

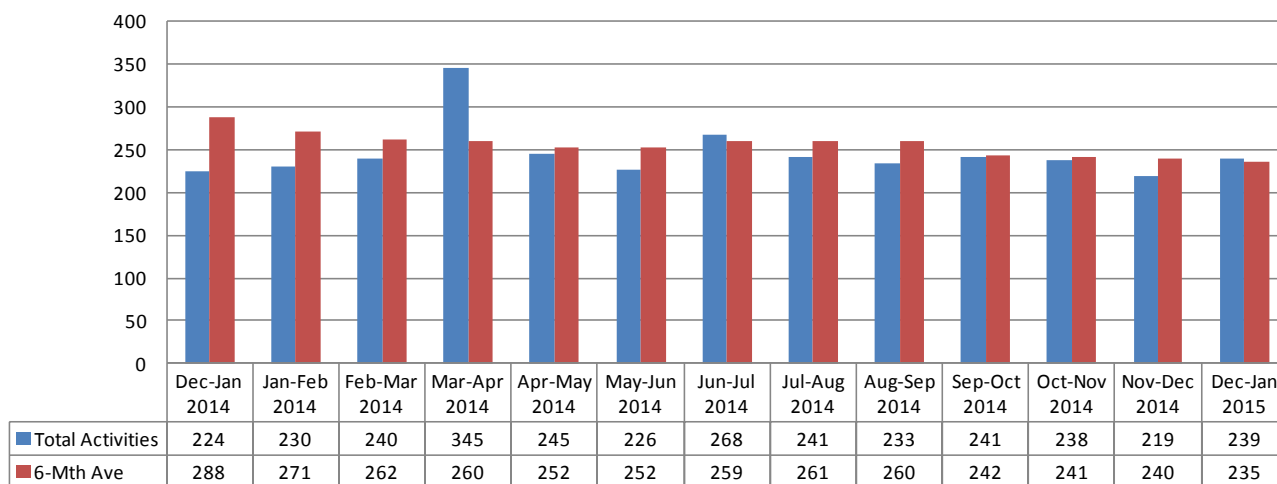
Community Safety Report – December 2014 & January 2015

The City Safe programme continues to work well with the Call Centre recording 239 reported activities for the period, compared with 219 for the last period and 224 to the same period last year. The majority of City Safe calls continue to be for maintenance reporting, particularly for graffiti removal, roading, waste and property maintenance issues, with some isolated incidences of anti-social behaviour being reported in Cafler Park, the Town Basin and at the Whangarei Falls.

The Summer Safe Carpark ambassadors are also using the Call Centre for calling in their activities for the weekends and statutory holidays, as well as calling in maintenance issues at these locations. The Community Officers have reported that this period has been relatively quiet, with the majority of users of the CBD and Town Basin being very well behaved. They continue to act as ambassadors and have reported 91 activities, compared with 99 for the last period and 63 for the same period last year. They have reported an increase of visitors shopping in the CBD, which has corresponded with an increase in breaches of the dog ban bylaw, where the visitors have been advised of the bylaws and have been redirected to Quality Street, the Town Basin and to the dog exercise parks, where they can take their dogs. The predominant reported activity by the Community Officers continues to be for graffiti vandalism, although, the number of overall graffiti vandalism jobs being reported has decreased significantly over the past year and has been at the lowest level reported by the Community Officers in the past 13 months.

Other activities attended to by the Community Officers, have been reporting abandoned shopping trolleys, begging, bikes in the mall, buskers, and skateboards. All of which, continue to remain at relatively low levels. The new bylaw for buskers has provided more diverse activity in the Mall, with only a few having to be spoken to about their noise levels or length of time allowed. Unfortunately, however, the Community Officers have had to deal with two isolated incidences of anti-social behaviour where the Police have had to be called to assist with one particular girl who has been disruptive, as well as, reporting two youths for tagging at the Central City Carpark and assisting with 3 reported thefts that have occurred in the CBD.

