on the following pages gives a high level indication of how many units can be built, not what will be built.

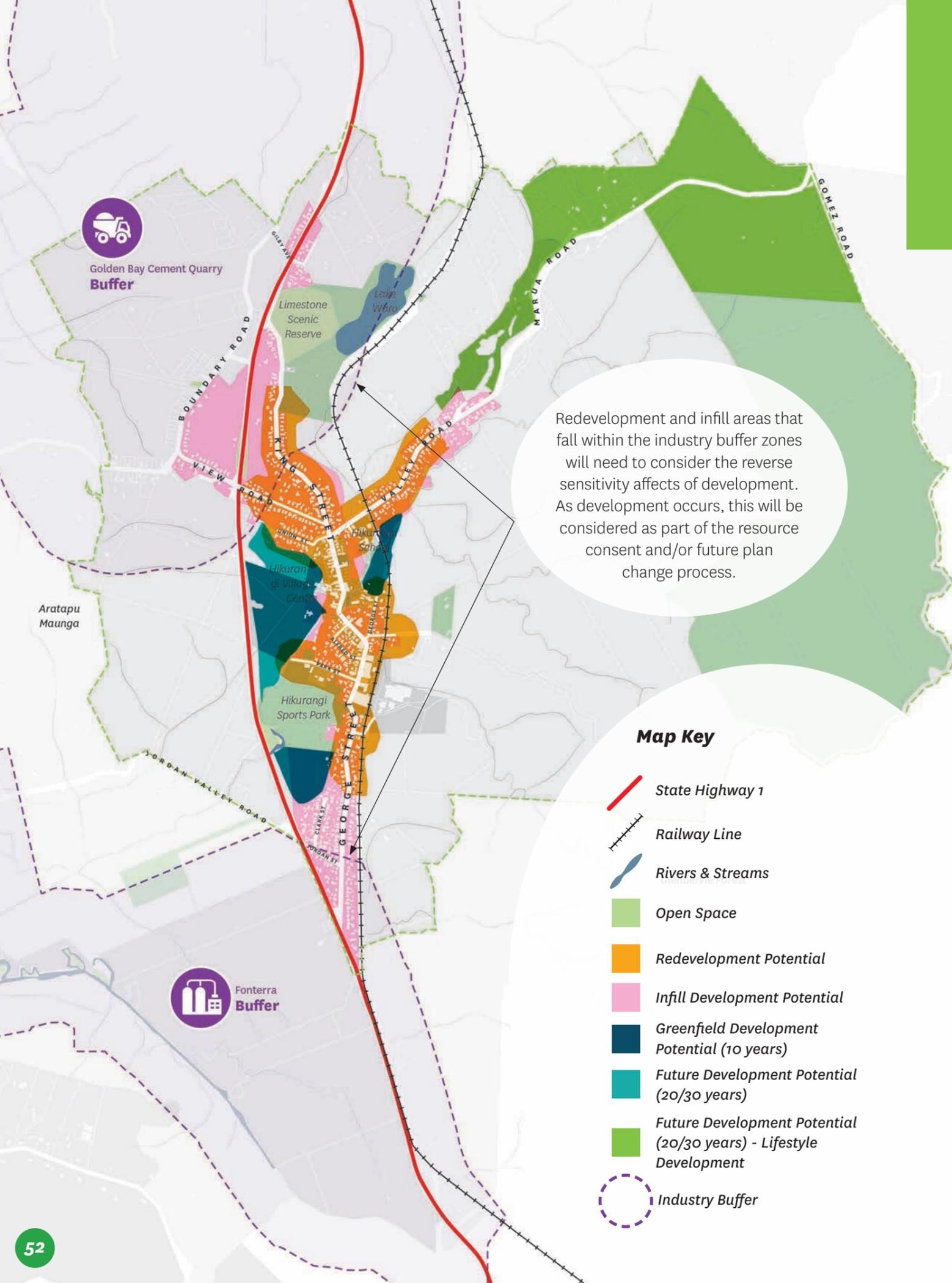
While Council can enable land for future development, other aspects such as density, market feasibility and construction costs will need to be considered as part of the development process. Each development is assessed individually through the resource consent process.



# Hikurangi

Future Growth Areas

Ngā wāhi whakatipu ā tōna wā



### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Open Space
- Redevelopment Potential
- Infill Development Potential
- Greenfield Development Potential (10 years)
- Future Development Potential (20/30 years)
- Future Development Potential (20/30 years) - Lifestyle Development
- Industry Buffer

### NEW RESIDENTIAL UNITS OVER 10 YEARS AND 30 YEARS (RANGE)

Current Dwellings

**1,216**

DWELLING DEMAND OVER 10 YEARS

**+ 250**

Dwellings by 2031

**1,466**

DWELLING DEMAND OVER 30 YEARS

**+ 721**

Dwellings by 2051

**1,937**

Over 10 years



REDEVELOPMENT POTENTIAL  
**500 - 700\***  
Dwellings/Units



INFILL DEVELOPMENT POTENTIAL  
**50 - 120\***  
Dwellings/Units



FUTURE DEVELOPMENT POTENTIAL (10 years)  
**350 - 500\***  
Dwellings/Units

Over 30 years



REDEVELOPMENT POTENTIAL  
**500 - 950\***  
Dwellings/Units



INFILL DEVELOPMENT POTENTIAL  
**50 - 200\***  
Dwellings/Units



FUTURE DEVELOPMENT POTENTIAL (20 - 30 years)  
**100 - 170\***  
Dwellings/Units



FUTURE DEVELOPMENT POTENTIAL (20 - 30 years) Lifestyle Development  
**20 - 130\*\***  
Dwellings/Units

\*These ranges are based on a density scenario of **500m<sup>2</sup> - 650m<sup>2</sup>** in all locations.

Development is currently enabled through the District Plan.

\*These ranges are based on a density scenario of **400m<sup>2</sup> - 650m<sup>2</sup>**

\*\*This range is based on a density scenario of **4,000m<sup>2</sup> - 2.5ha**

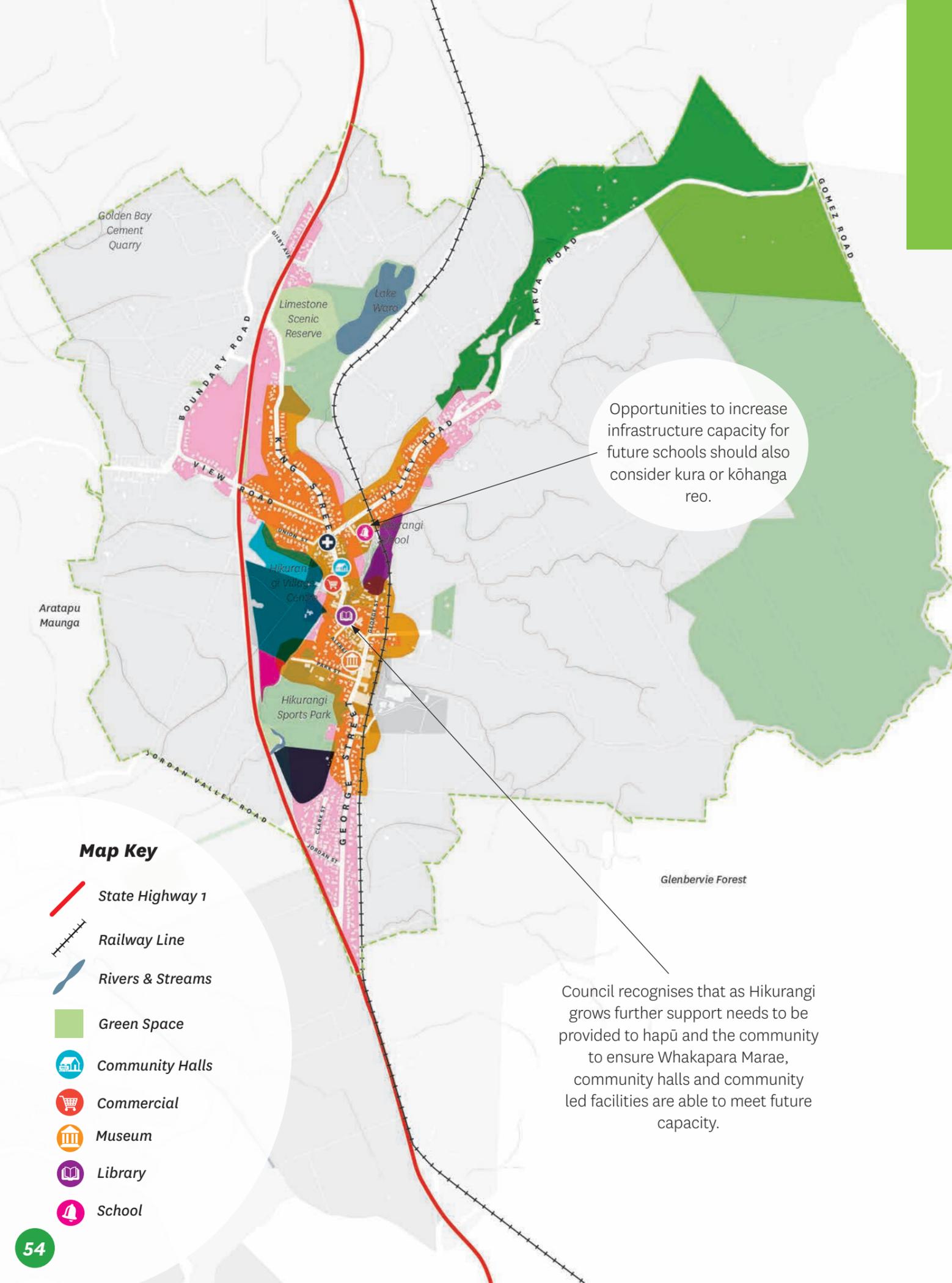
Development will be enabled as needed through future District Plan changes and infrastructure provision



# Hikurangi

## Infrastructure Capacity

### Te tumu raukaha



Opportunities to increase infrastructure capacity for future schools should also consider kura or kōhanga reo.

Council recognises that as Hikurangi grows further support needs to be provided to hapū and the community to ensure Whakapara Marae, community halls and community led facilities are able to meet future capacity.

- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Green Space
  - Community Halls
  - Commercial
  - Museum
  - Library
  - School

When considering growth, it is not just about the number of homes that can be built, but also a level of understanding when it comes to connectivity, amenity and access to infrastructure and community services. The table below gives a high-level indication of each individual growth area, the development potential, and the infrastructure capacity when it comes to both physical and social infrastructure. Appropriate levels of infrastructure are important to ensure we create self-sufficient

and high amenity residential environments. This information will provide a level of certainty around growth management, it will help direct and prioritise appropriate future development as well as inform future plan changes and infrastructure investment. The table provides a high-level infrastructure capacity analysis. All sites will require individual assessment under the resource consent process.

	MAPPED LOCATION (Key)	DEVELOPMENT POTENTIAL (residential units)	PHYSICAL INFRASTRUCTURE						SOCIAL INFRASTRUCTURE								
			Water Pipes	Waste Water Pipes	Storm Water Pipes	Walking Infrastructure	Cycling Infrastructure	Vehicle Infrastructure	Public Transport	Fibre	Electricity	Early Childcare Centres	Schools	Neighbourhood Parks	Playgrounds	Sports and Recreation	Medical Services
DEVELOPMENT 10 YEARS	Redevelopment	500 - 700*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Infill	50 - 120*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Greenfield Site 1	90 - 120*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Greenfield Site 2	40 - 60*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
DEVELOPMENT 20/30 YEARS	Greenfield Site 3	250 - 310*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Redevelopment	500 - 950**	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Infill	50 - 200**	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Future Development 1	70 - 110**	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Future Development 2	30 - 60**	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Lifestyle Development 1	2 - 40***	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
Lifestyle Development 2	10 - 100***	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	

Development potential range is based on different density scenarios of \*(500m<sup>2</sup> - 650m<sup>2</sup>), \*\*(400m<sup>2</sup> - 650m<sup>2</sup>) and \*\*\* (4000m<sup>2</sup> - 2.5ha)  
 10 years indicates land which is currently zoned urban and enables development through the District Plan.  
 Yes, with unplanned changes, is often subject to private development and or private sector business decisions



# Hikurangi

## Urban Design Guidance

He tohu mō te whakaahua nō te taone

Another key aspect of quality growth is ensuring the protection of amenity for future and existing residents. Below provides some high level urban design guidance, outline key best practice principles to help guide future development. More details can be found in Whangarei District Council's Urban Design Guidelines for Residential and Commercial development.

