

## ADVISORY GROUPS



### Positive Ageing Advisory Group (PAAG)

The Positive Ageing Advisory Group provides valuable information to Councillors and staff on positive ageing initiatives across the District.

PAAG members help to gather and distribute information and provide feedback to Council. They share skills and ideas, and help to identify gaps and co-ordinate resources to positively influence all members of the community to understand positive ageing needs and strategies.

Membership of the Positive Ageing Advisory Group includes representatives from key local agencies and Councillors.



### Disability Advisory Group (DAG)

The Disability Advisory Group is a valuable forum for WDC to communicate with the disability sector.

The group meets monthly to share information and address matters that directly affect people with impairments.

The group helps Council staff to consult with the disability sector on proposed plans and policies, and discuss issues such as accessibility and other matters of common interest.

The group aims to increase collaboration between local private/public sectors to better accommodate the accessibility needs of everyone in the community.

## RATES REBATES

Ratepayers who own the home they are living in and with a low income may be eligible for a rates rebate on their rates bill.

The rates rebates scheme is a central government initiative to assist people on low incomes who own their own home to get help paying the rates on their primary residence. Rates rebates are worked out on a scale that takes into account your household income, dependents and the size of your rates bill. If you meet the criteria the rebate amount is subtracted from your rates bill.

Anyone who thinks they may be eligible for a rates rebate should get in touch with Council on 09 430 4200.



City Safe is a collaborative project between Council, the New Zealand Police and the Whangarei Chamber of Commerce aimed at ensuring a safer city.

The 0800 258 258 City Safe toll free number enables people to report safety problems such as graffiti, broken or damaged streetlights, damaged footpaths and tripping hazards, bikes in the mall, skateboarders in the CBD or other bylaw prohibited areas, or people behaving in an unsafe way.

City Safe Community Officers patrol the CBD every week from Monday to Saturday and along with CCTV cameras are the eyes and ears for public safety.

## FOR MORE INFORMATION

Whangarei District Council

Forum North, Rust Ave, Whangarei

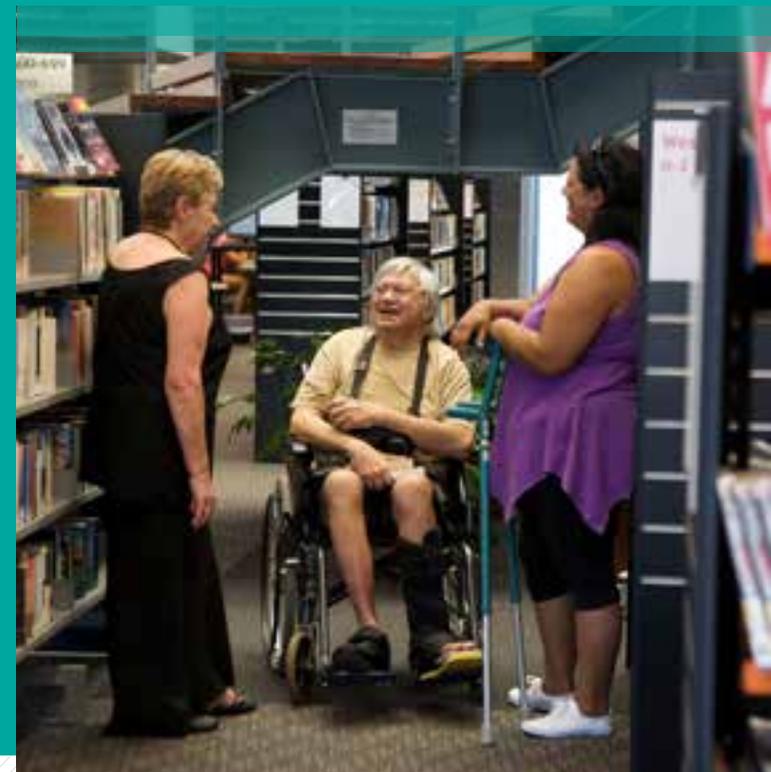
P: 09 430 4200 or 0800 932 463

E: [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz) | W: [www.wdc.govt.nz](http://www.wdc.govt.nz)



A GUIDE TO  
COUNCIL'S ACCESSIBLE  
FACILITIES AND  
SERVICES

## GETTING OUT THERE



WHANGAREI: LOVE IT HERE!