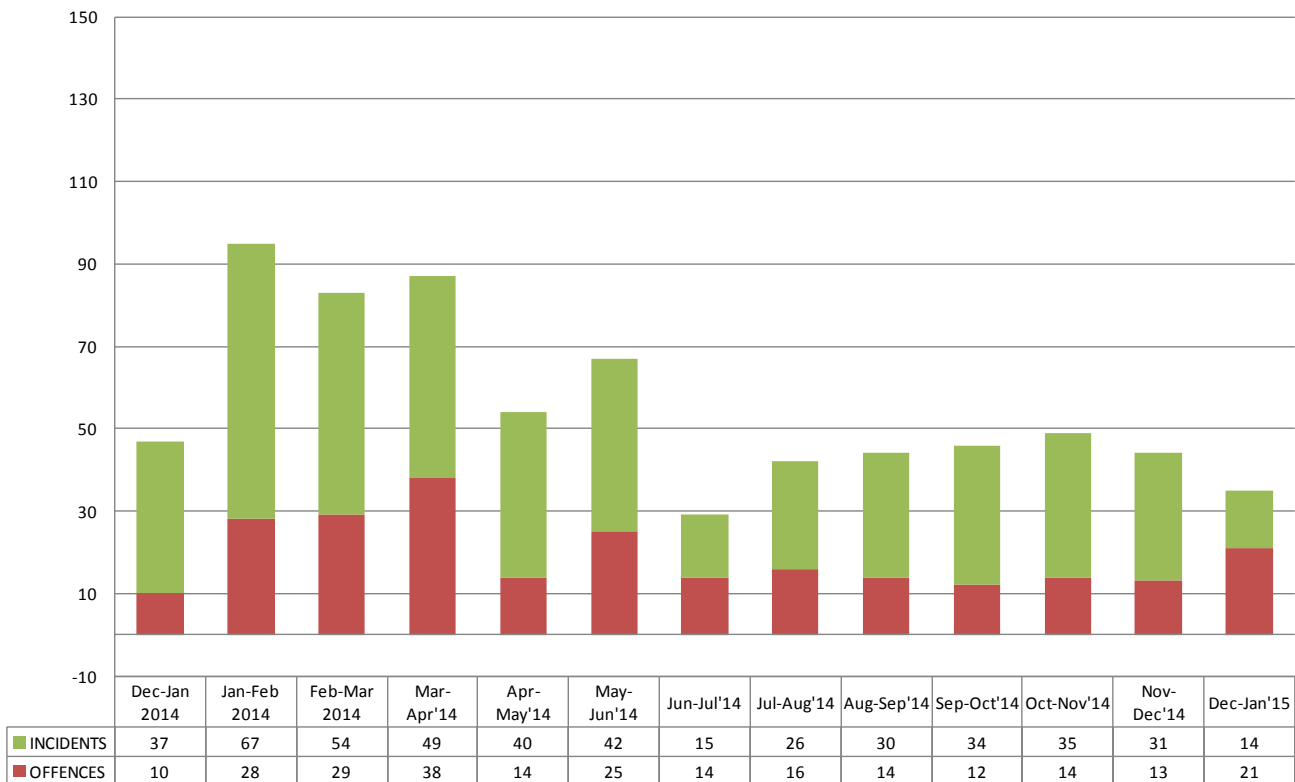
City Safe Call Centre Totals V's 6-Month Average