### Redevelopment and Infill

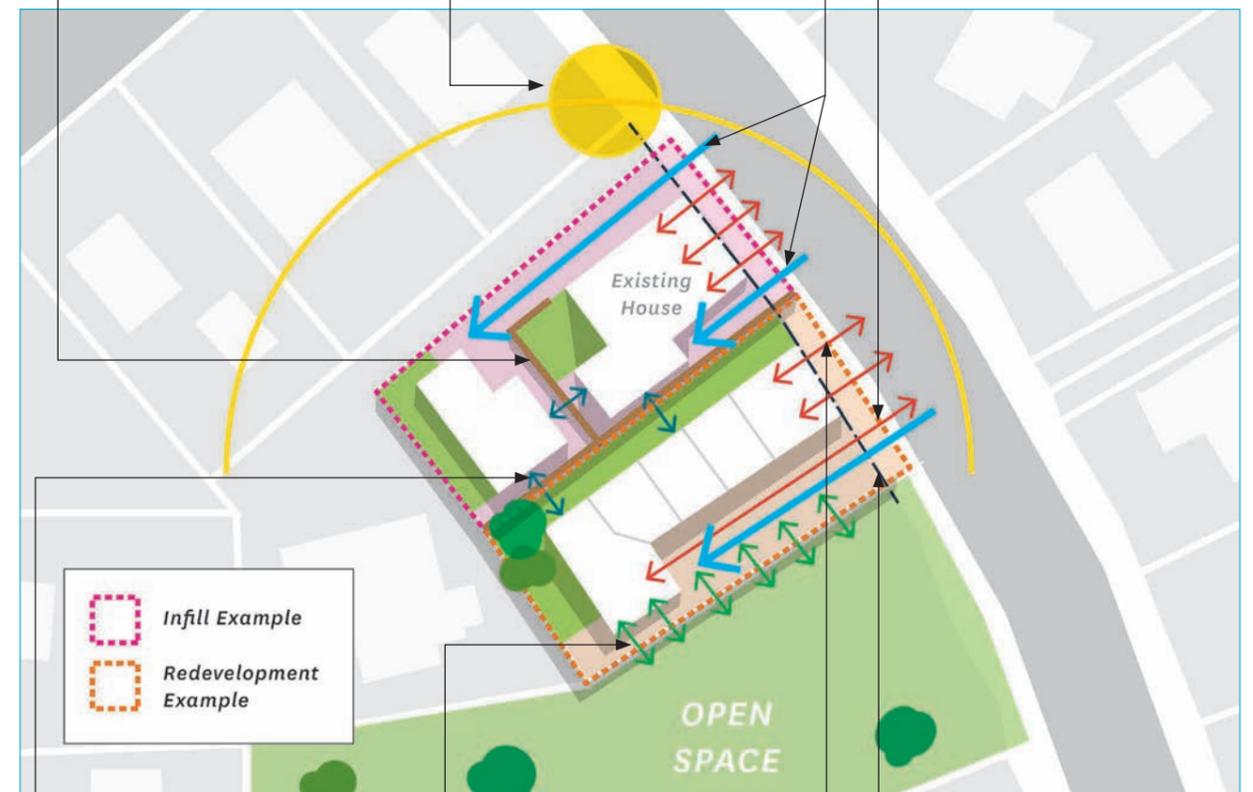
- Development should have an active frontage which positively interacts with the adjacent street, both visually and physically.
- Orientate development to ensure private outdoor areas and main living areas get good levels of sunlight and daylight.
- Redevelopment is best positioned within a walkable catchment of key amenities and facilities.



- Provide a range of development sizes and types to encourage diversity and affordability in neighbourhoods. Protect mature trees and vegetation.
- To reinforce the village character, consider the heritage qualities and features, incorporating this into the design of future development.
- Development should have a visual connection to adjacent open space, public space and pedestrian walkways to maintain safety.

### Redevelopment and Infill

- Maintain privacy between units through appropriate screening / fencing between sites.
- Orientate private outdoor space to north east or west of the dwelling
- Aim to separate access points to distinguish boundaries and establish privacy between lots.
- Create a visual connection between rear sites and the street.



- Maintain appropriate setbacks to minimise overshadowing and overlooking of neighbouring properties.
- If adjacent to open or public space ensure a visual connection is maintained.
- Create a continuous building line to activate the street and reinforce the street edge.
- Create an active street frontage by having buildings face the street and have a physical and visual connection to the street



# Hikurangi

## Urban Design Guidance

He tohu mō te whakaahua nō te taone

### Future Development

- Provide appropriately located open space to service residents as well as allow opportunities for improved connectivity, access and amenity.
- Create visual connection between development and existing and planned open spaces, to create safety and activation.
- Ensure development faces and is accessible from new and existing streets to create safety and activity.
- Protect mature trees and vegetation.
- Ensure new subdivisions and greenfield development links to existing and future areas
- Create well connected street network avoiding dead ends and cul-de-sacs.
- Develop a range of housing typologies and densities to accommodate Hikurangi's diverse population. Also consider mixed use development, creating opportunities for business, commercial development and employment.
- Ensure appropriate buffers between incompatible uses, such as transport and railway corridors and residential activity
- Consider access to existing and provision of all transport networks (including public transport and walking and cycling) when developing new subdivisions.

### Commercial / Mixed Use Development

- Where commercial activity adjoins streets create an active street frontage using windows, access and the design of the facade to create activity and safety
- Position carparking beside or behind the building so it does not disrupt the active frontage. Buildings should face the street rather than carparks
- Aim to have separate entrances for private uses such as residential units above commercial activity
- Where privacy is necessary such as for private outdoor courts, ensure it is screened from the public.
- Consider creating buffers between residential and commercial uses
- If adjacent to open or public space ensure there is a visual connection to create safety, surveillance and activity
- Create a continuous building line to activate the street and reinforce the street edge. Consider CPTED (crime prevention through environmental design) to ensure people are safe and feel safe



# Implementation

## Ngā hohenga me te whakatinana

The actions within the Hikurangi Placemaking Plan set the shared vision and future direction for Hikurangi over the next 20/30 years. The actions are designed to feed into the District Plan review process, future strategic planning and urban design, as well as align with capital works, infrastructure, and transport programmes in Hikurangi. Actions works towards achieving the three key outcomes.

Each action is grouped around a specific area of focus which were identified spatially as priority areas through community and hapū engagement. These are:

- **Hikurangi Village Centre**
- **State Highway 1 and Connections**
- **Hikurangi Sports Hub**
- **Overall Actions**
- **Lake Waro**

### Priority Actions

Within each area of focus there are priority actions. These actions were identified to have a higher level of importance to the community and were often noted as part of community, stakeholder and hapū engagement. Although they may not be implemented in the short term, they will be prioritised as actions are considered for implementation and funding.

### Responsibility / Action Lead

The Hikurangi Placemaking Plan is intended to be a shared vision and actions are structured around who leads/drives them, whether it be Whangarei District Council or other government agencies, community driven or outcomes to be delivered through development. While each action has a lead, it is perceived that they will require support from Council and/or other organisations/groups. Each action is listed under one of the following leads:



**Council (and other entities)  
Projects & Initiatives**  
Whangarei District Council (or  
other Agencies)



**Community Driven  
Initiatives**  
Community or Community  
Groups



**Development Deliverables**  
Developer or Private  
Sector

### Implementation and timing

The Long-Term Plan (LTP) sets the strategic direction and priorities over 10 years. It outlines Whangarei District Council's (WDC) funding as well as our activities and priorities for the next ten years, providing a long-term focus for decision-making.

The Hikurangi Placemaking Plan has some actions included in WDC's LTP 2021-2031. Some actions are considered strategic and are outside the LTP funding period. Funding for some actions may be sourced through Central Government agencies, community and non-government organisations, or WDC's community funding grants. Some actions are part of ongoing programmes from other Council strategies (for example the Blue/Green Network Strategy and the Walking and Cycling Strategy). Timeframes for the actions may be subject to change as implementation progresses and 'triggers' can bring an action forward.

When looking at the timing and implementation of the actions, we have moved away from short, medium- and long-term actions to better align with Council's LTP funding rounds, as well as future changes to priorities. Instead each action will fall into one of the following:

IMPLEMENTATION / TIMING	DESCRIPTION
<b>Ongoing</b>	Refers to projects or initiatives which have started or are a part of an ongoing programme of work.
<b>Funded</b>	Projects which have funding within the Long-Term Plan (LTP). Timeframe is typically 0 - 3 years.
<b>Planned</b>	Projects which have been identified within the Long-Term Plan, or within other plans or strategies. These actions require additional investigation, funding or resourcing. Timeframe is typically 3 - 10 years
<b>Strategic</b>	Idea, concept and/or aspiration that requires further investigation. Not currently funded or planned for. Timeframe is typically 10 - 30 years, however further investigation can inform earlier timeframes. These may also include aspirations of hapū/hapori Māori and the community.
<b>Guidance</b>	Outcomes and actions which are informed by development or the private sector. Timing and funding not informed by Council.



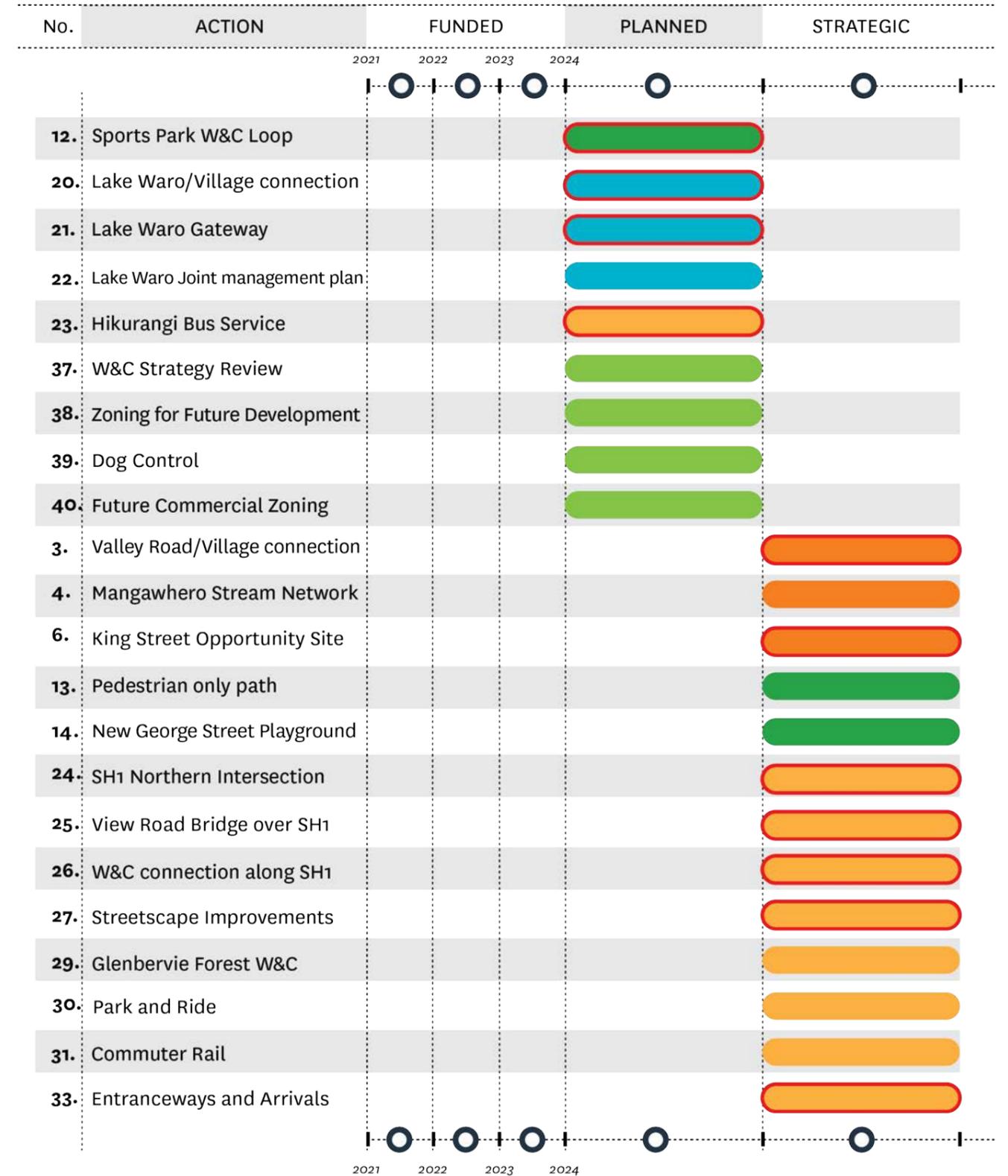
# Implementation

## Ngā hohenga me te whakatinana

Below provides a summary of the actions which are ongoing, funded, planned and strategic. Actions which are considered 'guidance' are not included as timing and funding is not informed by Council.