## PARKING AND MOBILITY

### 70+ parking fee exemption

Whangarei residents aged 70 years and over can apply for a 70+ free parking pass. This allows you to park your vehicle free of charge at any Whangarei District Council (Council) car park in Whangarei. Maximum time limits apply.

### Mobility parking & working parking permits

Designated mobility parking spaces for CCS mobility parking permit holders are available throughout the district. The time limit showing on the sign will apply. There are concessions for parking in these spaces, they are not necessarily free. Concessions are also available to CCS permit holders who are unable to find a mobility parking space and have to park in a standard parking space.

Some CCS mobility parking permit holders work in areas that are surrounded by paid and/or time limited parking spaces. The mobility working parking permit allows permit holders to park close to their work in these types of parking spaces, during their working hours without needing to pay or be subject to the time limits.

Application forms and further information is available on our website [www.wdc.govt.nz](http://www.wdc.govt.nz).

### Free about town mobility

Council provides a free mobility scooter and two wheel chairs for use about town for people with limited mobility.

You can pick the scooter up from Te Manawa The Hub Information Centre, Town Basin, 91 Dent St. Phone (09) 430 1188.

Council's website ([www.wdc.govt.nz](http://www.wdc.govt.nz)) is designed to ensure that it is accessible to all users. One of its features is BrowseAloud, a free programme that 'speaks' web pages for those who find it difficult to read text on screen. The programme, which includes a dictionary, is of particular benefit to those with: dyslexia, literacy difficulties, mild visual impairments and for whom English is a second language.

## LIBRARY SERVICES

WHANGAREI LIBRARIES  
WANANGA WHAKATUPU MATAURANGA

## [www.whangarei-libraries.com](http://www.whangarei-libraries.com)

### Book out home library service

Whangarei Libraries provides a limited service for library members who are physically unable (for medical reasons) to come into the libraries. Our librarians will deliver books to homes for people to select. The books are later collected and returned to the library. This service is open to people with long-term or temporary illness/incapacity.

### Craft and hobby groups which meet regularly at Whangarei Central Library

Library craft group, origami club, creative colouring-in for grown ups, makerspace, flash fiction club and poetry group. Share your skills or learn new ones and make new friends. More details are on are in our libraries and on our website.

### eBooks

eBooks are electronic versions of a printed book that you can download and read on a computer or portable device such as an eReader, tablet, iPad, iPod or smartphone. Library members can download fiction and non-fiction eBooks for free through our website.

### Large print

The large print collection includes both fiction and non-fiction books as well as magazines. There is a mix of hardcover and softcover books to suit different needs.

### Listen to your favourite books

Talking books (or audiobooks) are audio versions of fiction and non-fiction printed books. Our collection includes titles in CD, MP3 and Playaway formats. eAudiobooks can be downloaded free from our website.

### Need help with mobility to explore the library?

Feel free to make use of the wheel chair, shopping trolleys, baskets and lift.

### Half price rental day for the over 65s

Library members aged 65 and over can borrow any rental item at half the normal rental price all day on Tuesdays at Whangarei Central, Kamo, Onerahi and Tikipunga Libraries.

### Locations and contact

As well as Whangarei Central Library there are branch libraries, in Kamo, Onerahi and Tikipunga, plus a mobile library bus. For more information about any of our services visit our website or telephone (09) 430 4206.

## TOWN BASIN AND THE HATEA LOOP

The Town Basin enriches the city's heart and is a popular place to enjoy the unique interface of city, with The Hub -Te Manawa, cafes and retail outlets, and harbourside, with the ever changing vista of the fishing boats, pleasure craft and yachts.

Starting at the Town Basin is the fabulous Hatea Loop (Huarahi o te Whai) a 4.2km accessible walk / cycle track that includes the Heritage Trail and Art Walk.

These accessible walkways provide a great opportunity to move around the heart of our city and appreciate the rich diversity and history that Whangarei has to offer.

To enable everyone to enjoy all that the Town Basin and the Hatea Loop have to offer, a mobility scooter and two wheel chairs are available at the visitor information centre upon request.