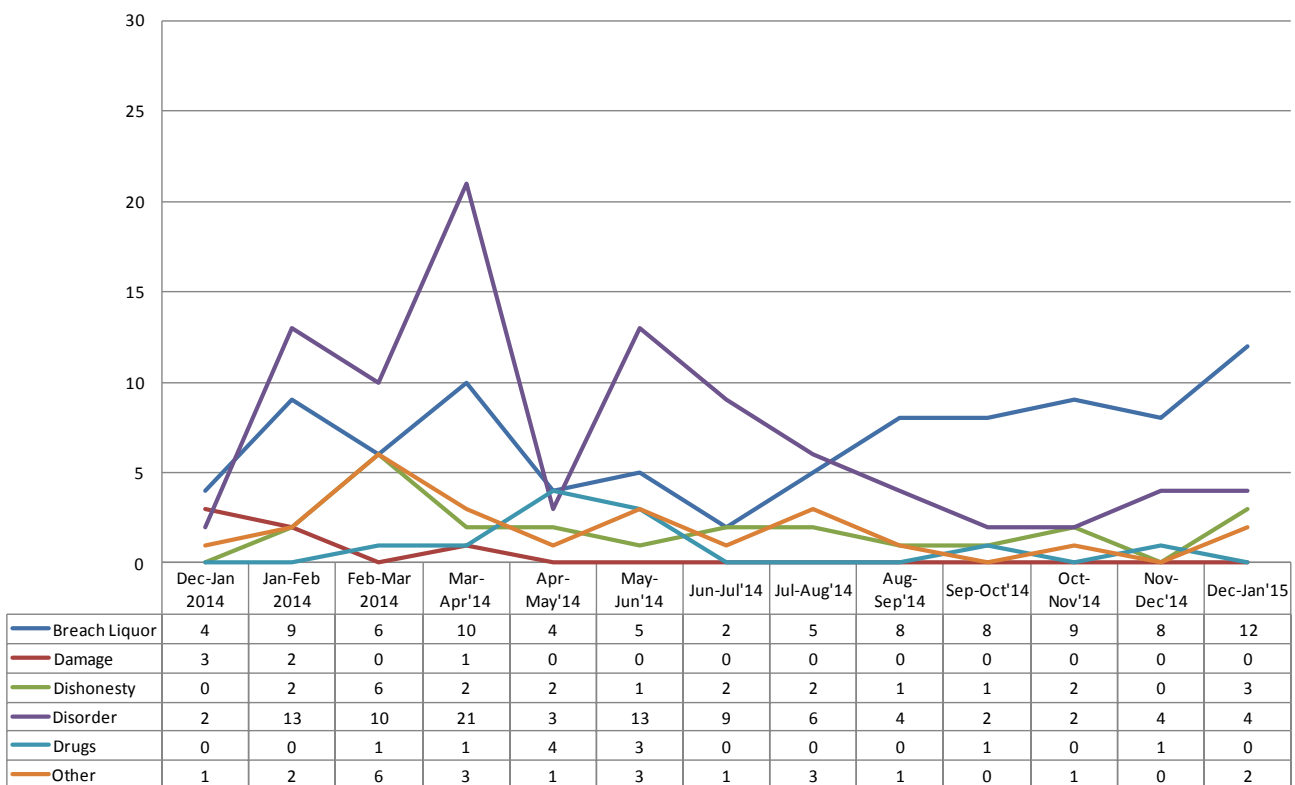
The CCTV network reported activities, overall, have been low, with this period being the second lowest in the past 13 months, however, there has been spike in reported breaches of the liquor ban being at the highest reported level in the 13-month period to date, which have predominantly been occurring in the CBD. There has also been a slight increase in reported dishonesty offending, with disorder maintaining an overall low level over the past 2 months, both of which are slightly higher than for the same period last year, whereas, reported incidents are all significantly down for the same period last year. This dramatic drop in incidents is due to several factors, however, the predominant factor being the ban on the sale of psychoactive substances in May 2014. There has also been a shortage of volunteers to monitor the cameras at the Police Station and, at the time of writing this report, 7 new volunteers have been cleared by the Police to be given training with the CCTV Volunteers, as well as being

introduced to the City Safe Community Officers and the Whangarei Community Patrols. The new camera at Laurie Hall Park has been installed and is being used to monitor the relocated monument and construction site.