### Action Key

- Hikurangi Village Centre**  
Page 68 - 75
- Hikurangi Sports Hub**  
Page 76-81
- Lake Waro**  
Page 82-87
- SH1 Connections**  
Page 88-95
- Other Actions**  
Page 96-105
- Priority Action**





# Implementation

## Ngā hohenga me te whakatinana

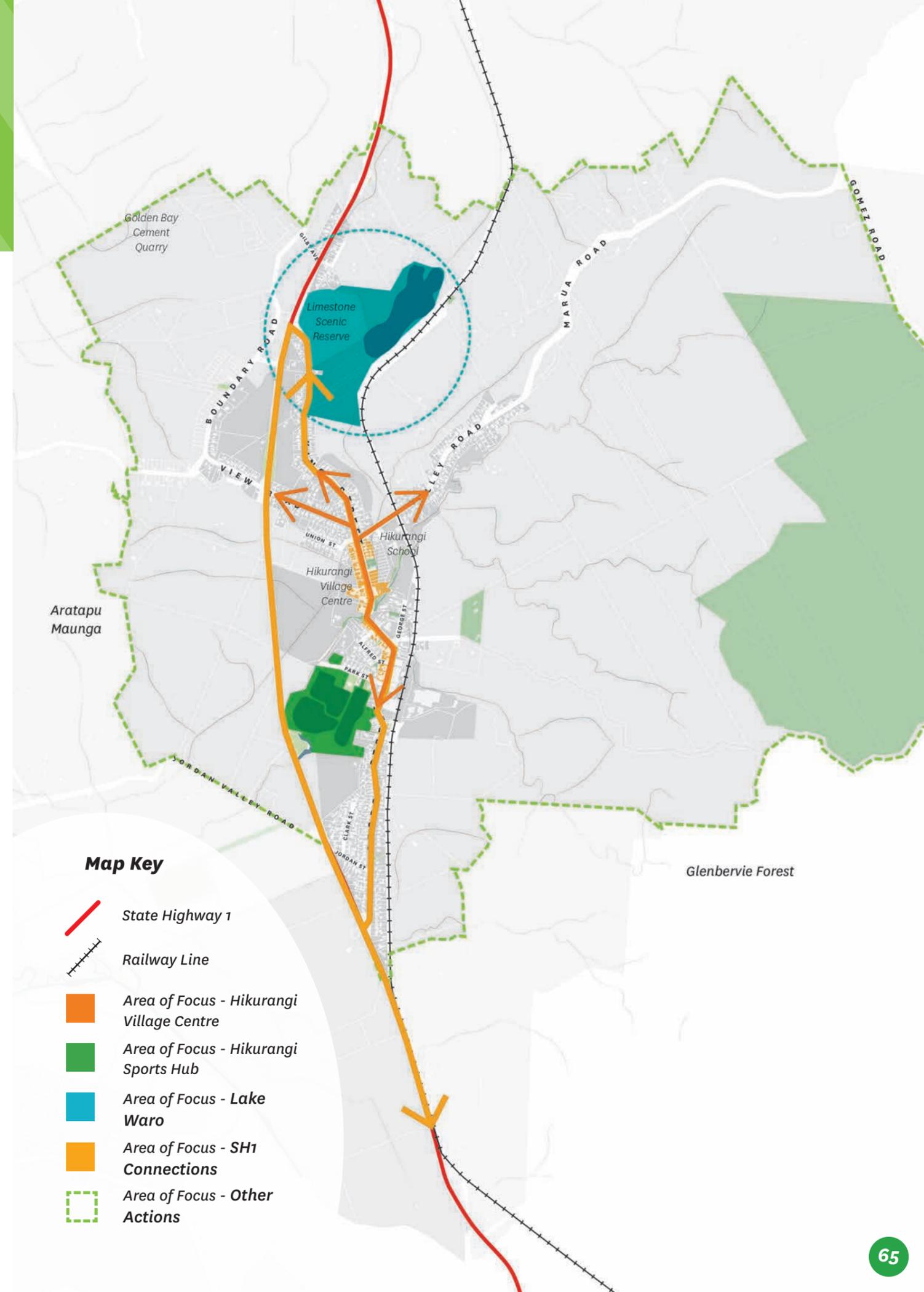
### Triggers

The action register also includes 'triggers' which enable the action to be instigated or brought forward. The identification of triggers helps to establish a path forward for actions which are identified as planned or strategic. These include:

IMPLEMENTATION / TIMING	DESCRIPTION / TRIGGERED BY
<b>Funding and Resourcing</b>	Additional funding and/or resourcing.
<b>Development</b>	Development, redevelopment and/or construction.
<b>Action Implementation</b>	Implementation, completion, or progression of other actions within this plan.
<b>Analysis / Investigation</b>	Additional analysis, feasibility study, Resource Consent and/or business case.
<b>Community Drive</b>	Public, community, hapū and/or hāpori Māori support, buy-in and/or drive.
<b>Maintenance / Renewals</b>	Maintenance, upgrades and/or renewal of Council assets and/or other infrastructure.
<b>Review</b>	Review of a policy, bylaw, plan or strategy.
<b>Increased Demand</b>	Population growth, increased demand and/or feasibility.

### Review and Monitoring

A monitoring and review process has been put in place to track actions. Once the Hikurangi Placemaking Plan is adopted, the actions and growth figures from the Plan will be reviewed annually and will be formally updated every three years to better align actions with future Long Term Plans. Monitoring the actions and touching base with the community and key stakeholders to review progress and update priorities as needed will keep the Hikurangi Placemaking Plan as a living document.



#### Map Key

-  State Highway 1
-  Railway Line
-  Area of Focus - Hikurangi Village Centre
-  Area of Focus - Hikurangi Sports Hub
-  Area of Focus - Lake Waro
-  Area of Focus - SH1 Connections
-  Area of Focus - Other Actions



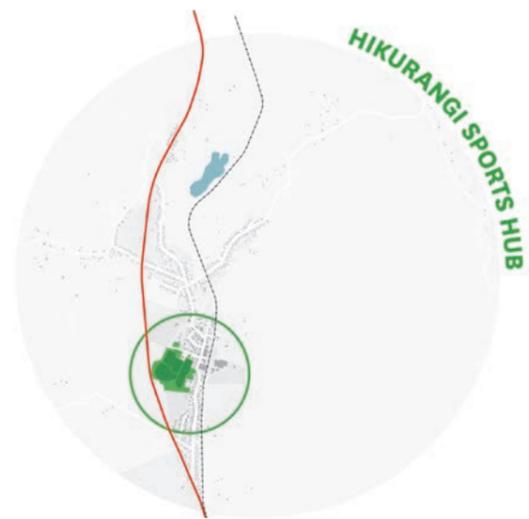
# Areas of Focus

Ngā wā arotahi



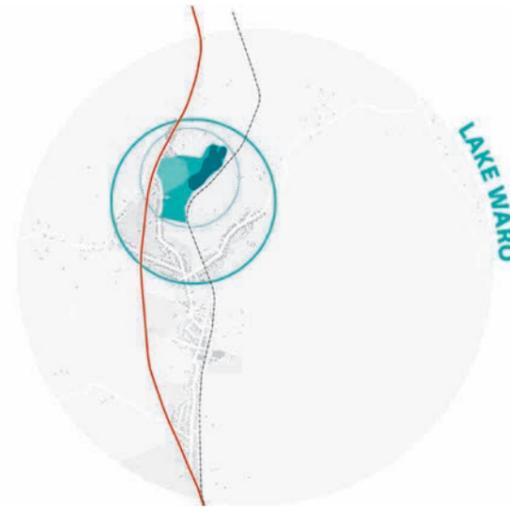
Improve and uplift the profile, appearance and connectivity of the main streets of Hikurangi Village to celebrate its unique character, promote activity, exchange and walkability and expand on the established community facilities and amenities.

**Outcomes achieved:**



Improve the connectivity and useability of the Hikurangi Sports park and the multiple sporting facilities in the direct area. Encourage diversity in activity, promotion and ease of access for residents and visitors.

**Outcomes achieved:**



Uplift the Lake Waro area as a key feature and amenity within Hikurangi. Continue to develop the area as a key amenity, building on the facilities and improving access and connectivity between Lake Waro and the wider Hikurangi areas.

**Outcomes achieved:**



Improve connectivity and safety between Hikurangi Village and SH1. Support the community to enhance Hikurangi's profile as a destination through marketing and wayfinding. Create stronger links between Hikurangi and the wider Whangārei area through the development of walking and cycling links, and public transport.

**Outcomes achieved:**



Additional actions for the Hikurangi Placemaking Plan which do not fall within the key focus areas. This includes future District Plan zoning and Hikurangi Wairepo (wetland).

**Outcomes achieved:**

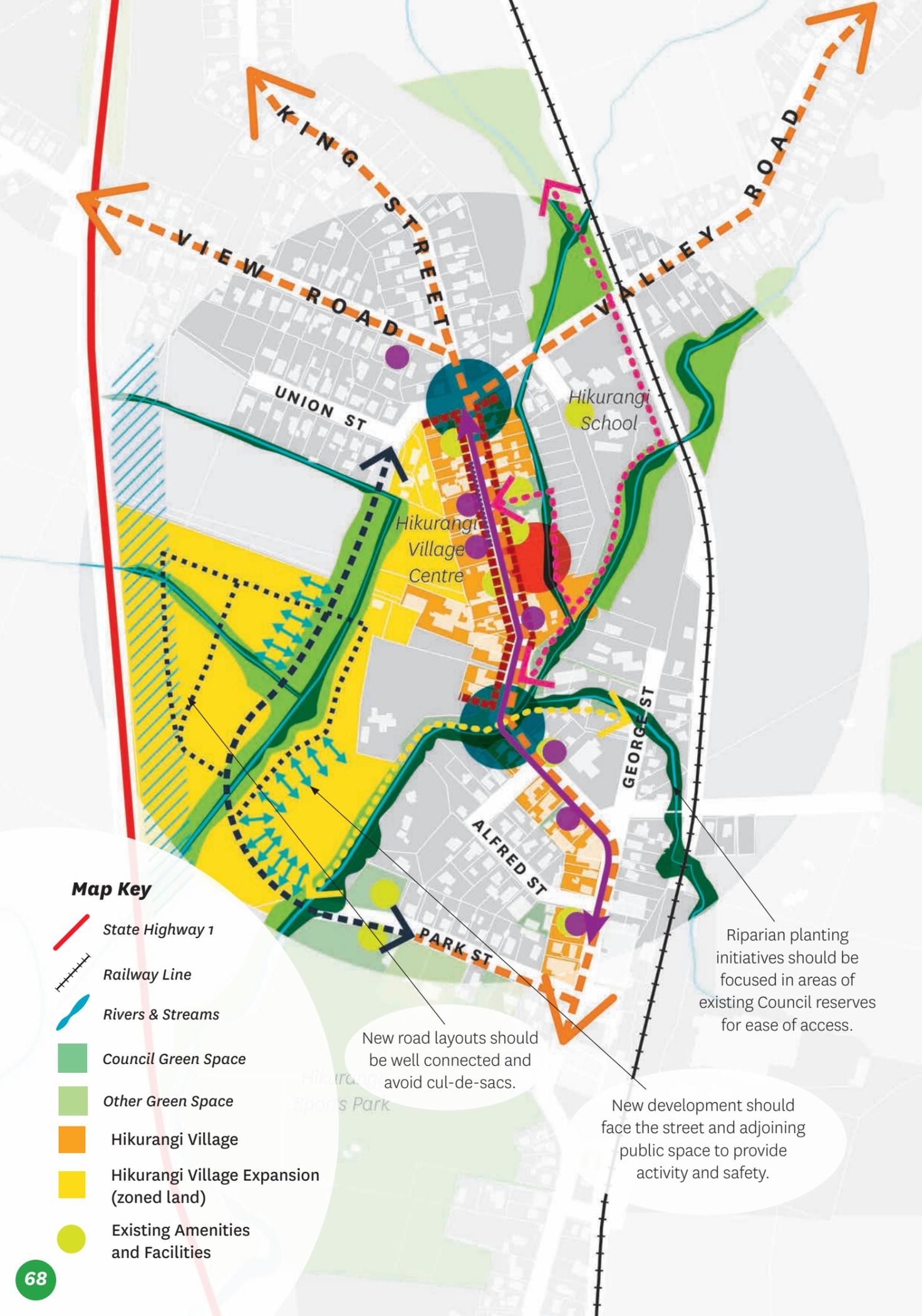




# Areas of Focus

## Hikurangi Village Centre

Improve and uplift the profile, appearance and connectivity of the main streets of Hikurangi Village to celebrate its unique character, promote activity, exchange and walkability and expand on the established community facilities and amenities.



### Action Key

#### Priority Actions

- Footpath Improvements on activity and local streets (Priority Streets)
- Identification of heritage buildings & character
- Valley Road to Village Centre walking and cycling connection
- Hikurangi Heritage Trail
- King Street Opportunity Site
- Restoration of shop fronts & verandahs

#### Council (and other entities) Projects & Initiatives

- Mangawhero Stream Blue / Green Network walking and cycling connection
- Development of pedestrian crossings as part of walking and cycling connections

#### Community Driven Initiatives

- Riparian Planting (indicative)  
Focus this on existing Council reserves along Mangawhero Stream.
- Hikurangi village arrivals / entry points

#### Development Deliverables

- Development of new road connections (indicative)
- Development to front on to and have a visual connection to new roads, green space & public space.
- Development of reserves around rivers & streams (indicative)  
To aid flood mitigation, bio-diversity and connectivity.
- Redevelopment to maintain building line and active frontages
- Development to explore carparking opportunities within the village centre expansion.



# Areas of Focus

## Hikurangi Village Centre



**OUTCOME ONE**  
Destination



**OUTCOME TWO**  
Connectivity



**OUTCOME THREE**  
Heritage and Character

The following actions have been identified to help achieve the Hikurangi Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Footpath Improvements (priority action)</b>			
	1. As footpaths in Hikurangi come up for renewal, <b>upgrade the footpath quality</b> to achieve better walkability, accessibility and positive amenity and social outcomes. Prioritise King Street as an activity street, followed by George Street, View Road and Valley Road.	Maintenance/ Renewals Funding and Resourcing Community Drive	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/> <input checked="" type="checkbox"/> Ongoing
<b>Heritage buildings and character (priority action)</b>			
	2. As part of future District Plan reviews consider identifying <b>key buildings which have unique heritage character</b> and contribute to Hikurangi's history. Investigate options to better protect these buildings through the District Plan or other identified mechanisms.	Review (District Plan, RMA Reforms, non-statutory heritage review) Community Drive	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/> <input checked="" type="checkbox"/> Ongoing

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Valley Road/Village Centre connection (priority action)



3. Create a **walking and cycling connection between Valley Road and the Village Centre** to better connect Hikurangi village to the wider residential area and key amenities such as Hikurangi School and Lake Waro.

Community drive  
 Review (Walking and Cycling Strategy)  
 Action Implementation (Lake Waro connection)

Funded  Planned  Strategic   
 Ongoing

#### Mangawhero Stream Blue/Green Network



4. Create a **walking and cycling connection along Mangawhero Stream** to connect the Hikurangi Village Centre to Park Street and George Street. Walking and cycling connections along Mangawhero Stream should meet the ecological, connectivity and amenity outcomes of the Blue/Green Network Strategy.

Review (Walking and Cycling Strategy)  
 Action implementation (Valley Road / Village Centre connection)  
 Development

Funded  Planned  Strategic   
 Ongoing



### Community Driven Initiatives

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Hikurangi Heritage Trail (priority action)



5. Hikurangi Museum and the community to **develop and promote a Hikurangi Heritage Trail** within the Hikurangi Village. Council to work with Northland Inc. to support this.

Community Drive  
 Funding and Resourcing  
 Support (Northland Inc.)

Funded  Planned  Strategic   
 Ongoing



# Areas of Focus

## Hikurangi Village Centre

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>King Street Opportunity Site (priority action)</b>			
	<p>6. Council to work with and support the community on the purchase and development of the <b>site next to Hikurangi Memorial Hall</b>. Development is dependent on community drive and funding and should:</p> <ol style="list-style-type: none"> <li>Contribute to an attractive village centre with active frontages and public space.</li> <li>Be a continuation of the community hub surrounding Hikurangi Memorial Hall.</li> <li>Consider activities for youth/tamariki.</li> </ol>	<p>Community Drive</p> <p>Funding and Resourcing</p>	<p>Funded    Planned    Strategic</p>



### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Hikurangi shop frontages and verandahs (priority action)</b>			
	<p>7. As redevelopment occurs, WDC will work with property owners and developers in the <b>uplift and restoration of Hikurangi shop frontages and verandahs</b>, to maintain Hikurangi's unique character and village feel.</p>	<p>Development</p> <p>Maintenance/ Renewals</p>	<p>←----- Guidance -----&gt;</p>
<b>New Road Connection - Union Street to Park Street</b>			
	<p>8. As development occurs, WDC will work with developers to create a <b>new multi-modal transport connection</b> which provides a safe connection for vehicles, cyclists and pedestrians between Union Street and Park Street, This road (indicatively shown on the map) should:</p> <ol style="list-style-type: none"> <li>create a direct route</li> <li>have a footpath on either side</li> <li>consider appropriate traffic calming measures.</li> </ol>	<p>Development</p>	<p>←----- Guidance -----&gt;</p>
<b>Village Centre active frontages</b>			
	<p>9. As redevelopment occurs in the village centre ensure <b>buildings are orientated towards and positively interacting with the street</b> and/or adjacent public space to ensure safety, amenity and activity.</p>	<p>Development</p>	<p>←----- Guidance -----&gt;</p>



# Areas of Focus

## Hikurangi Village Centre

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Village Centre Carparking</b>			
	10. As the Village Centre is expanded to the west developers to explore opportunities to provide <b>carparking</b> for the increasing number of residents and visitors.	Development	←----- Guidance -----→
<b>Village Centre Expansion</b>			
	11. As development occurs within land zoned 'rural village centre sub-zone,' ensure: <ul style="list-style-type: none"> <li>a. Development is in keeping with the village character and amenity.</li> <li>b. Development is well connected to the wider village area for all modal types.</li> <li>c. Development faces the street and adjoining public space to provide activity and safety.</li> </ul>	Development	←----- Guidance -----→





# Areas of Focus

## Hikurangi Sports Hub

Improve the connectivity and usability of the Hikurangi Sports park and the multiple sporting facilities in the direct area. Encourage diversity in activity, promotion and ease of access for residents and visitors.



### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space

### Action Key

#### Priority Actions

- Footpath Improvements on activity and local streets (Priority Streets)

- Hikurangi Sports Park walking and cycling loop



Hikurangi Sports Hub



Sporting codes and facilities

#### Council (and other entities) Projects & Initiatives

- Improvement of pedestrian only path/connection

- Future playground within 400m (5min walk) of Hikurangi Sports Park

- Mangawhero Stream Blue / Green Network walking and cycling connection

#### Development Deliverables



Development of new road connections (indicative)



Development to front on to and have a visual connection to new roads, green space & public space.



Development of reserves around rivers & streams (indicative)  
To aid flood mitigation, bio-diversity and connectivity.

#### Community Driven Initiatives

- Riparian Planting (indicative)



# Areas of Focus

## Hikurangi Sports Hub



**OUTCOME ONE**  
Destination



**OUTCOME TWO**  
Connectivity



**OUTCOME THREE**  
Heritage and Character

The following actions have been identified to help achieve the Hikurangi Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Sports Park Walking and Cycling Loop (priority action)</b>			
	12. Create a <b>recreational walking &amp; cycling loop around Hikurangi sports park</b> which links the park to adjoining residents, improves safety, access and activity in this area.	Funding and Resourcing Community Drive Action Implementation (Hikurangi Sports Hub)	<input type="checkbox"/> Funded <input checked="" type="checkbox"/> Planned <input type="checkbox"/> Strategic
<b>Pedestrian only path</b>			
	13. Investigate the <b>improvement and realignment of existing pedestrian paths</b> with a focus on improving safety and connectivity.	Investigation/ Analysis Development	<input type="checkbox"/> Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### New George Street Playground



14. Develop a **new playground** within 400m (5min walk) of the Hikurangi sports park to service residents in the southern area of Hikurangi around George, Clark and Park Streets.

Increased demand  
Development

Funded  Planned  Strategic



### Community Driven Initiatives

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Sports Hub (priority action)



15. The community to work with Sport Northland and Council to develop a **Sports Hub** in line with 'Active Recreation and Sport Strategy' - action 35.

- Assist in establishing a user forum / governing body with the Hikurangi Sports hub and the sporting codes.
- Undertake a feasibility study / needs assessment (funded)
- Develop a master plan or development plan for Hikurangi Sports hub including a purpose for the old bowling green site on Park Street.
- Explore opportunities to increase collaboration and partnerships at an operational level between the existing and future users.