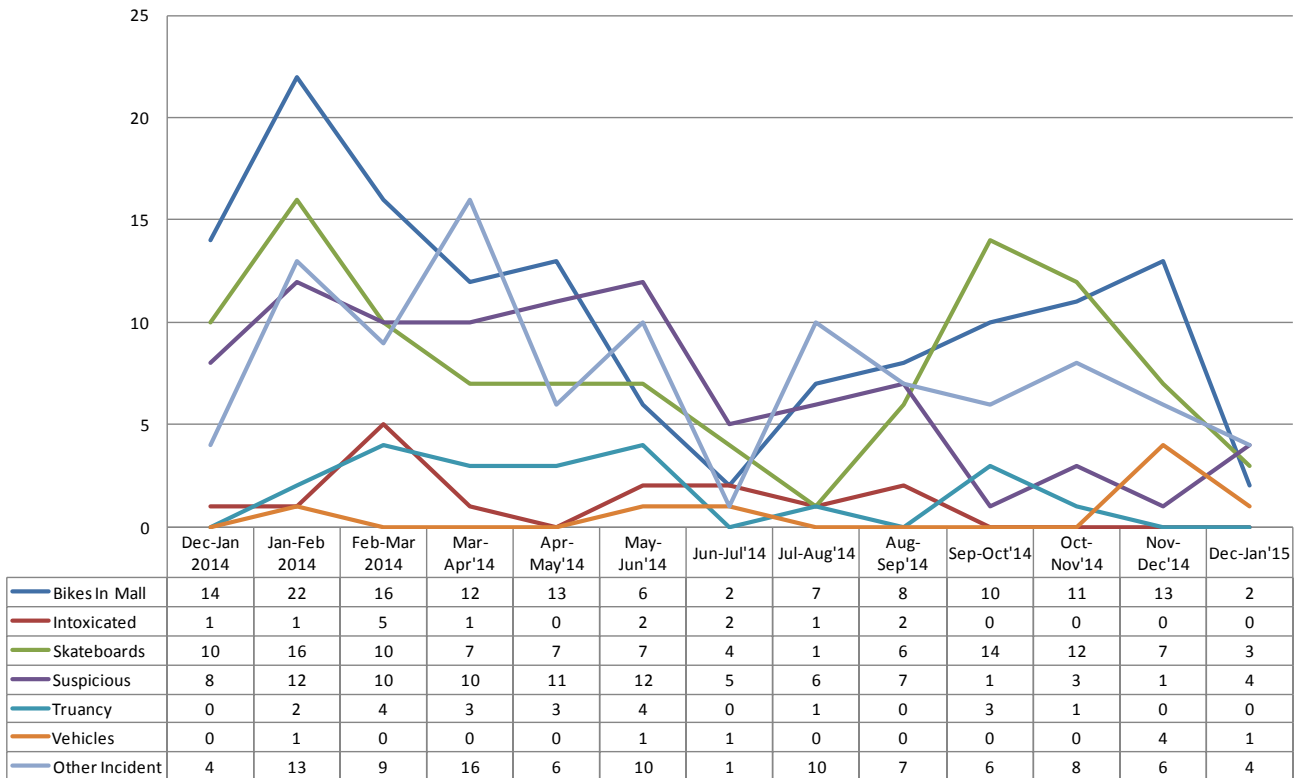
Total CCTV Activity - Incidents & Offences: Dec-Jan 2014 to Dec-Jan'15