Community Drive  
Funding and Resourcing

Funded  Planned  Strategic  
**Ongoing**



# Areas of Focus

## Hukurangi Sports Hub



### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
----------	-------------	----------	------------

#### New Transport Connection - Clark Street to George Street

	<p>16. As development/ redevelopment occurs, WDC will work with developers to create a <b>new multi-modal transport connection</b> which provides a safe connection for vehicles, cyclists and pedestrians between Clark and George Street, This road (indicatively shown on the map page 76) should:</p> <ol style="list-style-type: none"> <li>create a direct route</li> <li>have a footpath on either side</li> <li>consider appropriate traffic calming measures.</li> </ol>	Development	
--	---	-------------	--

#### Visual connection to Hukurangi Sports Park

	<p>17. As development occurs, ensure a <b>visual connection and access</b> for residents is maintained to Hukurangi sports Park, ensuring passive surveillance, safety and activity.</p>	Development	
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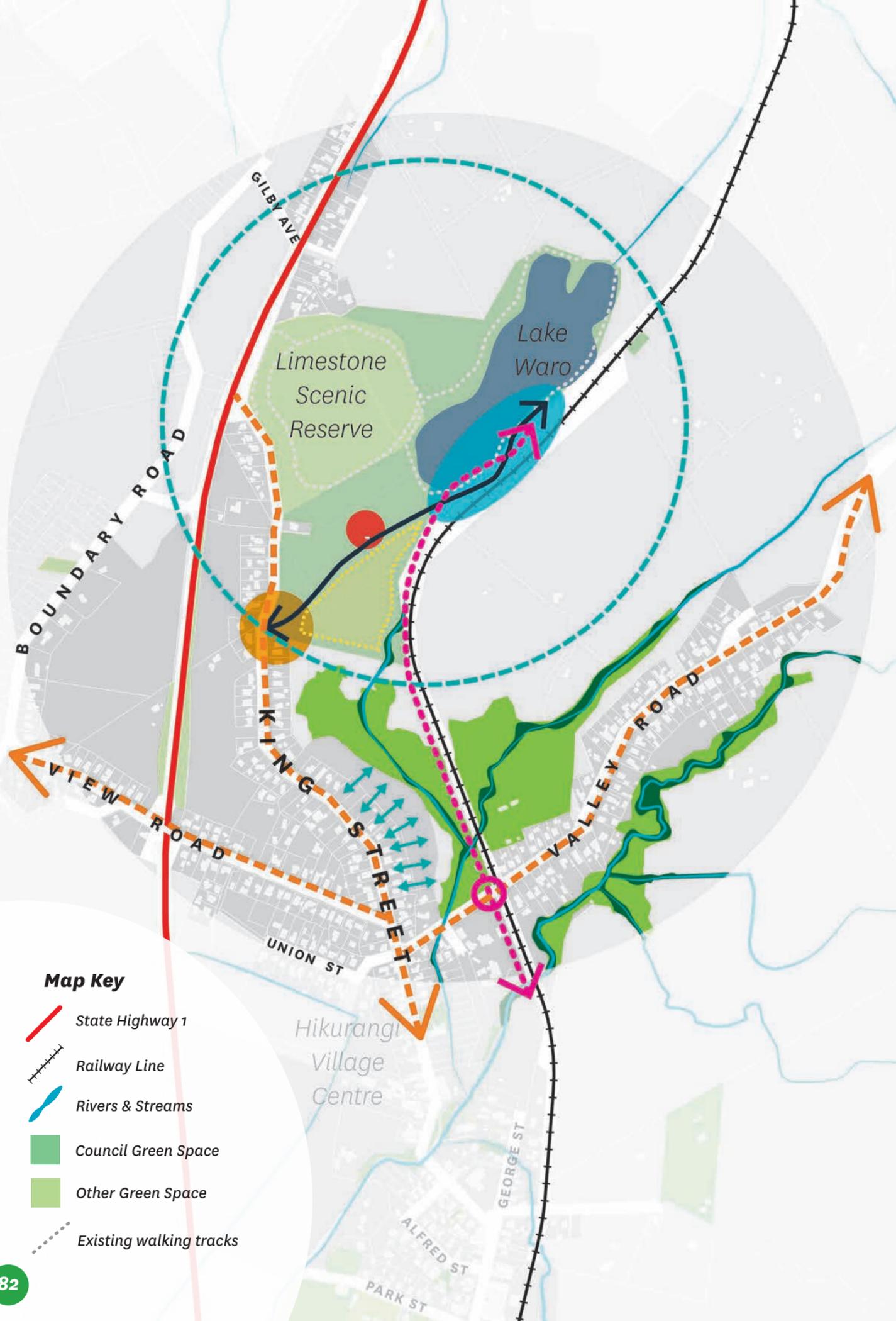




# Areas of Focus

## Lake Waro Destination

Uplift the Lake Waro area as a key feature and amenity within Hikurangi. Continue to develop the area as a key amenity, building on the facilities and improving access and connectivity between Lake Waro and the wider Hikurangi areas.



### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space
- Existing walking tracks

### Action Key

#### Priority Actions

- Footpath Improvements on activity and local streets (Priority Streets)
- Improvements to existing Lake Waro facilities
- Hikurangi skatepark renewal / upgrade

- Lake Waro to Village Centre walking and cycling connection
- Lake Waro entranceway / gateway

#### Council (and other entities) Projects & Initiatives

- Joint management plan and masterplan for Lake Waro and Limestone Reserve
- Opportunity site (to investigate as part of Lake Waro masterplan)
- Development of pedestrian crossings as part of walking and cycling connections

#### Community Driven Initiatives

- Riparian Planting (indicative)
- Development Deliverables
  - Development to front on to and have a visual connection to new roads, green space & public space.
  - Development of reserves around rivers & streams (indicative) To aid flood mitigation, bio-diversity and connectivity.



# Areas of Focus

## Lake Waro Destination



**OUTCOME ONE**  
Destination



**OUTCOME TWO**  
Connectivity



**OUTCOME THREE**  
Heritage and Character

The following actions have been identified to help achieve the Hikurangi Placemaking Plan key outcomes:



*Council (and other entities) Projects & Initiatives*

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Improve Lake Waro facilities (priority action)



18. Improve the level of service as well as amenities and facilities within the existing **Lake Waro Scenic Reserve**. This could include:

- a. Shade trees and seating
- b. Safety and passive surveillance
- c. Signage and access

Community Drive  
Maintenance and Renewals

Funded   Planned   Strategic  
**Ongoing**

#### Hikurangi skatepark renewal (priority action)



19. Improve and expand on the existing **Hikurangi skatepark** near Lake Waro to ensure safety, connectivity, amenities such as shade, and good access.

Funded   Planned   Strategic

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Lake Waro/Village Centre connection (priority action)



20. Create a **walking and cycling link** alongside the railway line which connects Lake Waro to the Hikurangi Village Centre via Valley Road.

Community Drive  
Action Implementation (Improve Lake Waro facilities)  
Review (Walking and Cycling Strategy)

Funded   Planned   Strategic

#### Lake Waro Gateway (priority action)



21. Improve the **access road and gateway / entranceway to Lake Waro** improving its visibility, legibility, signage and making it more accessible.

Funding and Resourcing  
Community Drive

Funded   Planned   Strategic



# Areas of Focus

## Lake Waro Destination

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Joint management plan for Lake Waro and the Limestone Reserve



22. Work with Department of Conservation (DOC) to develop a **joint management plan** for the Lake Waro and Limestone Reserve areas. This could include:
- Protection and enhancement of the natural features.
  - Vegetation maintenance, clearing and management of Lake Waro and Limestone Reserve
  - A masterplan which looks at further opportunities for safety, connectivity, access and additional amenities.
  - Action for single management of the sites.
  - Early engagement with hapū/hapori Māori.

Funding and Resourcing

Funded    Planned    Strategic





# Areas of Focus

## State Highway Connection and Safety

Improve connectivity and safety between Hikurangi Village and State Highway 1 (SH1). Support the community to enhance Hikurangi's profile as a destination through marketing and wayfinding. Create stronger links between Hikurangi and the wider Whangārei area through the development of walking and cycling links, and public transport.

### Action Key

#### Priority Actions

-  Hikurangi bus service improvements
-  State Highway / King Street intersection safety improvements
-  Investigate improvements to View Road Bridge over SH1
-  Walking and cycling connection along State Highway
-  Hikurangi gateway opportunities. Entranceways and arrivals to the village

#### Council (and other entities) Projects & Initiatives

-  Glenbervie Forest walking and cycling opportunity
-  Railway line intersection safety improvements
-  Future commuter rail opportunity
-  Hikurangi streetscape improvements and traffic calming

### Map Key

-  State Highway 1
-  Railway Line
-  Rivers & Streams
-  Council Green Space
-  Other Green Space



# Areas of Focus

## State Highway Connection and Safety



**OUTCOME ONE**  
Destination



**OUTCOME TWO**  
Connectivity



**OUTCOME THREE**  
Heritage and Character

The following actions have been identified to help achieve the Hikurangi Placemaking Plan key outcomes:



**Council (and other entities) Projects & Initiatives**

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Hikurangi Bus Service (priority action)</b>			
	23. Work with Northland Regional Council (NRC) to support the continuous improvement of the <b>Hikurangi bus service</b> by: <ol style="list-style-type: none"> <li>Improvements to availability and frequency.</li> <li>Development of bus infrastructure such as bus stops.</li> <li>Promotion of trips to Hikurangi as well as from Hikurangi to town.</li> </ol>	Community Drive Funding and Resourcing Increased demand	Funded   Planned   Strategic 

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### SH1 Northern Intersection improvements (priority action)



24. Investigate safety and sightline improvements at the **State Highway 1 / King Street intersection** north of Hikurangi. Investigate through Waka Kotahi's point of entry and business case processes to identify the problem and possible solutions.

Community Drive  
 Funding and Resourcing

Funded   Planned   Strategic

#### View Road Bridge over SH1 (priority action)



25. Investigate changes to the **View Road bridge over SH1**, to allow for passage of heavy vehicles which are currently directed through the Hikurangi Village centre, therefore having an impact on streetscape improvements and placemaking projects within the activity street. Investigate through Waka Kotahi's point of entry and business case processes to identify the problem and possible solutions.

Community Drive  
 Funding and Resourcing

Funded   Planned   Strategic

#### Walking and cycling connection along SH1 (priority action)



26. Investigate a formal **walking and cycling connection along SH1** which connects Hikurangi to Whangārei city via the Kamo shared path. Investigate through Waka Kotahi's point of entry and business case processes to identify the problem and possible solutions.

Community Drive  
 Funding and Resourcing

Funded   Planned   Strategic



# Areas of Focus

## State Highway Connection and Safety

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Hikurangi Streetscape Improvements (priority action)</b>			
	27. Following the reduction of heavy vehicle movements through the Hikurangi Village, investigate opportunities to develop a unique streetscape that celebrates Hikurangi's character, creates vibrancy and activity as well as calms traffic and driver behaviour.	Action Implementation (View Road Bridge over SH1) Community Drive	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>
<b>Railway Line Railway Crossings</b>			
	28. Work with Kiwi Rail to investigate safety improvements for pedestrians and vehicles at <b>railway crossings</b> . Railway crossings are located at: a. Valley Road b. Hill Street	Increased demand	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/> <b>Ongoing</b>
<b>Glenbervie Forest Walking and Cycling Connection</b>			
	29. Investigate the development of a walking and cycling connection through Glenbervie Forest which links Hikurangi to Tikipunga, Glenbervie and the wider Tūtūkākā coast.	Community Drive Action Implementation (local walking and cycling connections) Review (Walking and Cycling Strategy)	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Park and Ride</b>			
	30. Investigate opportunities for a <b>park and ride</b> to service Hikurangi residents. Park and ride facilities should be: a. In a location which is along the bus route walking and cycling routes to ensure easy access. b. Be secure and safe for both pedestrians and vehicles.	Community Drive Funding and Resourcing Increased demand Action Improvements (bus service)	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>
<b>Commuter Rail</b>			
	31. Work with Kiwi Rail to investigate opportunities for <b>future commuter rail</b> between Hikurangi and Whangārei.	Increased demand Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>
<b>Community Driven Initiatives</b>			
<b>Hikurangi Destination Marketing (priority action)</b>			
	32. The community to work with Nothland Inc. to support the community in the <b>promotion and marketing of Hikurangi village</b> . Focus on up-skilling and education as well as tying into existing marketing streams with Twin Coast Discovery Route/ the Blue Lagoon destination.	Community Drive Resourcing and Funding Programme development	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/> <b>Ongoing</b>



# Areas of Focus

## State Highway Connection and Safety

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Hikurangi Entranceways and Arrivals (priority action)</b>			
	<p>33. Community to work with Council to build on the development of <b>unique arrivals</b> into Hikurangi using gateways, visual landmarks and wayfinding signage to highlight Hikurangi's unique character, key features and amenities.</p>	<p>Community Drive Resourcing and Funding</p>	<p>Funded   Planned   Strategic</p> 





# Areas of Focus

## Other Actions

Additional actions for the Hikurangi Placemaking Plan which do not fall within the key focus areas. This includes future District Plan zoning and Hikurangi Wairepo (Wetland).



**OUTCOME ONE**  
Destination



**OUTCOME TWO**  
Connectivity



**OUTCOME THREE**  
Heritage and Character

The following actions have been identified to help achieve the Hikurangi Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Hikurangi Wairepo (Wetland) (priority action)</b>			
	<p>34. Work with hapū as kaitiaki to meet the environmental, cultural and ecological protection outcomes of the Hikurangi Wairepo (Hikurangi Swamp) including the capture and relocation of tuna (eels).</p> <ol style="list-style-type: none"> <li>Establish a working group of Council, hapū and scheme holders.</li> <li>Suspend planned renewals of pumps and pump stations (24 months) until a workable solution can be found.</li> <li>Provide additional funding support for hapū and kaitiaki initiatives.</li> <li>Investigate ongoing support including from Central Government.</li> </ol>	<p>Community Drive</p> <p>Funding and Resourcing</p> <p>Increased demand</p>	<p>Funded    Planned    Strategic</p> <p><input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/></p>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Engagement with hapū/hapori Māori</b>			
	<p>35. Council to support ongoing <b>engagement with tangata whenua</b> as part of future Placemaking Plans as well as projects/plans within Hikurangi. Engagement should be:</p> <ol style="list-style-type: none"> <li>Early on in the process to allow cultural values to be central</li> <li>At a pace and method comfortable to hapū/hapori Māori</li> <li>Guided by hapū and kaumātua as to how whakaaro (thoughts) are captured/ documented.</li> </ol>		<p>Funded    Planned    Strategic</p> <p><input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/></p> <p><b>Ongoing</b></p>
<b>Engagement with the Hikurangi Community</b>			
	<p>36. Council to support <b>ongoing engagement with the Hikurangi community</b> as:</p> <ol style="list-style-type: none"> <li>The Hikurangi Placemaking Plan is reviewed</li> <li>Further projects/plans within Hikurangi are developed.</li> </ol>		<p>Funded    Planned    Strategic</p> <p><input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/></p> <p><b>Ongoing</b></p>
<b>Walking and Cycling Strategy Review</b>			
	<p>37. <b>Review the Whangārei District Walking and Cycling Strategy (2018)</b> to include new 'planned' and 'strategic' walking and cycling connections identified in Hikurangi.</p>		<p>Funded    Planned    Strategic</p> <p><input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/></p>



# Areas of Focus

## Other Actions

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>District Plan Zoning for Future Development Areas</b>			
	<p>38. Consider up-zoning sites within the <b>growth areas identified</b> as part of the District Plan review process. Areas identified within this plan include sites with redevelopment and infill potential, Future Development potential and Future Lifestyle Development potential 20/30 years. Include consideration of appropriate rural subdivision.</p> <p>Up-zoning of future development areas should be considered when:</p> <ol style="list-style-type: none"> <li>Housing demand increases beyond capacity of the current rural settlement zoned land, and;</li> <li>The housing needs of the Hikurangi community changes, and;</li> <li>There is appropriate infrastructure provision.</li> </ol>	<p>Increased demand Review (District Plan)</p>	<p>Funded    Planned    Strategic</p>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Dog Control</b>			
	<p>39. In response to community concerns on dog behaviour and roaming dogs, review our <b>Dog Management Policy Bylaw</b>.</p>	<p>Community Drive</p>	<p>Funded    Planned    Strategic</p>
<b>District Plan Zoning for Future Commercial and Industrial Expansion</b>			
	<p>40. As part of future District Plan changes investigate opportunities to identify appropriate land for the expansion of <b>commercial and industrial activities</b>. This will create job creation and employment within the north of the Whangārei District, as well as enable people to live and work in Hikurangi rather than commute.</p>	<p>Increased demand Review (District Plan)</p>	<p>Funded    Planned    Strategic</p>



# Areas of Focus

## Other Actions



### Community Driven Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Community and Social events</b>			
	41. Council to support and assist the community, community groups, hapū and hapori Māori who are planning <b>local events/initiatives</b> which: <ol style="list-style-type: none"> <li>achieve the outcomes of the Placemaking Plan</li> <li>Offer opportunities for communal kai growing/sharing such as local markets.</li> </ol> <p>Support will be achieved through the event planning toolkit and other available event support (see community toolkit).</p>	Community Drive Analysis / Investigation Funding & Resourcing	Funded   Planned   Strategic Ongoing

### Riparian Planting

	42. Council to work with the community/hapū to establish <b>riparian planting around local rivers and streams</b> . Planting to consider locations which maintain safety, passive surveillance connectivity, and access to rivers in key areas. It should also be appropriate for flood risk.	Community Drive	Funded   Planned   Strategic Ongoing
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### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Gomez Road water catchment Site

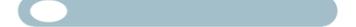


43. Hikurangi community to investigate the development of a path/trail on Council owned land at **Gomez Road Water catchment site**. WDC to support the community through:

- grant funding for the development of a resource consent to assess the effects.
- Further support to be considered within future LTP's following assessment of effects and consultation with the Hikurangi community, Gomez Road residents, hapū and hapori Māori.

Community Drive  
 Funding & Resourcing

Funded   Planned   Strategic



### Development Deliverables

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### New Reserves



44. Develop **new reserves** along the flood plains of the river network in Hikurangi village centre. This will aid biodiversity, flood mitigation and connectivity between key amenities and features.

Development

Guidance





# Areas of Focus

## Other Actions

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Open Space and Neighbourhood Parks</b>			
	45. As subdivision occurs work with developers to secure land for <b>future open space and neighbourhood parks</b> to service residents. This should: <ol style="list-style-type: none"> <li>Be well located and connected.</li> <li>Be useable and accessible.</li> <li>Consider additional amenities, recreational activities and play.</li> <li>Consider opportunities for communal outdoor spaces and communal gardens/communal kai growing.</li> </ol>	Development	
<b>Reverse Sensitivity</b>			
	46. As development occurs consider the proximity of residents to commercial activity, SH1, arterial roads, railway lines, industry and sports grounds. Ensure adverse effects such as noise and vibrations are appropriately managed for all types of development without compromising activity and amenity to residents and the public.	Development	

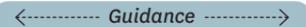
OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Early Engagement with Council</b>			
	47. As development occurs, <b>engage with WDC as early as possible</b> through pre-lodgement meetings prior to a resource consent application being lodged. This will allow: <ol style="list-style-type: none"> <li>Council to make sure applications have the required information and answer any questions.</li> <li>Development to be in-line with quality urban design and community outcomes being sought.</li> <li>Create a level of agreement/ understanding between Council and applicants prior to lodgement of consents.</li> </ol>	Development	
<b>Early Engagement with hapū and hapori Māori</b>			
	48. As development occurs, <b>engage with hapū/ tangata whenua as early as possible</b> in order to protect the taiao (environment) and build meaningful and genuine relationships. Early engagement should be before concept plans have been developed and/or physical changes have been made to the development site.	Development	

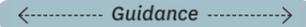




# Areas of Focus

## Other Actions

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Visual connection to public space</b>			
  	49. As development occurs adjacent to existing or planned reserves ensure a visual connection is created between the site and adjacent development to maintain safety and activity to this area.	Development	
<b>Active street frontages</b>			
  	50. To create <b>active frontages</b> , ensure new development is orientated, accessible from and/or has a visual relationship to existing and/or new streets.	Development	

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Roading connections and networks</b>			
  	51. Create <b>well connected roading networks</b> within new subdivisions, avoiding dead ends and cul-de-sacs.	Development	
<b>Connections to adjacent subdivisions</b>			
  	52. Ensure <b>new subdivisions connect</b> to existing as well as future subdivisions through roads which accommodate all transport modes	Development	





# Community Toolkit

*Te keteparaha hapori*

The purpose of the community toolkit is to direct community groups to the guidance, information and tools available to work towards the communities and Placemaking Plan outcomes.

The community toolkit sets out support available from the Whangarei District Council along with other government agencies and community organisations. This toolkit is designed to bring an awareness of the different types of the support available to assist the community and/or groups to implement change in their respective communities.

## What does Whangarei District Council do?

The Local Government Act 2002 states that the purpose of local government is to enable democratic local decision-making and action by, and on behalf of, communities. The Whangarei District Council is responsible for a wide range of local services including roads, water reticulation, sewerage and refuse collection, libraries, parks, recreation services, local regulations such as bylaws, community development, economic development, and planning.

## Engaging with Council

An essential part of our work at Council is engaging with our community and receiving your feedback. Sometimes the way we engage with you is set by legislation such as the Local Government Act 2002 or Resource Management Act 1911. Other times we can choose how we engage with the community such as on strategies or plans without legislative requirements.

Council has a 'Significance and Engagement Policy' which guides how we engage with our community about important Council decisions. See our [website](#) for more info.

### Opportunities to participate

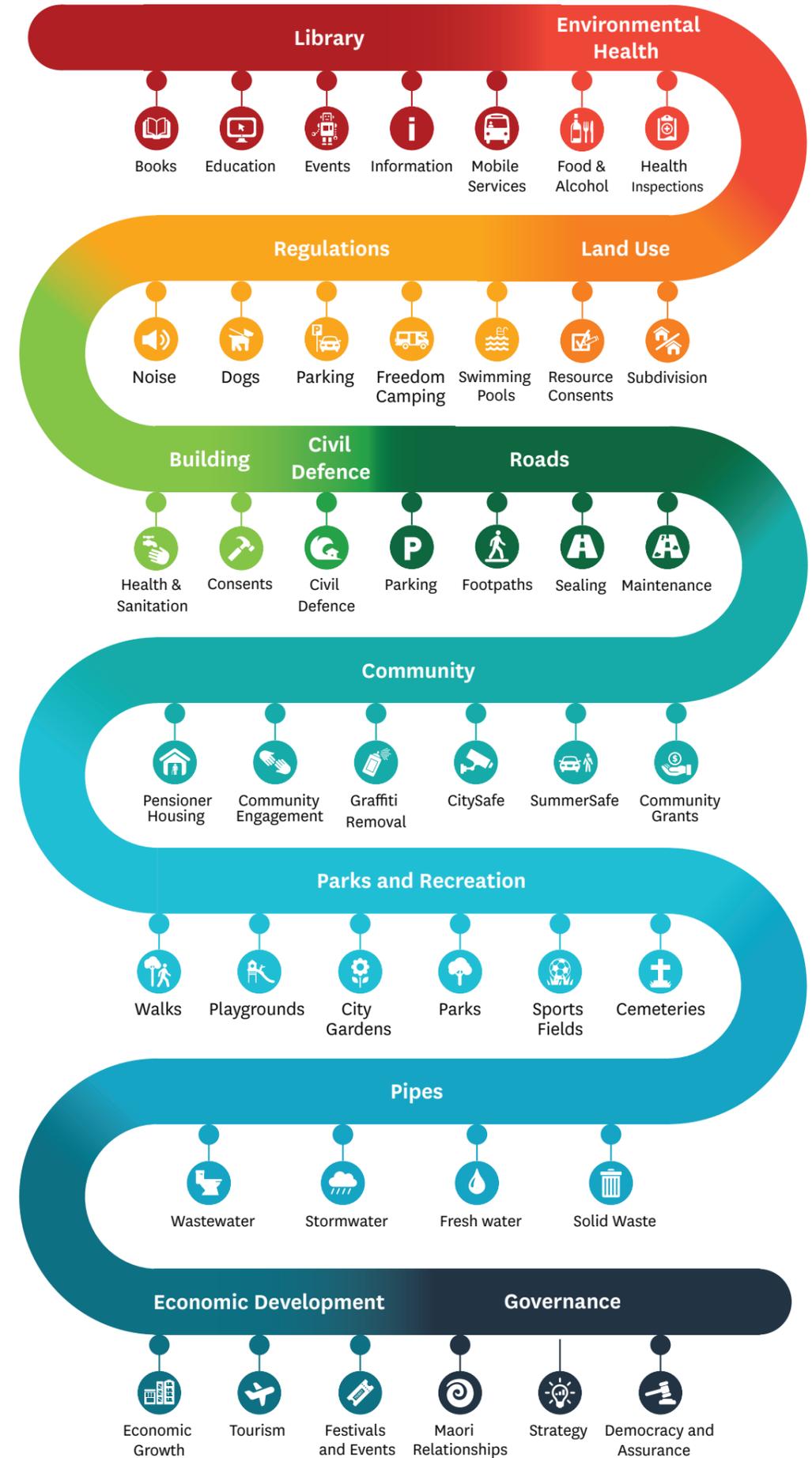
Council provides a number of opportunities for the community/individuals to participate in the decision-making process. One of the most important opportunities is through the Long-Term Plan consultation process. Other formal consultations include, District Plan changes, Bylaw reviews and Reserve Management Plan reviews.