Total CCTV Offences: Dec-Jan 2014 to Dec-Jan'15

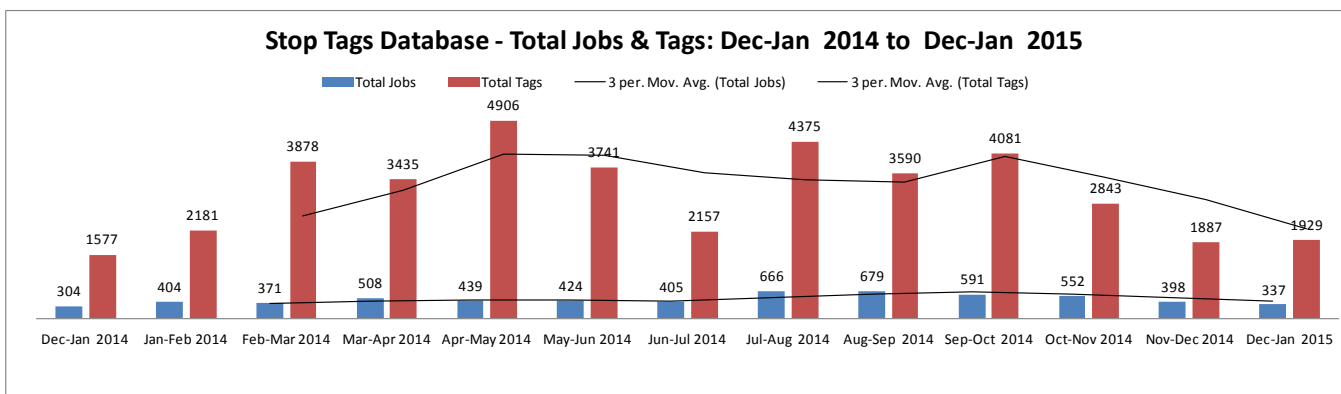


Total CCTV Incidents: Dec-Jan 2014 to Dec-Jan'15



There has been a slight increase in graffiti vandalism for this period, with the Stop Tags database recording 337 jobs attended and 1,929 tags removed, compared to the last period of 398 jobs attended and 1,887 tags removed. This period is slightly up on the same period last year, when 304 jobs were attended and 1,577 tags were removed. Reported graffiti removal jobs to Council are significantly down, to 124 jobs, being down from 165 jobs for the last period. Both of the D'Tag staff members have been away for the majority of this period, with one of the staff recovering from an operation and will be off another month. A reliever has covered over the holiday period, who has attended 244 jobs and removed 1,408 tags.

The Supervised Work Programme for youth offenders have had a quiet period and have removed 272 tags, and the Community Probation Community Work Programme was not operational over the holiday period.



The Ministry of Justice funded Community Crime Prevention Initiatives, consisting of the CCTV Activate Programme, the Supervised Work Programme and the Summer Safe Carparks Programme, continue to benefit the District. The CCTV Activate Programme has reviewed 42 camera jobs and reported 46 persons for 20 incidents in total. Through this programme, our contractor was able to confirm an attempted robbery that occurred at Cafler park, where a girl tried to steal another girls handbag; reported 25 people for disorder and anti-social behaviour (predominantly in the CBD); 16 people for breaching the liquor ban in the CBD; and two young men for tagging at the Central City Carpark.

The Supervised Work Programme, through the Lion's Den Ministries, has been hampered this period with their sole vehicle breaking down and their limited availability of accessing an alternative vehicle.

Therefore, the programme has only been able to take out 3 youths, consisting of 1 boy and 2 girls, who have removed 272 tags from attending 12 jobs, contributing a total of 43 community hours. The programme continues to build positive relationships with these youths through mentoring and providing the free grappling programme, as well as referral to other youth agencies, such as the Youth Space and Te Ora Hou. The Summer Safe Carparks Programme commenced on the first full weekend in December, with our community ambassadors covering 8 carparks over weekends and statutory holidays (when able). These carparks are located at: Whale Bay, Whangarei Falls, A H Reed, Parihaka, Abbey Caves, Ocean Beach, Ruakaka and Waipu, where the ambassadors have looked after 10,000 vehicles and handed out over 10,000 vehicle safety and sun safe brochures. They have been providing visitors to our district with a warm and friendly welcome, and have been promoting other locations to visit at Whangarei. The ambassadors have been warmly received by visitors who have given positive feedback for this service to the community by the community.