We also conduct engagement outside of these processes such as the Placemaking Programme and Community Led Projects.

### Other Feedback

We hear feedback in a variety of ways. This may be through formal consultation and engagement, at public meetings, online (social media), or through the conversations you have with your Elected Member(s). If you would like to raise a specific issue or make a suggestion, you can do so by contacting one of your local Elected Members or by contacting Council directly, your request will be sent through to the relevant department.

See our [website](#) for the contact details of the Mayor and Councillors to discuss your ideas, issues or concerns.





# Community Toolkit

*Te keteparaha hapori*

## Council's Communication Channels

To stay informed and /or to know what it is happening in our District, view our website, Facebook or the Whangārei Leader.

- Our website is [www.wdc.govt.nz](http://www.wdc.govt.nz). Under the 'Events' section of the website, view and search what's happening in your area by date, suburb or category.
- Council 's Facebook page is [www.facebook.com/WhangareiDC](https://www.facebook.com/WhangareiDC) .
- Every Wednesday and Saturday we publish Council news in the Whangārei Leader.

## Types of Support Available

TYPE OF SUPPORT	DESCRIPTION
<b>Financial</b>	Council can provide financial support, such as in the form of grants or loans.
<b>Advocacy</b>	<ul style="list-style-type: none"> <li>• Council can provide a letter of support which may help achieve funding from external funders.</li> <li>• Council staff can advocate/raise actions with other Government agencies for/within their work programmes.</li> </ul>
<b>Technical</b>	Council staff can provide technical advice such as for resource or building consents.
<b>Procedure advice</b>	Council staff can provides guidance to help community groups navigate the project planning process to align with Local Government long term planning.
<b>Network/relationship support</b>	Council staff can connect you with the right person, department, or organisation (internal and external).

## Customer Service

Our customer service team is the public face of Council, providing face to face, telephone, email and Facebook information services to both residents and visitors. They are the first port of call to assist you to navigate a Council process or connect you to the right person at Council.

### Key Info

- Phone      0800 WDC INFO (0800 932 4636) or 09 430 4200
- Facebook   <https://www.facebook.com/WhangareiDC> or Direct Message.
- Email      [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

### Customer Request Management (CRM)

Our community are the eyes and ears on the ground. We want to hear from you so we can address the problem, issue or complaint.

Customer request management (CRM) is Councils system of logging a complaint, request or query. A CRM is typically raised by a customer through the customer service team (via email, phone or in person) then gets assigned to the person/department at Council to respond. Council staff have 10 working days to reply.





# Community Toolkit

*Te keteparaha hapori*

## What is the Long-Term Plan?

The Long-Term Plan (LTP) sets the strategic direction and priorities for the next 10 years, and how we will plan for them. The Long-Term Plan is Council's key strategic planning document. It outlines Council's financial situation as well as our activities and priorities for the next ten years, providing a long-term focus for decision-making. It also explains how work will be scheduled and funded.

Long Term Plans must be reviewed every three years with full consultation with the public each time. An Annual Plan is developed during the years, in between.

### Annual Plans

The Annual Plan sets out our budget and how we will finance activities and services for the upcoming financial year. When we plan our spending for the next financial year, we review the previous year's financial performance, updated financial figures, cost increases and inflation as well as resource requirements and availability. This gives us the information we need to make any adjustments to the upcoming year's Annual Plan. We also take into account any new issues and review progress towards the ten-year objectives as set by the Long-Term Plan.

### Writing a submission for the Long-Term Plan

Sharing your views and feedback on the draft LTP is an important part of voicing your views, concerns

and opinions. It is a key step in ensuring Council have the direction and funding priorities right. Council's job is to take on board the things our community wants and expects from us – like providing services and managing infrastructure (things like roads, parks, playgrounds and water pipes). Anyone can make a submission on the Long-Term Plan. Submissions may be made to Council by using the submission forms on our website or the submission form included in the consultation document. Submitters may also ask to speak to their submission at a formal hearing.

All feedback on the LTP is considered public under the Local Government Official Information and Meetings Act. It may be published and made available to the public.





# Community Toolkit

## *Te keteparaha hapori*

### Community Development

Our community development team supports communities to take the lead when developing solutions to their needs, and their aspirations for the future. This is undertaken through our community development framework and includes areas such as community safety, grants and concessions, pensioner housing, community property, advisory groups, migrant support and community led projects.

### Network and relationship building

For community initiatives and actions, the community development team should be the first point of contact within Council. Our Community Development Advisers work across many disciplines and alongside many organisations, community groups and non-for-profit organisations. Council Community Development Advisers walk alongside our communities to navigate the complexities of Local Government. They may also be able to connect you to key contacts from other organisations.

### Council Advisory Groups

Council has three advisory groups that provide advice to Council on Council policies, plans strategies and projects. These are the Youth Advisory Group, Disability Advisory Group and Positive Ageing Advisory Group. Council also supports the newly formed Multi Ethnic Collective in partnership with the Police, Immigration New Zealand and the Office of Ethnic Communities and Multicultural Whangārei.

### Community Funding

Council has various funding schemes that community groups can apply to fund a wide range of projects. Our team are available to provide help and advice to not-for-profit, volunteer community groups and organisations who are working to benefit their community.

We hold funding clinics and seminars to provide advice to those who have a community project in mind.

For more information see our [website](#) or email us at [funding@wdc.govt.nz](mailto:funding@wdc.govt.nz).

We are also a contributing partner to the Kai Ora Fund which is administered through Mahitahi Houora.

### Safer Communities

Council support the following programmes to keep our communities safe:

- Summer safe carparks programme
- Citysafe programme

For more information see our [website](#).

### Community Led Projects (CLP)

Community Led Projects (CLP) is about Council supporting the development of shared goals and aspirations by the community, for the community. CLP enables people to work together and make a positive difference in their neighbourhood through modest, community driven grassroots projects. Each targeted CLP community is allocated a \$100,000 budget in conjunction with practical support and advice from a dedicated Community Development Adviser.

Formerly known as the Village Planning programme, Council worked alongside the Hikurangi, Otangarei, Kamo and Parua Bay communities to successfully complete four pilot projects.

Now known as Community Led Projects, we are currently working alongside the Tikipunga, Waipū, Maungatāpere, Raumanga and Onerahi communities. CLP communities are identified and pre-determined by our Elected Members.

### What is the difference between the Placemaking Plans and the CLP?

Community Led Projects are focused on small scale community driven actions/projects, and will therefore have different outcomes, and expectations to the Placemaking Programme. The Placemaking Programme is a 20-30-year shared vision with strategic long-term outcomes for the community.

The Placemaking team is working closely with the Community Led Projects team which creates the following benefits:

- The community led development team have fostered key relationships with community stakeholders.
- Many of the community led development discussions have raised community views which are more strategic and long-term that could be better addressed through a Placemaking Plan.
- The community is more familiar with Council staff, processes and functions which will assist in understanding how our Placemaking Plans can be implemented.





# Community Toolkit

## *Te keteparaha hapori*

### Events

Venues and Events Whangārei, as part of the Whangārei District Council manages, operates and promotes Semenoff Stadium, Forum North Entertainment Centre, while managing a portfolio of District and major events and undertaking event development activities.

Forum North Entertainment Centre, located in the heart of the Whangārei CBD, is home to the District's main theatre and exhibition hall hosting many local and touring performances and events. It has a range of spaces available for hire and the team are keen to work with you to ensure your next event runs smoothly and is a success.

Semenoff Stadium is Northland's premier events centre and caters for conferences, meetings, weddings, functions, festivals, concerts and sports events. It has a range of multi-functional rooms with adaptable layouts that can easily meet your individual requirements and budget.

In 2019, Council developed the Whangārei Events Strategy 2019-2024, which provides a five-year framework for how Council can best support Whangārei's growing events sector.

### Event planning toolkit

Our Venue and Events team have developed advice and a toolkit to assist the community or groups planning for an event (see our [website](#)). This includes venues and locations, budget and funding, insurance, promotion and marketing, risk management, run sheets and recycling/waste minimization. For more information, email [events@wdc.govt.nz](mailto:events@wdc.govt.nz).

### Other available event support

The Venue and Events team manage over 300 street flag sites across the Whangārei District. Street flags can be used for community groups as well as event promotion. We can co-ordinate production and installation and provide advice on design.

To enquire about street flags, email [events@wdc.govt.nz](mailto:events@wdc.govt.nz).

Council can also assist to promote and support your event as Part of Whangārei's Endless Summer Festival and the Whangārei Matariki Festival. Get in touch with the team to register your event.

Council manage and maintain a large range of venues and locations across the Whangārei District. We have a list of venues including parks, community halls, libraries, sportsgrounds, beaches or the Town Basin area. Our team also assists with Forum North bookings and for venue hire/permits for events or activities on Council land. Get in touch with the team to get an application form for events on Council land (email [events@wdc.govt.nz](mailto:events@wdc.govt.nz)).





# Community Toolkit

## *Te keteparaha hapori*

### Planning and Development

For simple projects over-the counter advice at our Council offices, an email or a phone call through the Duty Planner service may suffice. For more complex proposals, pre-arranged pre-application meetings may be more beneficial for your project.

#### Urban Design

Urban design is the process of making better places by designing buildings, spaces and infrastructure that enhance the function, feel and form of towns and cities.

Good urban design can help improve people's sense of place, pride and security and achieve a higher quality of life, more efficient use of resources and greater economic vitality.

Our urban design guidelines aim to improve the quality of residential and commercial development in Whangārei.

See our [website](#) for more information.

#### Resource Consents

Our website provides guidance on the process for Resource Consents for subdivision and land use, Notices of Requirement for Designation and Certificates of Compliance for permitted activities that don't need a resource consent.

See our [website](#) for more information.

#### Duty Planner

For any queries or questions, we provide a service with a Duty Planner where you can speak to a qualified planner and obtain free advice (20min allocation time). This service is available, from Monday to Friday between 1pm- 4pm.

Email [DutyPlanner@wdc.govt.nz](mailto:DutyPlanner@wdc.govt.nz) or call our contact centre (09 430 4200) to talk to a planner or to make an appointment in person.

#### Pre-application meeting

If you are in the early stages of planning your proposal, we recommend that you arrange a pre-application meeting before submitting your application. It's an opportunity to discuss your proposal with staff and discuss any matters.

Prior to lodging the application, in accordance with Councils pre-application meetings process. This pre-application meeting can be an initial concept, technical review or at pre-lodgement stage. Any information offered during the pre-application process does not affect the normal resource consent assessment and decision-making process.

#### Papakāinga toolkit

The Northland local authorities engaged Barkers and Associates to develop the Te Tai Tokerau Papakāinga toolkit. The toolkit is designed to help Māori landowners understand and navigate the process for undertaking a papakāinga development on their ancestral lands. Council also offers pre-application meetings to discuss the project.

For more information see our [website](#).

### Building Consents

Council has responsibility for ensuring that the Building Act and any other associated regulations are implemented and followed in the Whangārei District.

A building consent confirms that plans and specifications for the proposed building work meet, as reasonably as we can determine, the requirements of the New Zealand code and Building Act 2004. This ensures that any building work is safe, durable and does not endanger the health of property owners, users and neighbouring properties.

We are also involved in a range of other activities that are building related, for example:

- Building Warrants of Fitness
- fencing of swimming pools
- dangerous and insanitary buildings
- undertaking enforcement action in connection with illegal building works.

#### Contact our duty officer

For information or to check whether your project requires a building consent and a code of compliance certificate we offer a free duty officer service.

Contact 09 430 4200 or [DutyBuildingOfficer@wdc.govt.nz](mailto:DutyBuildingOfficer@wdc.govt.nz) for more information.





# Community Toolkit

## Te keteparaha hapori

### District Promotions

Council supports local businesses and communities by promoting Whangārei as a destination with the aim of attracting visitors to the District, to stay longer and spend more.

Businesses and communities can contribute to, or advertise in, our key print publication, the [Whangārei Visitor Guide](#), which is distributed widely throughout Whangārei, Northland and New Zealand.

Promotional content can be shared via our digital marketing channels i.e. [WhangareiNZ.com](#), [Facebook](#) and [Instagram](#). Currently, accommodation, activity, transport and some retail businesses can list their businesses for free on WhangareiNZ.com via the Tourism New Zealand destination marketing website [NewZealand.com](#).

Events can be listed for free on [WhangareiNZ.com](#) via Eventfinda.

Open source content is available for promotional purposes. A small selection can be found at our Whangārei Libraries website, see <https://wdc.recollect.co.nz/nodes/view/4517>.

Key online resources for communities and businesses include the following tools (note these tools are not Council owned):

- Tourism New Zealand's Domestic Growth Insight Tool (DGIT) is an insight project to help activate domestic tourism by helping communities and businesses identify their target domestic traveller audience, what motivates them to travel, and recommends the best way to market to them.
- Ministry of Business, Innovation & Employment provides the Accommodation Data Programme (ADP) with statistics for Guest Nights by Property Type, Tourism Area and Council Districts.

Council produces a modest range of Whangārei District Love It Here! branded merchandise e.g. bags, tee-shirts and reusable cups that can be made available to the wider public, often at no cost, for events and promotional purposes.

Council supports local communities and businesses by providing the [Whangārei District Love It Local Facebook Group](#) as a platform to encourage and enable businesses to connect directly with consumers. [Print and digital assets](#) are also available for businesses and communities to use.

Please contact the District Development team via [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

The [Whangārei information centres](#) provide opportunities for businesses and communities to promote their experiences via brochure, poster and digital content display.

### Community Gardens

Council occasionally receives requests from community groups to establish community gardens on Council owned or managed land/properties. Council would support community gardens and the like when led by the community. We have developed a 'Community Garden Policy' to ensure that they are established in suitable places and are well managed to mitigate any nuisance to neighbours. For more information (see our [website](#))





# Community Toolkit

## Te keteparaha hapori

### List of other key organisations in Whangārei

NAME	DESCRIPTION	CONTACT INFO
<b>Citizen Advice Bureau</b>	CAB provide free, confidential, independent information and advice to anyone. CAB help people know what their rights are and how to access services they need.	09 438 8046 0800 367 222
<b>Civil Defence</b>	Whangārei experiences natural hazards such as floods, landslides and severe weather.  Northland Civil Defence Emergency Management Group are responsible for a civil defence emergency in Northland.	getready.govt.nz/ emergency
<b>Creative Northland</b>	Creative Northland's purpose is to develop the arts and cultural sector within the Northland region, translating creative ideas into innovative products and services. Available support includes <ul style="list-style-type: none"> <li>• Events and projects</li> <li>• Funding advice and support</li> <li>• Community arts toolkit</li> </ul>	09 430 0710  kiaora@creativenorthland.com
<b>Department of Internal Affairs Community matters</b>	<ul style="list-style-type: none"> <li>• Lottery funds</li> <li>• Crown funds</li> <li>• The Mātauranga Māori Marae Ora Fund</li> <li>• Trust funds</li> <li>• Mātauranga Māori Marae Ora Fund</li> <li>• Community-led Development Programme</li> </ul>	<a href="http://www.communitymatters.govt.nz">www.communitymatters.govt.nz</a>

NAME	DESCRIPTION	CONTACT INFO
<b>Emergency Services</b>	<ul style="list-style-type: none"> <li>• Emergency services including fire, Police or an ambulance in emergency situations call 111.</li> <li>• If not an emergency but need further advice, help or to report.</li> <li>• Call 105 to report incidents/events to Police</li> <li>• Call *555 from your mobile phone, to report a minor traffic incident</li> <li>• Call healthline on 0800 611 116 or your family doctor for medical advice</li> </ul>	111 105 *555 0800 611 116
<b>Foundation North</b>	<p>Foundation North provides funding and support to initiatives large and small to respond to their communities now and for generations to come.</p> <ul style="list-style-type: none"> <li>• Available support includes;</li> <li>• Quick response grants</li> <li>• Community grants</li> <li>• G.I.F.T (Gulf Innovation Fund Together)</li> </ul>	0800 272 878  <a href="http://foundationnorth.org.nz">foundationnorth.org.nz</a>
<b>Kāinga Ora</b>	<p>Kāinga Ora brings together the people, capabilities and resources of the KiwiBuild Unit, Housing New Zealand and its development subsidiary HLC.</p> <p>Kāinga Ora has two key roles:</p> <ul style="list-style-type: none"> <li>• being a public housing landlord;</li> <li>• partnering with the development community, Māori, local and Central Government, and others on urban development projects of all sizes.</li> </ul>	kaingaora.govt.nz  0800 801 601  enquiries1@kaingaora.govt.nz
<b>Northland Chamber of Commerce</b>	<p>The Chamber of Commerce and Industry of Northland (Inc) (North Chamber is a non-political, non-profit organisation which represents the full spectrum of business interests, both small and large, in Northland – retailing, service, manufacturing exporters, importers and other organisations.</p> <ul style="list-style-type: none"> <li>• Available support includes</li> <li>• Lobbying &amp; Advocacy</li> <li>• Submissions to local and Central Government</li> <li>• Economic reporting to business</li> <li>• Legislation updates</li> </ul>	09 438 4771  <a href="http://northchamber.co.nz">northchamber.co.nz</a>  info@northchamber.co.nz



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NAME	DESCRIPTION	CONTACT INFO
<b>Northland Community Foundation</b>	<p>The Northland Community Foundation is a charitable Foundation established for Northland.</p> <ul style="list-style-type: none"> <li>• Available support includes</li> <li>• Various funds e.g. Northland, Community, Education fund etc.</li> <li>• Community group resources</li> <li>• Community arts toolkit</li> </ul>	<p>021 558 224</p> <p><a href="http://northlandcommunityfoundation.org.nz">northlandcommunityfoundation.org.nz</a></p> <p>info@northlandcommunityfoundation.org.nz</p>
<b>Northland District Health Board (NDHB)</b>	<p>The NDHB funds and provides health services for Northland. Refer to their website for more information and the services they provide.</p>	<p><a href="http://northlanddhb.org.nz">northlanddhb.org.nz</a></p> <p><a href="mailto:communications@northlanddhb.org.nz">communications@northlanddhb.org.nz</a></p>
<b>Northland Inc</b>	<p>Northland Inc is the Regional Economic Development Agency for Northland encompassing the Regional Tourism Organisation and Central Government's Regional Business Partner (RBP) Network. Through Northland Inc local businesses can access support through Growth Advisors, including:</p> <ul style="list-style-type: none"> <li>• Business mentoring - a 12-month programme</li> <li>• Capability Development Vouchers – Access to the Management Capability Development Fund which offers businesses 50% co-funded support for coaching and training services that are designed to support the growth of in-house capability in the business.</li> <li>• NZTE Export Assistance</li> <li>• ExportNZ – Business Support</li> <li>• A free consultation to help identify key focus areas, provide general advice, a listening ear and support businesses navigate to find the right support and networks.</li> </ul>	<p>09 438 5110</p> <p><a href="http://www.northlandnz.com/northland-inc/about-northland-inc/">www.northlandnz.com/northland-inc/about-northland-inc/</a></p>

NAME	DESCRIPTION	CONTACT INFO
<b>Northland Regional Council (NRC)</b>	<p>NRC's mission is working together to create a healthy environment, strong economy and resilient communities.</p> <p>Available support includes</p> <ul style="list-style-type: none"> <li>• Bio fund</li> <li>• Community pest control areas</li> <li>• Environment advice</li> <li>• Enviro school resources</li> <li>• Civil defence response</li> </ul>	<p>0800 002 004</p> <p><a href="http://www.nrc.govt.nz">www.nrc.govt.nz</a></p> <p>info@nrc.govt.nz</p>
<b>Sport Northland</b>	<p>Sport Northland's purpose is to enrich lives through play, active recreation and sport.</p> <p>Available support includes</p> <ul style="list-style-type: none"> <li>• Tū Manawa Active Aotearoa fund</li> <li>• Kauri Club grants/scholarships</li> <li>• Resources/programmes</li> <li>• Facilities e.g. McKay Stadium Whangārei Aquatic Centre</li> </ul>	<p>09 437 9600</p> <p><a href="http://sportnorthland.co.nz">sportnorthland.co.nz</a></p> <p>info@sportnorth.co.nz</p>
<b>Te Puni Kōkiri</b>	<p>Te Puni Kōkiri is the Government's principal policy advisor on Māori wellbeing and development. They offer a range of information, services to individuals, whānau, businesses and the community to support Māori development.</p>	<p>0800 875 888</p> <p><a href="http://www.tpk.govt.nz">www.tpk.govt.nz</a></p> <p>tpk.te-taitokerau@tpk.govt.nz</p>
<b>Volunteering Northland</b>	<p>Volunteering Northland is a non-profit organisation providing a recruitment and referral service for volunteers and facilitates and enhances volunteering in general.</p>	<p>0800 865 268</p> <p><a href="http://volunteeringnorthland.nz">volunteeringnorthland.nz</a></p> <p>info@volunteeringnorthland.nz</p>
<b>Waka Kotahi NZ Transport Agency</b>	<p>Waka Kotahi is focused on providing one integrated land transport system that helps people get the most out of life and supports business.</p> <p>We look after the national transport system with our partners, today and for the future. We're innovating to make sure the system is efficient and sustainable, unlocking opportunity and keeping New Zealand moving.</p>	<p>09 459 6944</p> <p><a href="http://www.nzta.govt.nz">www.nzta.govt.nz</a></p> <p><a href="http://www.nzta.govt.nz/contact-us/feedback-or-comments">www.nzta.govt.nz/contact-us/feedback-or-comments</a></p>



# Community Toolkit

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## Key community contacts

NAME	CONTACT INFO
<b>Hikurangi Business Association</b>	<a href="http://www.hikurangi.co.nz/">W: hikurangi.co.nz/</a> <a href="mailto:admin@hikurangi.co.nz">admin@hikurangi.co.nz</a>
<b>Hikurangi Friendship House</b>	<a href="mailto:friendship@hikurangi.co.nz">friendship@hikurangi.co.nz</a> <a href="https://www.facebook.com/Hikurangi-Friendship-House-1642191395814884/">www.facebook.com/Hikurangi-Friendship-House-1642191395814884/</a>
<b>Hikurangi Lions Club</b>	<a href="mailto:hikurangimountainlions@gmail.com">hikurangimountainlions@gmail.com</a>
<b>Hikurangi Māori Wardens</b>	<a href="http://www.tpk.govt.nz/en/whakamahia/Māori-wardens">www.tpk.govt.nz/en/whakamahia/Māori-wardens</a>
<b>Hikurangi School</b>	<a href="mailto:office@hikurangi.school.nz">office@hikurangi.school.nz</a> <a href="https://www.hikurangi.school.nz/">https://www.hikurangi.school.nz/</a>
<b>Whakapara Marae</b>	<a href="https://www.facebook.com/whakaparamarae.trustboard.go">www.facebook.com/whakaparamarae.trustboard.go</a>



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Forum North Building, Rust Avenue, Whangārei  
Ruakākā Service Centre, Takutai Place, Ruakākā

P: +64 9 430 4200

E: [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

W: [www.wdc.govt.nz](http://www.wdc.govt.nz)

[Facebook.com/WhangareiDC](https://www.facebook.com/WhangareiDC)